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ABSTRACT

This plan for San Antonio College (SAC) (Texas), a college of the Alamo Community College District (ACCD), offers vision and mission statements for both ACCD and SAC. In addition, it details the Institutional Effectiveness process and philosophy for SAC. The document also includes SAC strategic goals and initiatives, and unit strategic objectives, operational objectives, and specific objectives. The document closes with ongoing activities broken down into divisions. Highlights of the report follow. College objective 1.1.4.01 states that, without negatively affecting the success of students who transfer, by August of the year 2003, 76% of students enrolled in college-level courses on the permanent recording date each fall semester will have completed the course. College objective 1.1.6.01 states that by August 2004, the college will achieve a 15% increase in the number of A.A. and A.S. degrees awarded and a 5% increase in the number of Associate of Applied Science and level one and level two certificates awarded, as compared to the number awarded in 1999-2000. College strategic goal 7.1.97 states that the ethnic diversity of faculty, administrators, and professionals for the college will be in proportion to the diversity of the student population. (Author/NB)

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SAN ANTONIO COLLEGE

Comprehensive College Plan

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2002 - 2003

Compiled by the
Office of Institutional Effectiveness

(A College of the Alamo Community College District)

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Forward

San Antonio College's comprehensive planning and evaluation process monitors the achievement of college-wide goals and initiatives supporting the college's Vision and Mission Statement and the ACCD's Strategic Plan.

The Institutional Effectiveness Steering Committee, a broad-based group, reviewed district and college data and formulated the College Strategic Goals and Objectives. The units then developed their strategic objectives and annual action plans which are linked to the college's mission and strategic objectives. The completion of the college's Progress and Achievement Report (P.A.R.) enabled the Institutional Effectiveness Steering Committee to modify the college objectives, eliminating some that had been achieved and modifying others.

As a part of the process of transforming to true strategic planning, the Institutional Effectiveness Steering Committee has undergone a process of evaluating the college's strengths, weakness, opportunities, and threats to develop strategic goals to position the college to respond to our dynamic environment.

The College Plan is used throughout the year to:

! guide and focus the direction of the college

! measure institutional effectiveness

! make decisions on use of resources

! prioritize initiatives

Included in the plan is a listing of unit's ongoing activities. Ongoing activities are those activities which a unit must continue to perform to fulfill its individual mission. These activities are included in the plan because they are part of comprehensive planning and ongoing activities significantly impact resource allocation.

Also included in this planning document is the strategic planning flow chart that is followed by the college. This chart identifies the ongoing nature of strategic planning which uses continuous evaluation for improvement.

With the development, throughout the college, of strategic objectives with clearly established standards and proposed dates of achievement, San Antonio College has continued to move forward in its ability to measure institutional effectiveness at all levels.

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Alamo Community College District

&

San Antonio College

Vision and Mission Statements

(Glossary of Terms)

ACCD VISION STATEMENT

The Alamo Community College District Board is committed to the following visions:

We will . . .

meet the educational needs of the community
provide the highest quality education
help students achieve their learning objectives
demonstrate innovation in instruction and services
provide an atmosphere conducive to learning, teaching and working
reflect the ethnic diversity of the community in our workforce
empower students, faculty, staff, and administrators
assure that educational opportunities are geographically accessible
help prepare elementary and secondary students for college
be a resource for community enrichment
be full participants in regional economic development
aggressively pursue resources needed to achieve our vision
be advocates for change needed to achieve our vision
be committed to fiscal responsibility, value, and accountability

...because, we change lives.

ACCD MISSION STATEMENT

The Alamo Community College District provides educational opportunities for the citizenry of Bexar and surrounding counties, thus contributing to the economic, academic, social and cultural development of the region. The colleges, catalysts for changing lives, serve as centers of academic excellence and technological advancement.

In order to fulfill our mission as a public community college district, we are committed to the following:

PROVIDING EDUCATIONAL OPPORTUNITIES THROUGH:
- Life long learning opportunities for occupational, personal and basic skills development
- General education courses in the liberal arts and sciences
- Educational experiences in the use of current and developing technologies
- Discovery of training opportunities in areas of economic growth

ESTABLISHING LINKAGES WITH:
- Business, industry, governmental and community groups
- Public school systems, colleges and universities
- Other nations

ENHANCING QUALITY OF LIFE THROUGH:
- Public presentations in the fine arts, sciences and humanities
- Availability of recreational opportunities
- Facilities which are available for community use or joint sponsorship of events

PRACTICING FISCAL RESPONSIBILITY BY:
- Leadership/coordination for the planning, acquisition, and allocation of ACCD resources necessary to meet district objectives
- Increased productivity
- Continual assessment and improvement of all operations
- Aesthetically pleasing, safe and functional facilities and grounds

CHANGING LIVES THROUGH:
- Access to all populations
- Increased cross cultural understanding and appreciation
- Empowerment of students and employees as full participants in the life of the institution and society
- Promotion of global awareness

Adopted: March 30, 1994
ACCD Strategic Planning Team

SAN ANTONIO COLLEGE
VISION STATEMENT

San Antonio College will be a leading educational institution which is responsive, proactive, innovative, risk-taking, continually improving, visionary, and a catalyst for community development.

SAN ANTONIO COLLEGE
MISSION STATEMENT

SAN ANTONIO COLLEGE - RESPONSIVE EDUCATION THROUGH EXCELLENCE, ACCESSIBILITY AND DIVERSITY

San Antonio College is a public community college which provides for and supports the educational and lifelong learning needs of a multicultural community. As a leader in education, San Antonio College is committed to excellence in helping students reach their full potential by developing their academic competencies, critical thinking skills, communication proficiency, civic responsibility, and global awareness. San Antonio College fulfills its mission by offering the following:

- Transfer education designed to provide students with the first two years of the bachelor's degree.
- General education courses in the liberal arts and sciences to support all college degree programs.
- Career preparation provided through a wide range of programs to prepare students for immediate employment.
- Developmental studies for students needing to bring their basic skills to a level appropriate for college work.
- Continuing education to offer a variety of training, licensure, and professional programs.
- Strategic Enrollment Management that includes a uniform strategy to identify, attract, enroll, and retain students who reflect the population of our service area.
- Academic support services that include a comprehensive learning resource center and basic skills activities that complement instruction.
- Student support services to provide assessment, advising, counseling, tutoring, financial assistance, and social and cultural activities for all students, including those with special needs.
- Promotion of cross-cultural understanding and appreciation through instructional and social activities that contribute to cultural awareness and interaction.
- Involvement of business, industry, and professional groups in planning and revising educational programs to meet workforce needs.
- An environment conducive to learning through an attractive physical campus and Wellness oriented programs and services.
- Continuous assessment of programs and services and the utilization of results for improvement.
- Operation of the College within available fiscal resources to provide accountability to taxpayers of the District.

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A Glossary of Terms Used in the SAC Mission Statement

Public

We serve the community and are supported by public funds.

Community College

We are an open access, comprehensive, two-year college, responsive to service needs.

Provides

We offer a variety of educational programs to a diverse population through the availability of our facilities, programs, activities, and personnel.

Educational

We offer academic, technical, continuing education, compensatory education, and workforce development programs.

Supports

We provide student services and educational, cultural, and civic programs in partnership with the community.

Life Long

We subscribe to the philosophy of meeting needs from the young to the elderly.

Learning needs

We strive to meet the needs identified by the community, facilitators, and governing bodies.

Multicultural community

We are committed to recognizing, celebrating, and sharing our diverse cultures.

Leader in education

We are proactive in proposing innovative, educational programs, and are recognized for our excellence at the local, state, and national levels.

Committed

We are focused in the use of our energy, resources, and time to effectively reach our goals.

Excellence

We are dedicated to providing the highest possible level of educational programs and support services for our diverse population.

Helping students

We provide a student-centered environment and opportunities for educational advancement.

Full potential

We help students define and achieve their goals.

Developing

We facilitate our student's growth.

Academic competencies

We offer academic, technical, adult vocational, and workforce development programs which help our community develop and achieve identified skill levels.

Critical thinking skills

We strengthen our student's abilities to analyze and synthesize knowledge.

Communication proficiency

We help our students develop their listening, speaking, computer, reading, and writing skills.

Civic responsibility

We strive to produce a better informed citizenry that will serve the community as voters, volunteers, and leaders.

Global awareness

We sensitize our students to the interrelatedness of all global systems.

THE INSTITUTIONAL EFFECTIVENESS PROCESS

INSTITUTIONAL EFFECTIVENESS TIME LINES AND ACTIVITIES

June - September

Units:

Units respond to the Progress and Achievements survey from the Office of Institutional Effectiveness.

- The survey requests information on:
- College objectives where data must be gathered at the unit level
- Annotation data related to the college objectives
- Unit unanticipated accomplishments

Deans:

Deans meet with units to review the status of their annual action plans and strategic objectives

September - November

Institutional Effectiveness Steering Committee

- Committee reviews appropriate documents:
  - Institutional Effectiveness Report
  - Progress and Achievements Report (P.A.R.)
    - Data related to college status in achieving college objectives
    - Recommendations from the Administrative Team
  - ACCD Vision Statement
  - ACCD Mission Statement
  - ACCD Strategic Initiatives
  - College Vision and Mission
  - Southern Association's follow up reports
- Committee modifies institutional strategic goals and objectives if needed
- Committee develops additional strategic goals and/or objectives if needed

November

Units:

- Unit develops needs assessments
  - Unit needs assessments should include but not be limited to evaluation of the following applicable elements:
    - Unit Mission Statement
    - Unit profile from the office of Institutional Effectiveness
    - Evaluation of the Previous Year's Unit Plan - Strategic Objectives, Annual Action Plans, and Ongoing Activities
    - Evaluation of the Previous Year's Unanticipated Accomplishments
    - Program Review Report
    - Curriculum Review and Evaluation
    - Advisory Committee Recommendations
    - Accrediting Agency Requirements
    - Student Evaluations
    - Certification Requirements
    - Workforce Trends Analysis

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Facilities Analysis
Articulation Agreements
Departmental Institutional Effectiveness Report

December - February

Units:

Unit Plan developed
Unit Plans discussed with Deans and within division.
Unit Plans modified as needed.

Deans and Units:

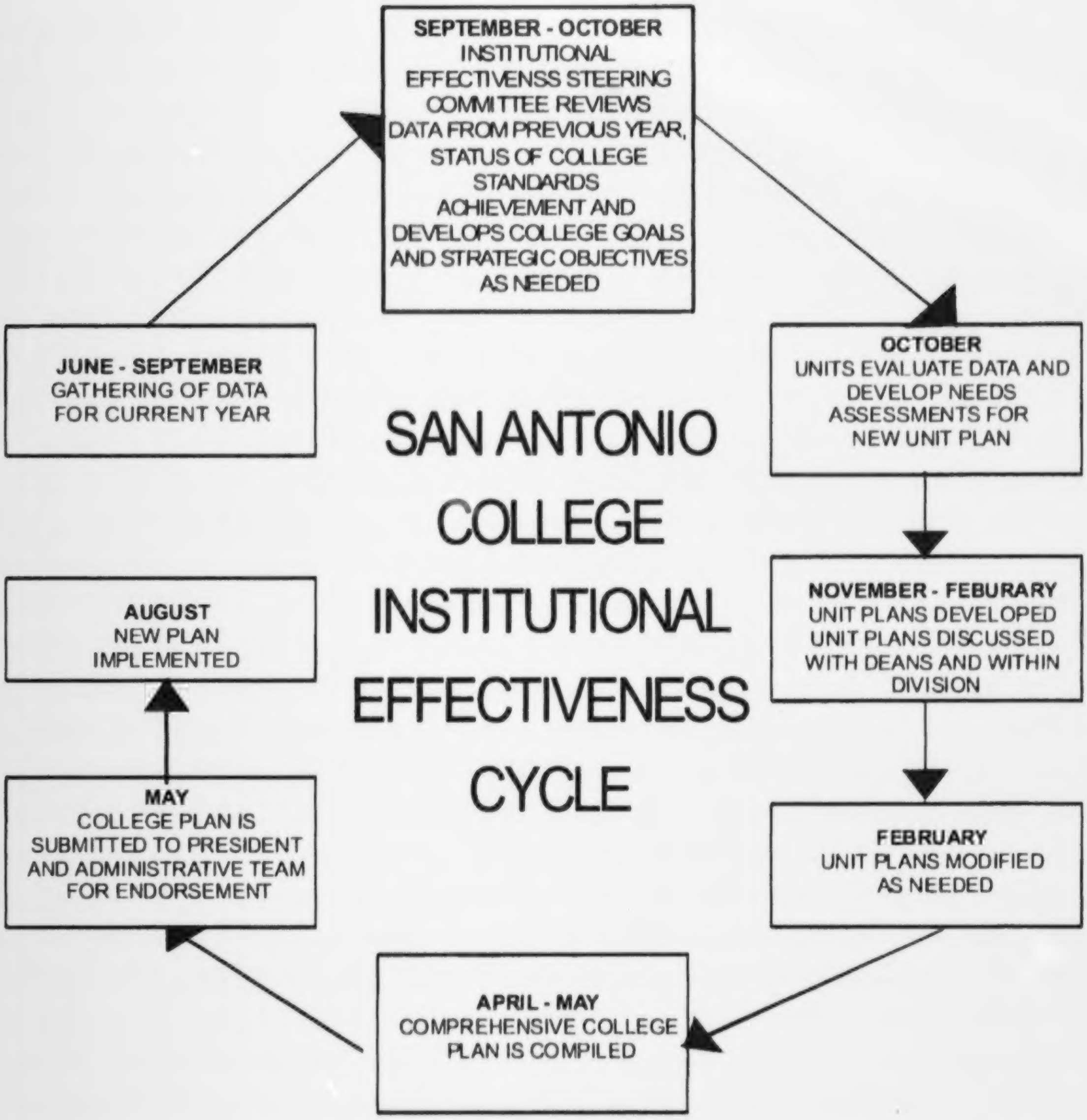
Deans meet with units to review for the mid-year status of their annual action plans and strategic objectives

April - May

Comprehensive College Plan is compiled by the Director of Planning and Budget
College Plan is approved by the College Academic Council
Plan submitted to the President and Administrative Team for endorsement

August

Plan Implemented



SAN ANTONIO COLLEGE INSTITUTIONAL EFFECTIVENESS CYCLE

SEPTEMBER - OCTOBER
INSTITUTIONAL EFFECTIVENSS STEERING COMMITTEE REVIEWS DATA FROM PREVIOUS YEAR, STATUS OF COLLEGE STANDARDS ACHIEVEMENT AND DEVELOPS COLLEGE GOALS AND STRATEGIC OBJECTIVES AS NEEDED

OCTOBER
UNITS EVALUATE DATA AND DEVELOP NEEDS ASSESSMENTS FOR NEW UNIT PLAN

NOVEMBER - FEBURARY
UNIT PLANS DEVELOPED
UNIT PLANS DISCUSSED WITH DEANS AND WITHIN DIVISION

FEBRUARY
UNIT PLANS MODIFIED AS NEEDED

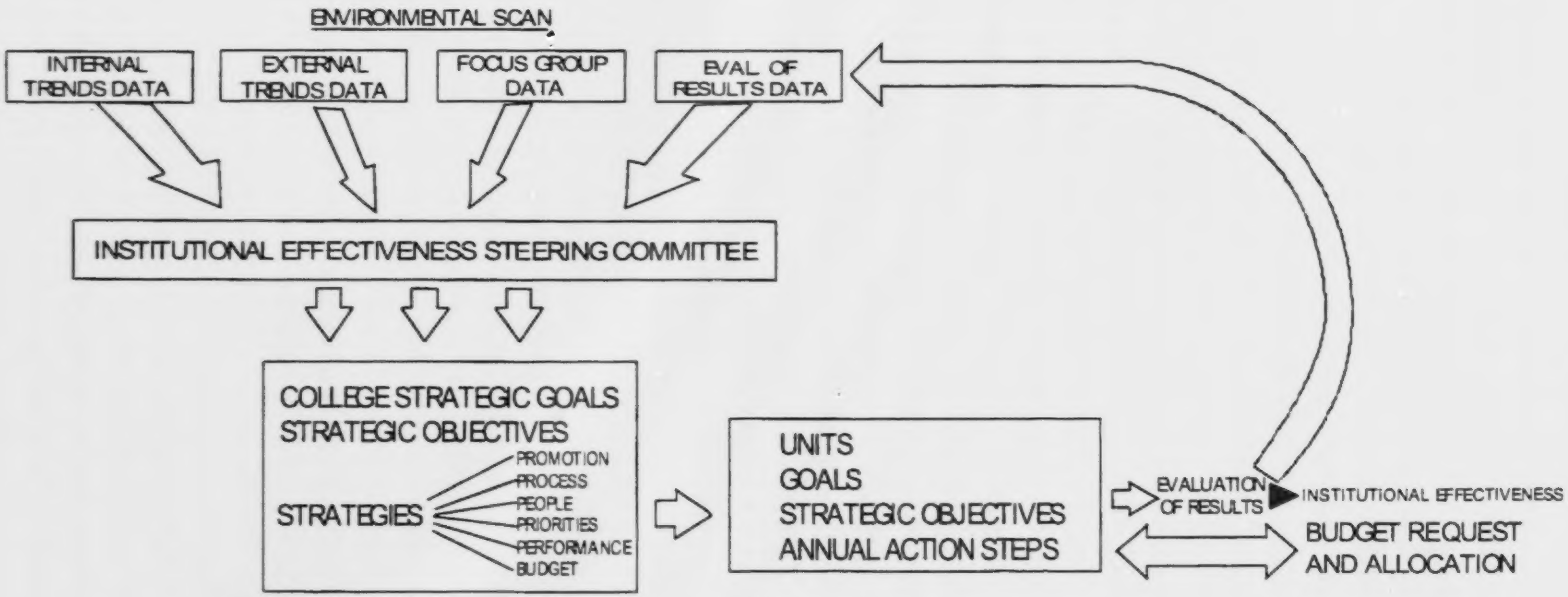
APRIL - MAY
COMPREHENSIVE COLLEGE PLAN IS COMPILED

MAY
COLLEGE PLAN IS SUBMITTED TO PRESIDENT AND ADMINISTRATIVE TEAM FOR ENDORSEMENT

AUGUST
NEW PLAN IMPLEMENTED

JUNE - SEPTEMBER
GATHERING OF DATA FOR CURRENT YEAR

SAN ANTONIO COLLEGE INSTITUTIONAL EFFECTIVENESS CYCLE



Strategic goals are few in number and general in nature. They should allow for some basis of measuring success of failure.
Strategic Objectives are written, active and operational subdivisions of a goal. The objectives should be clearly measurable.
Strategies include the elements necessary to achieve the objectives and subsequently the goal.

OCTOBER 2, 2000

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INSTITUTIONAL EFFECTIVENESS PHILOSOPHY STATEMENT

INSTITUTIONAL EFFECTIVENESS PHILOSOPHY STATEMENT

The people who work at San Antonio College are dedicated to the task of helping all those who pass through its doors achieve their educational goals. As an open door college we welcome students with a broad array of backgrounds and capabilities and gladly accept the challenge of creating an environment conducive to learning.

The college has set strategic objectives, tied to college goals, that follow establish measures and standards of achievement. The college standards are based on historical evaluation of achievement at the college and/or state or national norms and those set by governing bodies. They are considered reasonable stepping stones for improvement. Units set their own standards based on similar criteria.

The stated standards represent our continued effort to improve. As educators in the classroom or coaches on fields of competition know, complacency stifles growth in knowledge and skill. As employees of San Antonio College we are dedicated and continually working to improve. Once we have reached a standard identified in this plan, we will set the standard higher. We are committed to achieving optimum performance in all areas as we strive to meet the educational needs of our community.

COLLEGE STRATEGIC GOALS AND OBJECTIVES

(Approved by the College Academic Council, December 10, 1997)
(Modified by the College Academic Council, May 13, 1998)
(Modified by the College Academic Council, December 9, 1998)
(Modified by the College Academic Council, January 12, 2000)
(Modified by the College Academic Council, February 9, 2000)
(Modified by the College Academic Council, January 10, 2001)
(Modified by the College Academic Council, March 21, 2001)
(Modified by the College Academic Council, December 6, 2001)

COLLEGE STRATEGIC GOAL 1.1.97 **THE COLLEGE WILL MODIFY EXISTING STRATEGIES AND INITIATE NEW STRATEGIES WHICH WILL SUPPORT STUDENTS IN ACHIEVING THEIR EDUCATIONAL GOALS.**

To include all forms of instruction: Arts & Sciences, Occupational/Technical, Continuing Education, LRC, Student Development, Developmental Education, seminars, workshops, telecourses, day and evening classes, Internet courses, weekend college, afternoon college, off-campus sites, et al.

College Objective 1.1.1.01 By August, 2007, the college will be transferring at least 30 students each year from the Teaching Academy into Teacher Preparation programs at four-year institutions.

College Objective 1.1.4.01 Without negatively affecting the success of students who transfer, by August of the year 2003, 76% of the students enrolled in college-level courses on the permanent recording date each fall semester will have completed the course.

College Objective 1.1.5.01 Without negatively affecting the success of students in future college-level courses, by August of the year 2003, 76% of students enrolled in developmental/remedial courses on the permanent recording date each fall semester will have completed the courses.

College Objective 1.1.6.01 By August of the year 2004, the college will achieve a 15% increase in the number of Associate of Arts and Associate of Science degrees and achieve a 5% increase in the number of Associate of Applied Science and level 1 and level 2 certificates awarded as compared to the number awarded in the academic year 1999 - 2000. (Base Line 99-00: AA & AS = 222, AAS & Certificates = 657: Data Source: 1997-1998 San Antonio College Fact Book http://www.accd.edu/sac/ir&e/index.htm)

College Objective 1.1.7.01 By August 2003 all students will be required to declare their educational intent each time they register.

College Objective 1.1.10.01 By August 2003 percentage of contact hours completed in Arts and Sciences will be within five percentage points of the state average.

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COLLEGE STRATEGIC GOAL 2.1.99 **SAN ANTONIO COLLEGE WILL DEVELOP AN ENVIRONMENT CONDUCIVE TO INDIVIDUALS ACHIEVING THEIR EDUCATIONAL GOALS.**

To include all forms of Student Services: LRC, Counseling and Guidance, Testing/Assessment, FIPSE/SAP, SLAC and other tutoring laboratories, Admissions and Records, student life activities, Financial Aid, College Health Center, special populations assistance, Veterans' Affairs, International Students, Women's Center, Disabled Student Services, Job Placement, child care, and various and sundry federal programs and projects, et al.

College Objective 2.1.1.01 By August of the year 2002, 80% of college units with courses, programs or special activities will promote global awareness through these venues each academic year.

COLLEGE STRATEGIC GOAL 3.1.98 **SAN ANTONIO COLLEGE WILL SUPPORT EMPLOYEE OPPORTUNITIES FOR PROFESSIONAL AND PERSONAL DEVELOPMENT.**

To include all forms of professional enhancement activities for faculty, staff and administrators, e.g., college classes (undergraduate and graduate), workshops, seminars, conferences/conventions, and faculty exchange programs, et al.

College Objective 3.1.1.98 By 2002, 100% of full-time, permanent employees of San Antonio College will have participated in activities to raise their awareness of Section 504 of the Vocational Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990.

COLLEGE STRATEGIC GOAL 4.2.98 **THE COLLEGE WILL CONTINUALLY ASSESS AND RESPOND TO CHANGING TECHNOLOGY NEEDS.**

To include all activities supporting the mandates to provide educational opportunities for the community, e.g., President, Executive Vice President, Deans of Arts & Sciences, Occupational and Technical Education, Continuing Education and Workforce Development, Student Services, Evening, Weekend, and Distance Education, LRC, and adjunct administrative services such as Community and Public Relations, Institutional Advancement, Institutional Effectiveness (Research, Planning and Budget), facilities management and fiscal planning, et al.

College Objective 4.2.1.01 By 2002, 90% of all college employees will have achieved appropriate levels of computer utilization and/or computer technical proficiency appropriate to their tasks.

College Objective 4.2.2.98 By 2002 the college will maintain 100% of PCs (excluding faculty work stations) and file servers on campus to the component level.

College Objective 4.2.3.98 By 2002 the college will provide security for the PCs and file

	servers on campus.
College Objective 4.2.4.98	By 2002 each instructional unit will have access to multimedia capabilities sufficient to meet their instructional needs.
College Objective 4.2.9.98	By 2002 the college will provide .4% of the annual college budget or $200,000, which ever is greater, to meet furniture and equipment needs not covered by the technology fee.
College Objective 4.2.10.01	By 2005, 90% of faculty and staff will be supported with adequate technology appropriate for their instructional mission.
COLLEGE STRATEGIC GOAL 5.1.98	**SAN ANTONIO COLLEGE WILL CONTINUE TO CREATE AND EXPAND COMMUNITY SUPPORT AND OUTREACH ACTIVITIES.**

To include all activities which involve the community such as fine arts presentations (Drama, Art, Music), Student Life Activities, use of facilities either sponsored or rented, Public Relations, et al.

College Objective 5.1.2.01	By August 2002, the college will provide technical and continuing education programs to a minimum of 65 private and public-sector employers through contracted instruction each year.
College Objective 5.1.4.01	By 2002, 80% of all college units will be involved each year in community service activities as appropriate.
College Objective 5.1.5.01	By August 2002, the college will help increase the membership in the non-profit alumni association which will operate in a manner consistent with college goals and objectives and to be funded independently of the college.
COLLEGE STRATEGIC GOAL 6.1.01	**SAN ANTONIO COLLEGE WILL INCREASE RECRUITMENT, RETENTION, TRANSFER AND GRADUATION RATES FOR POTENTIAL AND CURRENT STUDENTS REFLECTIVE OF THE SERVICE AREA POPULATION, ESPECIALLY THOSE STUDENTS WHO ARE ECONOMICALLY DISADVANTAGED.**
College Objective 6.1.1.01	San Antonio College will continue to increase the percentage of minority students at the college to reflect increases in the service area population (baseline Fall 00 = 60.5%).
College Objective 6.1.2.01	By the end of Academic Year 2002/2003, there will be an increase in enrollment of FTIC's from all sources which is 5% above the five-year period (Fall and Spring 1996/1997 through Fall and Spring 2000/2001) combined average number (5,138) at point of Census Date.
College Objective 6.1.3.01	By August 2006, the college will integrate enrollment, assessment, admissions, counseling, financial aid, demographic,

socio-economic, and academic progress information about students into one Decision Support System accessible to all staff and faculty; and 90% of staff and faculty will be trained in its utilization.

College Objective 6.1.4.01 By August 2004, at least 20% of faculty (baseline total faculty = 948 Fall 1999) will have received instruction on one or more retention strategies, to include learning communities, learning styles, problem based learning, supplemental instruction, service learning peer mentorship, and collaborative learning.

College Objective 6.1.5.01 By August 2006, at least 25% (baseline 8,770 "academically disadvantaged," Fall '00) of all students who are assessed at the developmental level in more than one subject will be enrolled in academic programs utilizing one or more of the retention strategies referred to in 6.1.4.01.

College Objective 6.1.6.01 By August 2006, San Antonio College will have increased the Fall-to-Fall retention of students by 1% each year, from a Fall '98 to Fall '99 baseline of 43.1%.

College Objective 6.1.7.01 By August 2006, San Antonio College will increase the transfer rate to four-year Texas public institutions for Hispanic and African American students to 10.4%, from a baseline of 6.4% in academic year 98-99.

College Objective 6.1.8.01 By August 2006, San Antonio College will increase the numbers of students graduating by 10%, from a baseline of 416 in academic year 99-00.

COLLEGE STRATEGIC GOAL 7.1.97 **THE ETHNIC DIVERSITY OF FACULTY, ADMINISTRATORS, AND PROFESSIONALS FOR THE COLLEGE WILL BE IN PROPORTION TO THE DIVERSITY OF THE COLLEGE STUDENT POPULATION. [Formerly Goal 4.1.97]**

College Objective 7.1.2.01 By August 2005, the college will have complied with the recommendations of the Access and Equity Committee report dated March 9, 2000 which deals with hiring time lines, advertising, processing, and outreach efforts. [The full report is available at: http://www.accd.edu/sac/instplan/planning/collegeplan/Access&EquityRecommendations-March9,2000.TIF].

COLLEGE STRATEGIC GOALS AND OBJECTIVES/MISSION STATEMENT CROSSWALK

COLLEGE MISSION STATEMENT COMPONENTS	COLLEGE STRATEGIC GOALS AND STRATEGIC OBJECTIVES
...provides for and supports the educational and lifelong learning needs . . .	Goals 1.1.97, 2.1.99, 5.1.98, 6.1.01 Objectives: 1.1.1.01, 1.1.4.01, 1.1.5.01, 1.1.6.01, 2.1.1.01, 3.1.1.98, 4.2.4.98, 4.2.10.01, 5.1.2.01, 5.1.4.01, 6.1.1 - 8.01
...of a multicultural community.	Goals 2.1.99, 6.1.01, 7.1.97 Objectives: 2.1.1.01, 6.1.1.01, 6.1.3.01, 6.1.7.01, 7.1.2.01
...committed to excellence . . .	Goals 3.1.98, 6.1.01 Objectives: 3.1.1.98, 4.2.1.01, 6.1.4.01, 6.1.5.01, 6.1.7.01, 6.1.8.01
...in helping students reach their full potential . . .	Goals 1.1.97, 3.1.98, 5.1.98, 6.1.01 Objectives: 1.1.1.01, 1.1.4.01, 1.1.5.01, 1.1.6.01, 3.1.1.98, 5.1.4.01, 6.1.1 - 8.01
...by developing their . . . critical thinking skills . . .	Goal 1.1.97, 6.1.01 Objectives: 1.1.6.01, 6.1.4.01
...by developing their . . . communication proficiency . . .	Goal 1.1.97
...by developing their . . . civic responsibility . . .	Goals 2.1.99, 5.1.98 Objectives: 2.1.1.01, 5.1.4.01
...by developing their . . . global awareness.	Goal 2.1.99 Objective: 2.1.1.01

San Antonio College Addresses ACCD Strategic Initiatives

San Antonio College, a college of the Alamo Community College District, is guided by the ACCD Strategic Initiatives and Strategic Objectives, the document that will guide the district and its colleges into the new century. Approved in 2001, by the ACCD Board of Trustees, the document was used by the Institutional Effectiveness Steering Committee in developing the college objectives.

STRATEGIC INITIATIVE #1. The Alamo Community College District will nurture a student oriented environment.

Summary: The Alamo community College District (ACCD) will engage in employee development designed to reinforce attitudes and behavior, which create an environment conducive to student success. All functions of the colleges should be designed and consistently evaluated to insure efficiency and effectiveness in meeting student needs. The ACCD will provide an employee infrastructure that supports a student-oriented environment.

District Objective 1.1.01	By September 2002, each academic year 95% of all district employees will participate in at least one activity related to increasing staff, faculty and administrative productivity, meeting changing student needs, utilizing changing technology, applying new teaching/learning methods, or addressing curriculum issues.

College Objective 3.1.1.98	By 2002, 100% of full-time, permanent employees of San Antonio College will have participated in activities to raise their awareness of Section 504 of the Vocational Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990.
College Objective 6.1.3.01	By August 2006, the college will integrate enrollment, assessment, admissions, counseling, financial aid, demographic, socio-economic, and academic progress information about students into one Decision Support System accessible to all staff and faculty; and 90% of staff and faculty will trained in its utilization.
College Objective 6.1.4.01	By August 2004, at least 20% of faculty (baseline total faculty = 948 Fall 1999) will have received instruction on one or more retention strategies, to include learning communities, learning styles, problem based learning, supplemental instruction, service learning, peer mentorship, and collaborative learning.

District Objective 1.2.01	By September 2004, 100% of all district employees who have participated in at least one activity related to increasing staff, faculty and administrative productivity, meeting changing student needs, utilizing changing technology, applying new teaching/learning methods, or addressing curriculum issues will have that activity recorded in an electronic data base.
District Objective 1.3.01	By September 2003, the ACCD will develop, review, and implement compensation, recruitment, retention, personnel and diversity plans.

College Objective 7.1.2.01	By August 2005, the college will have complied with the recommendations of the Access and Equity Committee report dated March 9, 2000 which deals with hiring time lines, advertising, processing, and outreach efforts. [The full report is available at: http://www.accd.edu/sac/instplan/planning/collegeplan/Access&EquityRecommendations-March9,2000.TIF].
District Objective 1.4.01	By September 2002, the ACCD colleges will develop and implement an academically based Individualized Student Career Plan for undecided majors.

College Objective 1.1.6.01	By August of the year 2004, the college will achieve a 15% increase in the number of Associate of Arts and Associate of Science degrees and achieve a 5% increase in the number of Associate of Applied Science and level 1 and level 2 certificates awarded as compared to the number awarded in the academic year 1999 - 2000. (Base Line 99-00: AA & AS = 222, AAS & Certificates = 657: Data Source: 1997-1998 San Antonio College Fact Book http://www.accd.edu/sac/ir&e/index.htm)
College Objective 6.1.7.01	By August 2006, San Antonio College will increase the transfer rate to four-year Texas public institutions for Hispanic and African American students to 10.4%, from a baseline of 6.4% in academic year 98-99.
College Objective 6.1.8.01	By August 2006, San Antonio College will increase the numbers of students graduating by 10%, from a baseline of 416 in academic year 99-00.
District Objective 1.5.01	By September 2002, the ACCD will establish and expand student supportive activities as identified through college-based plans.

STRATEGIC INITIATIVE # 2. The Alamo Community College District will increase its presence in Bexar and surrounding counties.

Summary: The Alamo Community College District will aggressively pursue relevant new programs, develop ways to better serve existing off-campus locations, increase its visibility, inform its constituents and will respond to employer workforce development needs through training and education in support of economic development through the four colleges and the Advanced Technology Center. Additional delivery sites in the northeast quadrant and enhanced marketing/collaborative efforts will be part of the strategy.

District Objective 2.1.01	By September 2002, the ACCD will achieve at least a 7% participation rate of the "standard market population" in our service area.
College Objective 6.1.1.01	San Antonio College will continue to increase the percentage of minority students at the college to reflect increases in the service area population

	(baseline Fall 00 = 60.5%).
College Objective 6.1.2.01	By the end of Academic Year 2002/2003, there will be an increase in enrollment of FTIC's from all sources which is 5% above the five-year period (Fall and Spring 1996/1997 through Fall and Spring 2000/2001) combined average number (5,138) at point of Census Date.
District Objective 2.2.01	By September 2005, a college/campus with a solid student and program base will be operational in the northeast ACCD service area.
District Objective 2.3.01	By September 2002, the ACCD will have in place a continuous improvement plan that leads to national recognition for its technical educational excellence and its commitment to workforce development.
District Objective 2.4.01	By September 2004, the colleges of the ACCD will be institutions of choice for those individuals seeking specialized training leading to professional careers, for companies seeking skilled training for their labor force, and individuals who seek to upgrade skills to enhance preparedness for career opportunity.
College Objective 5.1.2.01	By August 2002, the college will provide technical and continuing education programs to a minimum of 65 private and public-sector employers through contracted instruction each year.
District Objective 2.5.01	By September 2002, ACCD will implement an administrative support system that recognizes and accommodates the marketplace culture associated with the delivery of workforce development programs.

STRATEGIC INITIATIVE #3. The Alamo Community College district will provide and effectively use applicable state-of-the-art technology to fulfill its mission.

Summary: The Alamo Community College District will use technology to improve instruction, administration, and operational efficiencies in all aspects of the institution. Technology will include appropriate state-of-the-art equipment, software, and maintenance of high-tech instructional laboratories.

District Objective 3.1.01	By September 2004, to achieve and sustain leading edge technologies, ACCD's total expenditure for technology per FTE student will annually rank in the top 25% of the ACCD peer group as defined by the THECB.
College Objective 4.2.4.98	By 2002 each instructional unit will have access to multimedia capabilities sufficient to meet their instructional needs.
District Objective 3.2.01	By September 2003, each college and each district department will develop and sustain a training plan which includes sufficient annual training for all employees to maintain proficiency in use of technology in their job function.

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College Objective 4.2.1.01	By 2002, 90% of all college employees will have achieved appropriate levels of computer utilization and/or computer technical proficiency appropriate to their tasks.
College Objective 4.2.10.01	By 2005, 90% of faculty and staff will be supported with adequate technology appropriate for their instructional mission.
District Objective 3.3.01	By September 2002, based on annual assessments, each college and each district department of the ACCD will develop and maintain an annual replacement plan of all technology systems in order to achieve and sustain leading edge technology.
College Objective 4.2.9.98	By 2002 the college will provide .4%of the annual college budget or $200,000, which ever is greater, to meet furniture and equipment needs not covered by the technology fee.

STRATEGIC INITIATIVE #4. Using measures of effectiveness to ensure continuous improvement, the colleges of the Alamo Community College district will provide relevant educational programs, comprehensive student support systems, and effective systems to facilitate learning consistent with the needs of their designated service area.

Summary: The Alamo Community College District will improve and expand developmental programs, increase international programs and courses that reflect an international perspective, offer classes designed to appeal to older students, engage in continuous program review and improve its student and personnel tracking systems.

District Objective 4.1.01	By September 2002, the percentage of remediated students earning a "C" or better in college level courses will equal the percentage of students earning a "C" in college level courses, as defined by the THECB, who needed no remediation.
College Objective 1.1.5.01	Without negatively affecting the success of students in future college-level courses, by August of the year 2003, 76% of students enrolled in developmental/remedial courses on the permanent recording date each fall semester will have completed the courses.
District Objective 4.2.01	By September 2003, the ACCD will increase distance learning offerings by at least 10% over fall 2000 levels.
District Objective 4.3.01	By September 2004 all degree/certificate programs will have ACCD Internet components.
District Objective 4.4.01	By September 2004 productive grade rates and retention in Internet courses will be equal to classroom-based courses.
College Objective 1.1.4.01	Without negatively affecting the success of students who transfer, by

August of the year 2003, 76% of the students enrolled in college-level courses on the permanent recording date each fall semester will have completed the course.

District Objective 4.5.01 By September 2004 all liberal arts graduates will be competent at a level of technology to make them ready for the workplace.

District Objective 4.6.01 By September 2003, within semester student retention rates will be 92 percent.

College Objective 1.1.4.01 Without negatively affecting the success of students who transfer, by August of the year 2003, 76% of the students enrolled in college-level courses on the permanent recording date each fall semester will have completed the course.

College Objective 1.1.5.01 Without negatively affecting the success of students in future college-level courses, by August of the year 2003, 76% of students enrolled in developmental/remedial courses on the permanent recording date each fall semester will have completed the courses.

District Objective 4.7.01 By September 2003, the ACCD will infuse an international perspective into a minimum of 50 additional courses in the curriculum over the Fall 2000 level; will send a minimum of 40 faculty and staff members per year to travel abroad for short-term workshops and/or training; will send a minimum of 40 students per year to participate in student short-term study abroad initiatives; and will increase dollar funding received from international training programs by 15% over Fall 2000 levels. Funding for international travel should be covered by outside sources unless the college(s) choose to cover the costs.

STRATEGIC INITIATIVE #5. The Alamo Community College District will broaden its funding base from public and private sources and redefine its method for allocating available resources.

Summary: The Alamo Community College District will aggressively pursue new opportunities to increase its financial resources to fund the initiatives outlined. The methods for internally allocating available funds will assure equity among the colleges and optimize outcomes.

District Objective 5.1.01 By September 2003, soft money revenues, other than Pell, will have increased 10% over fiscal year 2000 revenues.

District Objective 5.2.01 By September 2002, the ACCD will, as part of a 3-year major gifts campaign, identify and obtain from private sector funding sources at least fifteen million dollars to support proposed college and district wide development objectives.

District Objective 5.3.01 By September 2002, the number of alumni and employees of the ACCD who give for endowment purposes will increase by 10% over FY 2000-2001.

District Objective 5.4.01	By September 2003, the percentage of students receiving financial aid awards, including Pell, will have increased by 10% over FY00 level.

UNIT
STRATEGIC OBJECTIVES

&

2002 - 2003
ANNUAL OPERATIONAL OBJECTIVES

UNIT STRATEGIC AND ANNUAL OPERATIONAL OBJECTIVES

COLLEGE STRATEGIC GOAL 1.1.97 THE COLLEGE WILL MODIFY EXISTING STRATEGIES AND INITIATE NEW STRATEGIES WHICH WILL SUPPORT STUDENTS IN ACHIEVING THEIR EDUCATIONAL GOALS.

To include all forms of instruction: Arts & Sciences, Occupational/Technical, Continuing Education, LRC, Student Development, Developmental Education, seminars, workshops, telecourses, day and evening classes, Internet courses, weekend college, afternoon college, off-campus sites, et al.

College Objective 1.1.1.01

By August, 2007, the college will be transferring at least 30 students each year from the Teaching Academy into Teacher Preparation programs at four-year institutions.

College Objective 1.1.4.01

Without negatively affecting the success of students who transfer, by August of the year 2003, 76% of the students enrolled in college-level courses on the permanent recording date each fall semester will have completed the course.

Division of Arts and Sciences

Architecture

Strategic Objective:
By August 2003, 80% of students enrolled in Architecture courses on the permanent recording date each fall will complete the course.

Action Step 1: Plan, fund and build a sophomore design studio space

Journalism/Photography

Strategic Objective:
By August 2003, 76% of Mass Communication students enrolled on the permanent recording date each fall will complete the course.

Action Step 1: Try to get retention and PGR data divided between journalism program and RTVF department to reveal accurate data.

Action Step 2: Journalism faculty use email or telephone to contact students who are borderline dropouts.

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Kinesiology and Physical Education

Strategic Objective:
By Fall 2003, 76% of students enrolled in Kinesiology and Physical Education courses on the permanent recording date each fall will complete the course.

Action Step 1: Continue to upgrade equipment with low-tech equipment funds from the District

Action Step 2: Instructors will continue to employ classroom management techniques which enhance retention.

Action Step 3: Purchase equipment from multi-year rental fund as available

Political Science

Strategic Objective:
By Spring 2004, retention in Government 2302 Internet class will be at 70%.

Action Step 1: Hold meeting with departmental internet committee to discuss retention strategies Fall 2002.

Division of Professional and Technical Education

Radio, Television and Film

Strategic Objective:
By Spring 2003 will increase percentage of course completers to 76%.

Action Step 1: Will work with FLMC classes to increase completers.

Action Step 2: Will monitor as needed.

College Objective 1.1.5.01

Without negatively affecting the success of students in future college-level courses, by August of the year 2003, 76% of students enrolled in developmental/remedial courses on the permanent recording date each fall semester will have completed the courses

Division of Arts and Sciences

Academic Development

Strategic Objective:
By August 31, 2003, Increase the number of hours during which a math tutor or skills specialist is in the BSEP computer lab by fourteen hours a week to a total of 54 hours a week.

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Action Step 1: Request additional institutional funding.
Action Step 2: Confer with grant writer on possibility of obtaining a grant.

College Objective 1.1.6.01

By August of the year 2004, the college will achieve a 15% increase in the number of Associate of Arts and Associate of Science degrees and achieve a 5% increase in the number of Associate of Applied Science and level 1 and level 2 certificates awarded as compared to the number awarded in the academic year 1999 - 2000. (Base Line 99-00: AA & AS = 222, AAS & Certificates = 657: Data Source: 1997-1998 San Antonio College Fact Book http://www.accd.edu/sac/ir&e/index.htm)

Division of Professional and Technical Education

Child Development

Strategic Objective:

By May 2002, CDEC will award AAS degrees to 15 students annually

Action Step 1: Continue to offer SAC CDEC classes on other ACCD campuses (track the numbers in these sections)

Action Step 2: Publicize articulation agreements (BAAS, BAA) in student newsletters

Action Step 3: Develop early intervention strategies to assure success in AAS degree plan (leadership/goal setting seminars, improve mentoring, etc.)

Action Step 4: Hire another full-time faculty member

Electronics Technology

Strategic Objective:

By August 2004, achieve 104 majors in Electronics Technology.

Action Step 1: Visit as many job fairs and college nights at high schools to promote our Electronics program.

Action Step 2: Contact companies to make them aware of our program for upgrading of skills for their employees.

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Engineering Technologies-CADD

Strategic Objective:

By the end of the 2002 - 2003 academic year, the number of declared majors in CADD programs will increase by 5 over the Fall 2000 number of 98.

Action Step 1: Develop a report of all students taking over two CADD classes

Action Step 2: Review these students and change majors if misclassified

Engineering Technologies-Engineering Technology

Strategic Objective:

By the end of the 2003-2004 academic year the number of majors in Engineering Technology programs will increase by 5% to 108

Action Step 1: Promote utilization of scholarships which will be available under the recently funded CSEMS program

Action Step 2: Develop recruiting CD for these programs (Engineering Technology and Surveying)

Action Step 3: Increase the number of visits to high schools

Action Step 4: Increase the number of mailouts to various industries

Action Step 5: Develop additional educational options for graduates of these programs with particular attention to 2+2 and lverted degrees.

Nursing Education

Strategic Objective:

By March 2004, the Department of Nursing Education will increase its enrollment of 1st semester students in the Generic and Career Mobility options by 20%.

Action Step 1: a. Replace vacant faculty positions (5)

b. Print brochures for student recruitment

c. Develop measures to retain faculty

Action Step 2: a. Add 2 new faculty positions.

Action Step 3: a. Add 2 new faculty positions to implement retention program for 1st and 2nd year courses.

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Protective Services-Fire Science

Strategic Objective:

By August 2004, achieve a standard of 121 majors in Fire Science.

Action Step 1: The faculty and staff will continue to counsel students on the advantages of completing the AAS degree program after certification.

Radio, Television and Film

Strategic Objective:

By Spring 2005, the number of Radio-Television-Film majors will increase to 350.

Action Step 1: Begin to market new building information.

Action Step 2: Move into new building.

Action Step 3: Have first semester in new building.

College Objective 1.1.7.01

By August 2003 all students will be required to declare their educational intent each time they register.

Division of Continuing Education and Workforce Development

Continuing Education & Workforce Development

Strategic Objective:

By September 1, 2003, have 85% of successful completers of sequential courses.

Action Step 1: Assure each registration relates to a sequence of classes and code as appropriate

Action Step 2: Refine Standard Reports to track by sequential course codes

College Objective 1.1.10.01

By August 2003 percentage of contact hours completed in Arts and Sciences will be within five percentage points of the state average.

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COLLEGE STRATEGIC GOAL 2.1.99 SAN ANTONIO COLLEGE WILL DEVELOP AN ENVIRONMENT CONDUCIVE TO INDIVIDUALS ACHIEVING THEIR EDUCATIONAL GOALS.

To include all forms of Student Services: LRC, Counseling and Guidance, Testing/Assessment, FIPSE/SAP, SLAC and other tutoring laboratories, Admissions and Records, student life activities, Financial Aid, College Health Center, special populations assistance, Veterans' Affairs, International Students, Women's Center, Disabled Student Services, Job Placement, child care, and various and sundry federal programs and projects, et al.

College Objective 2.1.1.01

By August of the year 2002, 80% of college units with courses, programs or special activities will promote global awareness through these venues each academic year.

Division of Arts and Sciences

Architecture

Strategic Objective:

By August 2003, the Architecture Department will have four new global awareness activities.

Action Step 1: Have design studios recognized as international in scope and content

Action Step 2: Continue providing annual faculty led summer tour to Europe

Action Step 3: Study possible expansion of travel opportunities to include Mexico

Action Step 4: Study possible academic credit for educational travel

Executive Vice President

Admissions and Records

Strategic Objective:

By August 2004, Admissions and Records will increase the number of processed WEB SDF's to 3,500. Specific goals are Fall and Spring terms 1,500 each and 500 total for Summer terms.

Action Step 1: Advertise in the San Antonio College class Schedule.

Action Step 2: Electronic signatures will no longer require the printing and sending in of Residency portion of WEB student data form.

Action Step 3: Response to public inquiry regarding registration will include WEB application option.

Action Step 4: Setup computers in Information Station and near Admissions & Records office that will

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allow students to apply and register for courses via the internet. (Six computers @ $1298.00 each. Estimates on computer encasings and infrastructure are forthcoming.)

COLLEGE STRATEGIC GOAL 3.1.98 SAN ANTONIO COLLEGE WILL SUPPORT EMPLOYEE OPPORTUNITIES FOR PROFESSIONAL AND PERSONAL DEVELOPMENT.

To include all forms of professional enhancement activities for faculty, staff and administrators, e.g., college classes (undergraduate and graduate), workshops, seminars, conferences/conventions, and faculty exchange programs, et al.

College Objective 3.1.1.98

By 2002, 100% of full-time, permanent employees of San Antonio College will have participated in activities to raise their awareness of Section 504 of the Vocational Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990.

Division of Learning Resources and Counseling

Instructional Technologies

Strategic Objective:
By August 2005 - 70% of the faculty and staff will have been introduced to and have access to appropriate innovative instructional technology.

Action Step 10: Provide outside training classes, travel, and conferences for Instructional Technology director and staff to participate in the Virtual College of Texas activities and to provide more informed and more sophisticated training for faculty and staff by August 2003 and each year following. 4 X $10,000 = $40,000 for 4 years. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Some funding acquired this year, but each year we need $10,000 to stay up with the technology for next year. Not accomplished in 01-02. Rollover to 02-03)**

Action Step 21: Acquire an additional lab room with furniture, separate from the ITC training lab, where faculty and staff developers may work without the disruption of classes being taught several times per day. This is the main complaint from faculty and staff that they cannot concentrate on their projects because of the sound from the instructor teaching training classes. (1) small room adjacent to ITC lab so additional personnel do not need to be hired, (2) 12 computer tables with chairs $3,600, (3) 12 multimedia computers, these could be reallocated from the ITC lab as new equipment is obtained. By August 2003 (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 22: Develop a "New Employee" training program for faculty and staff. New Employees will be provided with training on useful college resources; necessary software, on-line resources such as SIS, Grades Courses, advantage, PARs, department budget tracing, On-line PVQs, etc.; important dates; campus tour; where to go for help of various kinds,

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things that can get them into trouble; and other information not covered in the ACCD Orientation. The training should probably include lunch to make it really nice. With the anticipated retirement of many employees in the near future, this could prevent a multitude of employees who are poorly informed. Input will be solicited from all divisions to formulate the curriculum by August 2003 (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 23: Obtain funding for the Technology Exposition each year in order to showcase SAC's technology and recruit students and support from external organizations. There is no funding for advertising, packets, booths, keynote speaker, transportation of high school students, refreshments for guests, buttons, signs, etc. If this is to continue to be an annual event each October, it should be funded by September 2002. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01) $12,000

Action Step 24: Add a Master Teacher Certification Program that would include instructional strategy and instructional technology training with an exit competency project for each participant. Provide funding for release time or hire consultants to provide some of the high-end strategy and learning styles training by August 2003. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 25: Purchase a Tegrity 25 user Web E-learning platform and peripherals that converts classroom instruction into engaging and effective Web content to enhance Internet course instruction and Integrating WebCT or other learning system includes audio, video, lecture, PowerPoint, whiteboard writing, etc. for on-demand and live delivery through Webcast by October 2002. (Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 26: Acquire additional non-instructional equipment this year: Ceiling mount for conference room projector, 3 lateral file cabinets, workstation for music keyboard, cabinet for presentation station materials, 5 computer tables, hutch for front office and 3 for technicians office, large scale conduit to contain wires and cable in ceiling of conference room and lab to be compliant with electrical code, cabinet for secure storage of software, data pole for center of lab, pole type fans, add individual small workstation lights, lab lighting controls and anti-glare monitor attachments to meet ADA compliance, refinish Dr. Mood's glass door bookcase which is in our center by August 2003. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 27: Increase the two-class released time to a full released time faculty Internet Coordinator position that reports to and works in the Instructional Technology Center. With the rapid increase in Internet courses and need for on-going consistent support and monitoring of existing Internet courses developed in WebCT, Course Compas, and HTML, this position is essential to maintain quality instruction with Websites that are ADA compliant by October 2002. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

COLLEGE STRATEGIC GOAL 4.2.98 THE COLLEGE WILL CONTINUALLY ASSESS AND RESPOND TO CHANGING TECHNOLOGY NEEDS.

To include all activities supporting the mandates to provide educational opportunities for the community, e.g., President, Executive Vice President, Deans of Arts & Sciences, Occupational and Technical Educations, Continuing Education and Workforce Development, Student Services, Evening, weekend,

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and Distance Education, LRC, and adjunct administrative services such as Community and Public Relations, Institutional Advancement, Institutional Effectiveness (Research, Planning and Budget), facilities management and fiscal planning, et al.

College Objective 4.2.1.01

By 2002, 90% of all college employees will have achieved appropriate levels of computer utilization and/or computer technical proficiency appropriate to their tasks.

Division of Arts and Sciences

Journalism/Photography

Strategic Objective:
By Spring 2003, 100% of Journalism/Photography faculty will receive training in the use of Mac OS X.

Action Step 1: Employ part-time technology trainer to instruct faculty, staff and students on the use of Mac OS X, the newest Macintosh system. The upgrade requires extensive change in software and use of the hardware.

Division of Continuing Education and Workforce Development

Continuing Education & Workforce Development

Strategic Objective:
All CE staff will be proficient in the use of technology to perform their assigned duties

Action Step 1: Continue to provide instruction on the proper use of the automated course programming form

Action Step 2: Expand training to include proper use of MS Excel

Action Step 3: Expand Training to include importing data from the district main frame computer

Division of Learning Resources and Counseling

Instructional Technologies

Strategic Objective:
By August 2005 - 70% of the faculty and staff will have been introduced to and have access to appropriate

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innovative instructional technology.

Action Step 2: Add funding for permanent director (1 FTE) by November 2002. Funded as faculty on released time. 4 X $61,866 = $247,464 for 4 years. (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Not accomplished in 01-02. Rollover to 02-03)**

Action Step 4: Obtain FTEs for current Multimedia specialists (2 FTE) by November 2002. Funded under temporary salaries again during 01-02 with no FTE. Administration indicated positions would be institutionalized by end of Title III. (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Not accomplished in 01-02. Rollover to 02-03)**

Action Step 5: Add funding for one Instructional Designer (1 FTE) by November 2002. Not funded again in 01-02. (4 X $32,217 = $128,868 for 4 years.) (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Not accomplished in 01-02. Rollover to 02-03)**

Action Step 6: Obtain FTEs for current Lab Techs (3 FTE) by November 2002. Funded under temporary salaries again during 01-02 with no FTE. Administration indicated positions would be institutionalized by end of Title III. (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Not accomplished in 01-02 - funded as lower level technicians with no FTEs. Cost here reflects difference in current tech level and lab tech III. 4 X $30,860 = $123,448 for 4 years. Rollover to 02-03)**

Action Step 8: Replace 50% or more of the multimedia computers, projectors, printers, scanners, and other lab equipment and software in the Instructional Technologies lab by December 2002 and each following year, then reallocate older equipment to other units not needing such high-level technology by August 2003. 4 X $89,000 = $356,000 for 4 years. (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Only 10% accomplished in 01-02. Rollover to 02-03)**

Action Step 9: Obtain outside trainers to be brought in to the IT Center in the area of teaching and retention strategies, advanced software applications, and videoconferencing by August 2005 and each year following. 4 X $8,000 = $32,000 for 4 years. (College Objectives 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01) **(20% accomplished under HE3 Grant in 01-02, but each year the same amount is needed. Rollover to 02-03)** $8,000

Action Step 10: Provide outside training classes, travel, and conferences for Instructional Technology director and staff to participate in the Virtual College of Texas activities and to provide more informed and more sophisticated training for faculty and staff by August 2003 and each year following. 4 X $10,000 = $40,000 for 4 years. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Some funding acquired this year, but each year we need $10,000 to stay up with the technology for next year. Not accomplished in 01-02. Rollover to 02-03)**

Action Step 11: Yearly re-evaluate the formula to add staff based on rate of 1 full-time multimedia and or instructional design staff for every 220 SAC faculty and staff by August 2005. Currently there are approximately 1600 full-time and adjunct faculty and staff. (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Partially accomplished but must re-evaluate yearly)**

Action Step 12: Add Certification Programs in the following areas: Multimedia - 1, Multimedia - 2, Videoconferencing - 1, Web Developer -1, Web Developer - 2, Lab Assistant - 1, Office Assistant -1, by September 2002. (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Partially accomplished Added: 1) Web Developer - 1 , 2) Web Developer - 2, 3) Internet Instructor, & 4) Administrator Certification, working toward the others. Rollover to 02-03)**

Action Step 13: Collaborate with Continuing Education to provide CEUs to faculty and staff attending classes in the Instructional Technologies Lab by October 2002. (College Objective 3.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01) (Partially accomplished, CEUs for Internet Course Developers Certification obtained, working toward collaboration for other certifications earning CEUs. Rollover to 02-03)

Action Step 14: Provide on-demand electronic training to 100 selected faculty and staff and monitor use and effectiveness. Add 100 each year until all interested individuals have on-demand training by August 2005. 4X $7,000 = $28,000 for 4 years. (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Not accomplished in 01-02. Rollover to 02-03) ***

Action Step 21: Acquire an additional lab room with furniture, separate from the ITC training lab, where faculty and staff developers may work without the disruption of classes being taught several times per day. This is the main complaint from faculty and staff that they cannot concentrate on their projects because of the sound from the instructor teaching training classes. (1) small room adjacent to ITC lab so additional personnel do not need to be hired, (2) 12 computer tables with chairs $3,600, (3) 12 multimedia computers, these could be reallocated from the ITC lab as new equipment is obtained. By August 2003 (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 22: Develop a "New Employee" training program for faculty and staff. New Employees will be provided with training on useful college resources; necessary software, on-line resources such as SIS, Grades Courses, advantage, PARs, department budget tracing, On-line PVQs, etc.; important dates; campus tour; where to go for help of various kinds, things that can get them into trouble; and other information not covered in the ACCD Orientation. The training should probably include lunch to make it really nice. With the anticipated retirement of many employees in the near future, this could prevent a multitude of employees who are poorly informed. Input will be solicited from all divisions to formulate the curriculum by August 2003 (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 23: Obtain funding for the Technology Exposition each year in order to showcase SAC's technology and recruit students and support from external organizations. There is no funding for advertising, packets, booths, keynote speaker, transportation of high school students, refreshments for guests, buttons, signs, etc. If this is to continue to be an annual event each October, it should be funded by September 2002. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01) $12,000

Action Step 24: Add a Master Teacher Certification Program that would include instructional strategy and instructional technology training with an exit competency project for each participant. Provide funding for release time or hire consultants to provide some of the high-end strategy and learning styles training by August 2003. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 25: Purchase a Tegrity 25 user Web E-learning platform and peripherals that converts classroom instruction into engaging and effective Web content to enhance Internet course instruction and Integrating WebCT or other learning system includes audio, video, lecture, PowerPoint, whiteboard writing, etc. for on-demand and live delivery through Webcast by October 2002. (Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 26: Acquire additional non-instructional equipment this year: Ceiling mount for conference room projector, 3 lateral file cabinets, workstation for music keyboard, cabinet for presentation station materials, 5 computer tables, hutch for front office and 3 for technicians office, large scale conduit to contain wires and cable in ceiling of conference room and lab to be compliant with electrical code, cabinet for secure storage of software, data pole for center of lab, pole type fans, add individual small workstation lights, lab lighting controls and anti-glare monitor attachments to meet ADA compliance, refinish Dr. Mood's glass door bookcase which is in our center by August 2003. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 27: Increase the two-class released time to a full released time faculty Internet Coordinator position that reports to and works in the Instructional Technology Center. With the rapid increase in Internet courses and need for on-going consistent support and monitoring of existing Internet courses developed in WebCT, Course Compas, and HTML, this position is essential to maintain quality instruction with Websites that are ADA compliant by October 2002. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Learning Resource Center

Strategic Objective:
By December 2006, 75% of students/clients surveyed will rate the LRC instructional services as good, very good, above average or excellent.

Action Step 34: By December 2002, 100% of library instruction faculty will have received training to use the new Nomad multimedia projection units. (College Obj 4.2.1.01, 4.2.10.01)

Action Step 37: By December 2002, the Library Instruction Committee will complete a trial program to offer classes (Database Research Skills Program) on subject specific databases to faculty, students, and public. (College Obj 5.1.4.01, 4.2.1.01, 4.2.10.01)

College Objective 4.2.2.98

By 2002 the college will maintain 100% of PCs (excluding faculty work stations) and file servers on campus to the component level.

College Objective 4.2.3.98

By 2002 the college will provide security devices for the PCs and file servers on campus.

Division of Learning Resources and Counseling

Learning Resource Center

Strategic Objective:
By December 2006, 75% of students/clients surveyed will rate the LRC instructional services as good, very good, above average or excellent.

Action Step 42: By January 2003, provide a means by which patrons can have secure access to LRC electronic resources. (College Obj 4.2.3.98) (Technology Funds Initial $500. Annual $500.)

Technology Center

Strategic Objective:
By September 2002, security for PCs and file servers on campus will be provided.

Action Step 1: The Technology Center will work with outside sources (consultant) to evaluate the San Antonio college network.

Action Step 2: The Technology Center will develop adequate documentation for network operational standards.

Action Step 3: The Technology Center will develop a plan to train LAN Administrators on security standard to include certification.

Action Step 4: The Technology Center will develop and present to college administrators a plan to increase network storage space available to Campus users.

Action Step 5: The Technology Center will evaluate and implement stricter network security.

Action Step 6: The Technology Center will improve security in restricted areas through the use of cameras and other technologies.

Action Step 7: The Technology Center will implement a border security solution for packet traces, content filtering, and internet security.

College Objective 4.2.4.98

By 2002 each instructional unit will have access to multimedia capabilities sufficient to meet their instructional needs.

Division of Learning Resources and Counseling

Instructional Technologies

Strategic Objective:
By August 2005 - 70% of the faculty and staff will have been introduced to and have access to appropriate innovative instructional technology.

Action Step 2: Add funding for permanent director (1 FTE) by November 2002. Funded as faculty on released time. 4 X $61,866 = $247,464 for 4 years. (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Not accomplished in 01-02. Rollover to 02-03)**

Action Step 4: Obtain FTEs for current Multimedia specialists (2 FTE) by November 2002. Funded under temporary salaries again during 01-02 with no FTE. Administration indicated positions would be institutionalized by end of Title III. (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Not accomplished in 01-02. Rollover to 02-03)**

Action Step 5: Add funding for one Instructional Designer (1 FTE) by November 2002. Not funded again in 01-02. (4 X $32,217 = $128,868 for 4 years.) (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Not accomplished in 01-02. Rollover to 02-03)**

Action Step 6: Obtain FTEs for current Lab Techs (3 FTE) by November 2002. Funded under temporary salaries again during 01-02 with no FTE. Administration indicated positions would be institutionalized by end of Title III. (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Not accomplished in 01-02 - funded as lower level technicians with no FTEs. Cost here reflects difference in current tech level and lab tech III. 4 X $30,860 = $123,448 for 4 years. Rollover to 02-03)**

Action Step 8: Replace 50% or more of the multimedia computers, projectors, printers, scanners, and other lab equipment and software in the Instructional Technologies lab by December 2002 and each following year, then reallocate older equipment to other units not needing such high-level technology by August 2003. 4 X $89,000 = $356,000 for 4 years. (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Only 10% accomplished in 01-02. Rollover to 02-03)**

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Action Step 9: Obtain outside trainers to be brought in to the IT Center in the area of teaching and retention strategies, advanced software applications, and videoconferencing by August 2005 and each year following. 4 X $8,000 = $32,000 for 4 years. (College Objectives 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01) **(20% accomplished under HE3 Grant in 01-02, but each year the same amount is needed. Rollover to 02-03)** $8,000

Action Step 10: Provide outside training classes, travel, and conferences for Instructional Technology director and staff to participate in the Virtual College of Texas activities and to provide more informed and more sophisticated training for faculty and staff by August 2003 and each year following. 4 X $10,000 = $40,000 for 4 years. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Some funding acquired this year, but each year we need $10,000 to stay up with the technology for next year. Not accomplished in 01-02. Rollover to 02-03)**

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Action Step 12: Add Certification Programs in the following areas: Multimedia - 1, Multimedia - 2, Videoconferencing - 1, Web Developer -1, Web Developer - 2, Lab Assistant - 1, Office Assistant -1, by September 2002. (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Partially accomplished Added: 1) Web Developer - 1, 2) Web Developer - 2, 3) Internet Instructor, & 4) Administrator Certification, working toward the others. Rollover to 02-03)**

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Learning Resource Center

Strategic Objective:

By December 2006, 75% of students/clients surveyed will rate the LRC instructional services as good, very good, above average or excellent.

Action Step 41: By May 2003, implement a system to digitize still and moving images, and sound to be stored in a variety of formats and available on the LRC web-based catalog and on electronic reserve for on-campus and Distance Learning students. (College Obj 4.2.4.98) (Technology Funds $35,000)

Strategic Objective:

STRAT 5-2 By August 2005, increase access to existing and emerging high technologies for information delivery, recording, and manipulation by implementing 100 workstations in the LRC. **Note: The term "workstation" in this strategic objective is defined as any item or system. It is not limited to computers

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workstations.

Action Step 4: Purchase 12 each: scanners, digital cameras, CD burners, computer production/presentation units, workstations, contract for installation of network wiring to establish a student multi-media production suite (AV) by March 2005. (College Objective: 4.2.4.98, 4.2.10.01) 2 @ $6,000 = $12,000 Technology Funds *

Action Step 6: Purchase equipment to build 15 rolling multi-media carts with equipment for digital classroom presentations by students (AV) by March 2005. (College Objective 4.2.4.98) Request 3 multimedia units @$10,000 each for student use. Request funding for 6 carts in 02-03 $2,000 *

Action Step 34: By September 2002, the College will restore original funding to the Educational Television (EMC) 46 account. (College Objective 4.2.4.98) 6930-40 Funding must be transferred each year from AV to EMC.*

Action Step 53: By December 2004, the LRC will study and implement a digitizing and printing system for at-risk materials used by student for assignments and to perform archival preservation each year of 10% of these materials. (College Obj 4.2.4.98) (Technology Funds)

Action Step 55: By January 2003, purchase 3 portable projector screens for AV circulation. (College Obj 4.2.4.98) (Technology Funds)

Action Step 62: By January 2003, replace 3 portable lecturn/PA units for AV circulation. (College Obj 4.2.4.98) (Technology Funds)

Action Step 64: By December 2002, the LRC will purchase 2 microfilm cabinets for mircoform resource storage. (College Obj 4.2.4.98) (Equipment & Furniture Funds)

Action Step 74: By December 2002, purchase 5 Averepack multimedia presentation units for AV circulation. (College Obj 4.2.4.98) (Instructional Funds)

Action Step 75: Purchase 9 combo VHS/DVD units, and multi-media transport units for students to use in classroom presentations and in-library use (AV) by December 2002. (College Objective 4.2.4.98, 4.2.10.01) Nine @ $1,600 each for 02-03. Technology Fund.

Technology Center

Strategic Objective:
By September 2003, 100% of each instructional unit will have access to multimedia capabilities sufficient to meet their instructional needs.

Action Step 1: The Technology Center will upgrade and expand use of Campus Multimedia Carts.

Action Step 2: The Technology Center will upgrade reservation multimedia cart reservation program.

Action Step 3: The Technology Center will retrain users on technical upgrades of the mulitmedia carts.

Action Step 4: The Technology Center will add wireless capabilities to the Multimedia carts.

Action Step 5: The Technology Center will work with College Administration to ensure every classroom has internet connectivity.

Action Step 6: The Technology Center will add Desktop Video Conferencing to selected mulitmedia carts.

College Objective 4.2.9.98

By 2002 the college will provide .4% of the annual college budget or $200,000, which ever is greater, to meet furniture and equipment needs not covered by the technology fee.

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Division of Learning Resources and Counseling

Women's Center

Strategic Objective:
75% of target populations surveyed will rate Women's Center facilities and equipment as a positive learning environment; safe, accessible and student friendly by August 2004.

Action Step 1: Replace a minimum of 10% of Women's Center furniture over 10 years old by September 2003. (Total $5,000 / sofa '02-'03 = approximately $2000). (College Objective 4.2.9.98).

Action Step 2: Update and replace a minimum of 10% of Women's Center outdated Computer Technology (including software to maintain uniformity and consistency) by September 2003 (College Objective 4.2.9.98).

Action Step 3: Purchase permanent outdoor patio furniture for breezeway area located immediately outside of Women's Center for student study and gathering area (similar to those located in lower level of FAC breezeway) by September 2004. (College Objective 4.2.9.98).

Action Step 4: Purchase minimum of 10% of security items (panic button, door buzzer/announcer) necessary to make Women's Center a safe environment for staff and students by September 2003. (Total: $4,500 for panic/alarm system). (College Objective 4.2.9.98)

Action Step 5: Purchase safe/sturdy children's furniture for play area. (College Objective 4.2.9.98)

College Objective 4.2.10.01

By 2005, 90% of faculty and staff will be supported with adequate technology appropriate for their instructional mission.

Division of Arts and Sciences

Architecture

Strategic Objective:
By August 2003, the adequacy rating of equipment will be a two.

Action Step 1: Obtain LCD projectors for labs and History classroom

Action Step 2: Obtain laptop computers for faculty

Economics

Strategic Objective:
By August 2003, the adequacy rating of equipment will be a two.

Action Step 1: To purchase a Multimedia Cart and a pull-down screen for the department.

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Action Step 2: To purchase a new workstation for the departmental secretary, she is in dire need of a new computer, her computer has been running out of memory and has crashed on her every summer and late fall.

Action Step 3: To purchase (2) printers for faculty teaching internet courses.

Journalism/Photography

Strategic Objective:

By Fall 2003, improve equipment in lab and newsroom to a standard of one or excellent.

Action Step 1: This year is an upgrade year for hardware and software in the department - the Mac OSX system will be installed

Action Step 2: Need more memory for classroom computers to run PhotoShop 7 for Digital Photography, News Photography, Web Publishing and for The Ranger photographers and illustrators.

Action Step 3: Two new scanners will be purchased, and the old scanner will be used in the photo lab.

Action Step 4: Provide for equipment needs that are technology-related but do not fit the definition of "high or advanced technology" such as overhead projectors, VCRs and cassette players. The equipment will allow instructors to show work in classrooms and access the Internet. The newsroom and the writing lab are in use a maximum number of hours and equipment in the two venues is in constant use.

Kinesiology and Physical Education

Strategic Objective:

By Fall 2004, obtain an excellent rating for activity class related equipment.

Action Step 1: Continue to upgrade activity class-related equipment through the use of rental fund and equipment funds

Music

Strategic Objective:

By August 2006, deficiencies described in the evaluation of equipment in support of the units mission will have been corrected.

Action Step 1: By December 1, a five-year plan, to be revised and updated annually, will be developed.

Action Step 2: By January 15, 2003, stereo and video components will be ordered for McFA 121.

Action Step 3: By January 15, 2003, three (3) brass instruments, a tuba, a bass trombone, and a French horn, will be ordered for students in the Concert Band and Brass Ensemble.

Division of Learning Resources and Counseling

Instructional Technologies

Strategic Objective:

By August 2005, 70% of the faculty and staff will have been introduced to and have access to appropriate innovative instructional technology.

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Action Step 2: Add funding for permanent director (1 FTE) by November 2002. Funded as faculty on released time. 4 X $61,866 = $247,464 for 4 years. (College Objective 4.2.1.01, 4.2.4.98, 4.2.10.01) **(Not accomplished in 01-02. Rollover to 02-03)**

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Action Step 16: Acquire needed non-instructional equipment: Rolling workstation that is ADA compliant; printer tables for HP and Apple printers, printer table for director's office; table for video capture & editing station; adjustable presenter's stool; adjustable presenter's workstation that is ADA compliant; 2 desk with hutch for multimedia lab; rotary and wall mount racks for handouts and magazines; and refurbish 2 desks, 2 tables, & 8 chairs by August 2003. (College Objective 4.2.1.98, 4.2.4.01, 4.2.10.01, 4.2.9.98) **(Partially accomplished, working toward getting desks with hutch for multimedia lab, wall racks, & video capture & editing stations. Rollover to 02-03)**

Action Step 17: By using volunteers, student interns, and IT staff, continue to provide presentation and Web development service to the president, executive vice president, departments and individuals who are unable to develop their own productions by August 2003. (College Objective 4.2.4.01, 4.2.10.01) **(Partially accomplished: presentations completed 4-convocation, Budget for the Board, ACCD Strategic Plan, Internet Information presented to 34 departments, League for Innovation, Technology Exposition, Fall Lineup, and 9 Websites. Each year new needs arise. Rollover to 02-03)**

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Action Step 23: Obtain funding for the Technology Exposition each year in order to showcase SAC's technology and recruit students and support from external organizations. There is no funding for advertising, packets, booths, keynote speaker, transportation of high school students, refreshments for guests, buttons, signs, etc. If this is to continue to be an annual event each October, it should be funded by September 2002. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01) $12,000

Action Step 24: Add a Master Teacher Certification Program that would include instructional strategy and instructional technology training with an exit competency project for each participant. Provide funding for release time or hire consultants to provide some of the high-end strategy and learning styles training by August 2003. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 25: Purchase a Tegrity 25 user Web E-learning platform and peripherals that converts classroom instruction into engaging and effective Web content to enhance Internet course instruction and Integrating WebCT or other learning system includes audio, video, lecture, PowerPoint, whiteboard writing, etc. for on-demand and live delivery through Webcast by October 2002. (Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 26: Acquire additional non-instructional equipment this year: Ceiling mount for conference room projector, 3 lateral file cabinets, workstation for music keyboard, cabinet for presentation station materials, 5 computer tables, hutch for front office and 3 for technicians office, large scale conduit to contain wires and cable in ceiling of conference room and lab to be compliant with electrical code, cabinet for secure storage of software, data pole for center of lab, pole type fans, add individual small workstation lights, lab lighting controls and anti-glare monitor attachments to meet ADA compliance, refinish Dr. Mood's glass door bookcase which is in our center by August 2003. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 27: Increase the two-class released time to a full released time faculty Internet Coordinator position that reports to and works in the Instructional Technology Center. With the rapid increase in Internet courses and need for on-going consistent support and monitoring of existing Internet courses developed in WebCT, Course Compas, and HTML, this position is essential to maintain quality instruction with Websites that are ADA compliant by October 2002. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Learning Resource Center

Strategic Objective:
By December 2006, 75% of students/clients surveyed will rate the LRC instructional services as good, very good, above average or excellent.

Action Step 16: By December 2002, the LRC will provide workshops and conferences for LRC faculty and staff. (College Objective 4.2.10.01) Grant TIFB LB8 $7,185 + Matching funds $4,830 = $12,015 *

Action Step 18: By December 2002, the LRC will purchase three digital video camcorders for web page development by faculty. (College Objective 4.2.10.01) Grant TIFB LB8 $4,400 *

Action Step 19: By December 2002, the LRC will purchase three digital cameras for web page development by faculty. (College Objective 4.2.10.01) Grant TIFB LB8 $1,500 *

Action Step 20: By December 2002, the LRC will purchase and install three smartboards for library instruction and EMC multi-purpose rooms. (College Objective 4.2.10.01) Grant TIFB LB8 $4,327 *

Action Step 23: By December 2002, the LRC will purchase and install two wireless laptop carts with laptops for library instruction and EMC multi-purpose rooms. (College Objective 4.2.10.01) Grant TIFB LB8 $78,000 + Match $ 17,000 = $95,000 *

Action Step 27: By December 2002, the LRC and the Technology Center will purchase and install streaming video software and equipment for college courses. (College Objective 4.2.10.01) Grant TIFB HE3 $33,563 *

Action Step 30: By December 2002, the LRC will purchase 4 digital cameras and 2 digital camcorders for Distance Education faculty web class development. (College Objective 4.2.10.01) Grant HE3 $3,050 *

Action Step 31: By December 2002, the LRC and Distance Education Office will purchase and install a DVD duplication/production system to produce student class materials. (College Objective 4.2.10.01) Grant TIFB HE3 $25,000 *

Action Step 34: By December 2002, 100% of library instruction faculty will have received training to use

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the new Nomad multimedia projection units. (College Obj 4.2.1.01, 4.2.10.01)

Action Step 37: By December 2002, the Library Instruction Committee will complete a trial program to offer classes (Database Research Skills Program) on subject specific databases to faculty, students, and public. (College Obj 5.1.4.01, 4.2.1.01, 4.2.10.01)

Action Step 38: By December 2003, software to monitor and/or control student workstations in the Library Instruction Labs will be purchased and installed. (College Obj 4.2.10.01)

Action Step 40: By May 2003, implement the integrated searching of the catalog, subscription databases, and other collections. (College Obj 4.2.10.01) (Technology Funds) $30,000 est. one time, (LRC operating funds) annual license fee est. $1,500.

Strategic Objective:

Strat 4-2 Improve the LRC environment to elicit a 75% student approval rating of the physical facilities by August 2003.

Action Step 6: Build new LRC building on campus by August 2003. * Not Funded. Roll over to 2001-02. (College Objective 4.2.10.01) Capital Improvement **Pending.** Waiting for bond issue vote in Fall 2002.

Action Step 8: By December 2002, the LRC will purchase and install network connectivity on three floors of the LRC for CAT-5 and Ethernet. (College Objective 4.2.10.01) Grant TIFB HE3 $3,500. *

Action Step 9: By December 2002, the LRC will purchase and install security keypad locks and room security in the bibliographic instruction labs and EMC videoconferencing rooms. (College Objective 4.2.10.01) Grant TIFB HE3 $5,802 + Match $3,000 = $8,802. *

Strategic Objective:

STRAT 5-2 By August 2005, increase access to existing and emerging high technologies for information delivery, recording, and manipulation by implementing 100 workstations in the LRC. **Note: The term "workstation" in this strategic objective is defined as any item or system. It is not limited to computers workstations.

Action Step 1: Obtain closed captioning equipment for television and videoconference programs (EMC) by December 2003.* (College Objective 4.2.10.01) Grant TIFB HE3 *

Action Step 4: Purchase 12 each: scanners, digital cameras, CD burners, computer production/presentation units, workstations, contract for installation of network wiring to establish a student mulitmedia production suite (AV) by March 2005. (College Objective: 4.2.4.98, 4.2.10.01) 2 @ $6,000 = $12,000 Technology Funds *

Action Step 30: By December 2002, the LRC will install five zip drives and CD burners on the reference room computers. (College Objective 4.2.10.01) Technology Fund. *

Action Step 31: By December 2002, the LRC will purchase 20 E-book readers for student use. (College Objective 4.2.10.01) Technology Fund. *

Action Step 45: By December 2002, the LRC will purchase 30 web cams and headsets for LRC, Counseling, and Financial Aid. (College Objective 4.2.10.01) Grant TIFB HE3 $2,700 *

Action Step 48: By December 2002, the LRC will purchase and install the ACCD libraries' automated system back-up server. (College Objective 4.2.10.01) Grant TIFB LB8 $58,440 **Note:** ACCD College LRCs agreed to take the cost of the shared server off top of LB8 funds. The entire amount for the shared server was placed in the SAC TIFB budget request. The remaining funds we allocated among the ACCD LRCs. *

Action Step 49: By December 2002, the LRC will purchase one wireless laptop cart with laptops for use in the library for student use. (College Objective 4.2.10.01) Grant TIFB LB8 $18,500 + Match $3,500 = $22,000. *

Action Step 54: By May 2003, purchase and implement an Internet-based document delivery system for distance education, local, and inter-library loan users. (College Obj 4.2.10.01) (Technology Funds)

Action Step 56: By February 2003, purchase 3 laptop computers for faculty circulation from AV. (College Obj 4.2.10.01) (Technology Funds)

Action Step 57: By February 2003, purchase 6 palm pilot computers for faculty circulation from AV. (College Obj 4.2.10.01) (Technology Funds)

Action Step 58: By February 2003, purchase 3 portable digital recognition video projectors. (College Obj 4.2.10.01) (Technology Funds)

Action Step 59: By May 2003, purchase 3 portable video projectors with built-in document cameras for AV circulation. (College Obj 4.2.10.01) (Technology Funds)

Action Step 60: By April 2003, replace campus photographer's outdated digital photo imaging system. (College Obj 4.2.10.01) (Equipment & Furniture Funds)

Action Step 61: By April 2003, purchase a backup digital camera for the campus photographer. (College Obj 4.2.10.01) (Equipment & Furniture Funds)

Action Step 63: By February 2003, Add additional memory to the AVID editing system to allow editing of longer programs. (College Obj 4.2.10.01) (Technology Funds)

Action Step 65: By December 2002, the LRC will purchase computer equipment for LRC network. (College Obj 4.2.10.01) (Technology Funds)

Action Step 66: By December 2002, the LRC will purchase electronic equipment for LRC network. (College Obj 4.2.10.01) (Equipment & Furniture Funds)

Action Step 67: By December 2002, the LRC will replace 2 UPS systems for emergency power backup for file and print servers. (College Obj 4.2.10.01) (Technology Funds)

Action Step 68: By December 2002, the LRC will replace 12 workstations in the Library Instruction labs. (College Obj 4.2.10.01) (Technology Funds)

Action Step 69: By December 2002, the LRC will provide removable storage for faculty workstations. (College Obj 4.2.10.01) (Equipment & Furniture Funds)

Action Step 70: By December 2002, replace student use computers on 3rd and 4th floors of LRC. (College Obj 4.2.10.01) (Technology Funds)

Action Step 71: By December 2002, replace 6 staff computers. (College Obj 4.2.10.01) (Equipment & Furniture Funds)

Action Step 72: By December 2002, upgrade 3 staff workstations in LRC network services office. (College Obj 4.2.10.01) (Equipment & Furniture Funds)

Action Step 73: By December 2002, purchase replacement computer components for departmental workstations. (College Obj 4.2.10.01) (Equipment & Furniture Funds)

Action Step 75: Purchase 9 combo VHS/DVD units, and mulitmedia transport units for students to use in classroom presentations and in-library use (AV) by December 2002. (College Objective 4.2.4.98, 4.2.10.01) Nine @ $1,600 each for 02-03. Technology Fund.

Technology Center

Strategic Objective:
By 2005, 90% of faculty and staff will be supported with adequate technology appropriate for their instructional mission.

Action Step 1: Use the Help Desk to establish trends to be used in creating effective and adaptive equipment maintenance plans.

Action Step 2: Use the Help Desk software to access the needs in campus computer competency, users responsibilities and create specific training programs to address these needs.

Action Step 3: Establish a comprehensive plan of evaluation and training for Campus Technical Support personnel.

Action Step 4: The Technology Center will develop an evaluation instrument to measure unit efficiency.
Action Step 5: The Technology Center will increase remote access support.
Action Step 6: The Technology Center will upgrade TimeKeeper application into a single system that will meet the needs of its users and deploy campus-wide.
Action Step 7: The Technology Center will expand the use of Clique to fully track the matriculation pipeline.
Action Step 8: The Technology Center will work with units to reduce DOS based applications on Campus. In house development may be required.
Action Step 9: The Technology Center will work with other support units to investigate expansion of video conferencing reservations and develop an on-line reservation room application.
Action Step 10: Use Help Desk information to examine growth trends to predict future Technology Center personnel and equipment needs.
Action Step 11: The Technology Center Help Desk will increase first level support through the use of remote access.
Action Step 12: The Technology Center will work with Title V personnel and IntelliSolve personnel to facilitate a smooth integration of the Decision Support System.
Action Step 13: The Technology Center will work with units to develop unit specific Technology Plans.
Action Step 14: The Technology Center will work with units to develop on-line surveys and evaluations for units.
Action Step 15: The Technology Center will work with other support units to expand Cyber Café locations.
Action Step 16: Expand the Technology Summit to include the IIC and LRC units and expand awareness of campus technological advancements.
Action Step 17: The Technology Center will develop New Employee Orientations on Campus specific Technologies
Action Step 18: The Technology Center will establish a printing solution for the college, beginning with Student Learning Assistant Center.
Action Step 19: The Technology Center will develop timeline standards for frequently requested services.

Division of Professional and Technical Education

Business

Strategic Objective:
By Fall 2003, a rating of our facilities meeting business and industry standards will be two or 75% meeting standards.
Action Step 1: Approval to purchase designated equipment for computer lab
Action Step 2: Encourage faculty to utilize lab equipment
Action Step 3: Faculty evaluate students assignments completed on lab equipment

Dental Assisting

Strategic Objective:
By 2004, a rating of two or 75% of equipment will meet business and industry standards.

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Action Step 1: Place request on Technology and Carl Perkins lists.

Engineering Technologies-CADD

Strategic Objective:
By the end of the 2002/2003 academic year, appropriate funding for CADD equipment and software will be made available to replace the most dated equipment and to maintain software licenses.
Action Step 1: Identify equipment and software needs.
Action Step 2: Purchase necessary equipment and software.

Mortuary Science

Strategic Objective:
By Spring 2003, achieve a rating of three or 50% of equipment meeting business and industry standards.
Action Step 1: Equip anatomy lab with three computers.
Action Step 2: Equip restorative art lab with cabinets.
Action Step 3: Equip embalming lab with embalming table.
Action Step 4: Place requests on Technology monies and Carl Perkins lists.

Visual Arts and Technology-Graphic Arts

Strategic Objective:
By Spring 2003, have a 100% response to the survey rating GRAA equipment meeting business and industry standards.
Action Step 1: Research and compile a larger mailing list of industry professionals.
Action Step 2: Conduct a more comprehensive survey for 2003 Program Review.
Action Step 3: Solicit the SAC administration to expand the GRAA budget.

COLLEGE STRATEGIC GOAL 5.1.98 SAN ANTONIO COLLEGE WILL CONTINUE TO CREATE AND EXPAND COMMUNITY SUPPORT AND OUTREACH ACTIVITIES.

To include all activities which involve the community such as fine arts presentations (Drama, Art, Music), Student Life Activities, use of facilities either sponsored or rented, Public Relations, et al.

College Objective 5.1.2.01

By August 2002, the college will provide technical and continuing education programs to a minimum of 65 private and public-sector employers through contracted instruction each year.

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Division of Continuing Education and Workforce Development

Continuing Education & Workforce Development

Strategic Objective:
Continuing Education will increase the number of employers contracting with SAC/CE
Action Step 1: Develop a new "Targeted" Marketing Campaign
Action Step 2: Increase Outreach Effort (Sales Calls)
Action Step 3: Intensify follow-up marketing
Action Step 4: Expand presence in Business and Trade Publications

College Objective 5.1.4.01

By 2002, 80% of all college units will be involved each year in community service activities as appropriate.

Division of Arts and Sciences

Earth Sciences

Strategic Objective:
By Spring 2003, 80% of Earth Science college units will be involved each year in community service activities as appropriate.
Action Step 1: Make available to students community service activities associated with the Earth Sciences.

Division of Learning Resources and Counseling

Learning Resource Center

Strategic Objective:
By December 2006, 75% of students/clients surveyed will rate the LRC instructional services as good, very good, above average or excellent.
Action Step 35: By May 2003, the web-based, self-paced Library Research Process Tutorial will be revised. (College Obj 5.1.4.01)
Action Step 36: By May 2003, a web-based, self-paced tutorial for a literary database will be added to the Library Research Process Tutorial. (College Obj 5.1.4.01)
Action Step 37: By December 2002, the Library Instruction Committee will complete a trial program to offer classes (Database Research Skills Program) on subject specific databases to

faculty, students, and public. (College Obj 5.1.4.01, 4.2.1.01, 4.2.10.01)

Women's Center

Strategic Objective:
75% of target populations surveyed who rate the Women's Center instructional services as above average or excellent by 2004.

Action Step 6: Purchase laptop and projector needed for promotional purposes at off-campus community presentations and to highlight Women's Center Programs and services, including the annual Young Women's/Young Men's Conference. (College Objective 5.1.4.01). Lap top would also be used for on-site registration at Young Women's/Young Men's Conference. By December 2003.

College Objective 5.1.5.01

By August 2002, the college will help increase the membership in the non-profit alumni association which will operate in a manner consistent with college goals and objectives and to be funded independently of the college.

COLLEGE STRATEGIC GOAL 6.1.01

SAN ANTONIO COLLEGE WILL INCREASE RECRUITMENT, RETENTION, TRANSFER AND GRADUATION RATES FOR POTENTIAL AND CURRENT STUDENTS REFLECTIVE OF THE SERVICE AREA POPULATION, ESPECIALLY THOSE STUDENTS WHO ARE ECONOMICALLY DISADVANTAGED.

College Objective 6.1.1.01

San Antonio College will continue to increase the percentage of minority students at the college to reflect increases in the service area population (baseline Fall 00 = 60.5%).

Division of Learning Resources and Counseling

Women's Center

Strategic Objective:
75% of target populations surveyed who rate the Women's Center instructional services as above average or excellent by 2004.

Action Step 2: Provide instruction for Adult Re-Entry Program by converting adjunct full-time counseling position into tenure track position by September 2004. (College Objective 2.1.3.99, 6.1.1.01). (9 months)*

Action Step 5: Provide instruction to all counselors on appropriate interpretation of career test instruments (i.e., SDS, Please Understand Me) by securing outside consultant services by September 2002. (College Objective 2.1.3.99, 6.1.1.01).

Strategic Objective:
75% of Women's Center target population surveyed rate Women's Center's Student Services (including advisement) as above average or excellent by August 2004.

Action Step 2: Provide quality personal and career counseling, and advisement to retain Women's Center target populations by replacing tenure track position transferred to the Counseling Center in 00-01 by November 2003. (9 month) (College Objective 2.1.3.99, 6.1.1.01).

Action Step 3: Provide opportunities for Women's Center target populations to access financial aid resource identification by converting part-time, soft-money Educational Development position to full-time permanent by September 2003 (College Objective 2.1.3.99, 6.1.1.01). In Progress.

Action Step 4: Develop and disseminate a Women's Center newsletter as aid to student retention by December 2003. Need to purchase high speed/resolution printer to print newsletter in-house. (College Objective 6.1.1.01).

College Objective 6.1.2.01

By the end of Academic Year 2002/2003, there will be an increase in enrollment of FTIC's from all sources which is 5% above the five-year period (Fall and Spring 1996/1997 through Fall and Spring 2000/2001) combined average number (5,138) at point of Census Date.

Division of Professional and Technical Education

Engineering Technologies-CADD

Strategic Objective:
By the end of the Fall Semester of 2004, the number of students enrolled in fall classes will increase by 10 students over the Fall 2000 number of 198 students

Action Step 1: Attend 3 more local secondary school events
Action Step 2: Perform 2 more mailouts to local companies or organizations
Action Step 3: Update the department web sites with the help of college web master
Action Step 4: Perform a mail out to high school teachers of CD and other materials
Action Step 5: Update the display in the front of the department offices
Action Step 6: Maintain level of annual equipment and software funding. (See Division Measure 21)

Engineering Technologies-Occupational Safety & Health Technology

Strategic Objective:
By the end of the Fall 2003 semester, enrollment in the OSHT program will increase by three students

over the Fall 2000 number of 34.

Action Step 1: Two mail outs to safety professionals

Action Step 2: Two visits to high school events

Action Step 3: Modify this program to a tech-prep program

Protective Services-Fire Science

Strategic Objective:

By Fall 2005, an enrollment of 325 will be achieved.

Action Step 1: The staff of the fire science program will continue to recruit students and actively work with the community and local fire departments to meet their needs.

College Objective 6.1.3.01

By August 2006, the college will integrate enrollment, assessment, admissions, counseling, financial aid, demographic, socio-economic, and academic progress information about students into one Decision Support System accessible to all staff and faculty; and 90% of staff and faculty will be trained in its utilization.

College Objective 6.1.4.01

By August 2004, at least 20% of faculty (baseline total faculty = 948 Fall 1999) will have received instruction on one or more retention strategies, to include learning communities, learning styles, problem based learning, supplemental instruction, service learning, peer mentorship, and collaborative learning.

Division of Arts and Sciences

Journalism/Photography

Strategic Objective:

By Fall 2003, five full-time faculty members will have received instruction on one or more retention strategies.

Action Step 1: Increase the use of multimedia activities in classrooms

Action Step 2: Have department meetings to learn new techniques for classroom instruction

Action Step 3: Seek times for outside instruction when faculty can take advantage of the instruction. Journalism faculty are busy Monday-Thursday working with students on The Ranger or other media and don't have time to leave for instruction in the Instructional Innovation Center.

Action Step 4: Set up peer mentorship program

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Kinesiology and Physical Education

Strategic Objective:

By Fall 2003, 12 faculty members will have received instruction on one or more retention strategies.

Action Step 1: Continue to apply technology in classes as needed.

Action Step 2: Involve some faculty in learning communities program.

Action Step 3: Have intra-departmental meetings to share teaching methods.

Theatre and Communication

Strategic Objective:

By August 2004, at least 20% of faculty will have received instruction on one or more retention strategies.

Action Step 1: The department has invited Dehlia Wallis to a faculty meeting in fall 2002 to explain learning communities.

Division of Learning Resources and Counseling

Instructional Technologies

Strategic Objective:

By August 2005 - 70% of the faculty and staff will have been introduced to and have access to appropriate innovative instructional technology.

Action Step 9: Obtain outside trainers to be brought in to the IT Center in the area of teaching and retention strategies, advanced software applications, and videoconferencing by August 2005 and each year following. 4 X $8,000 = $32,000 for 4 years. (College Objectives 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01) **(20% accomplished under HE3 Grant in 01-02, but each year the same amount is needed. Rollover to 02-03)** $8,000

Action Step 21: Acquire an additional lab room with furniture, separate from the ITC training lab, where faculty and staff developers may work without the disruption of classes being taught several times per day. This is the main complaint from faculty and staff that they cannot concentrate on their projects because of the sound from the instructor teaching training classes. (1) small room adjacent to ITC lab so additional personnel do not need to be hired, (2) 12 computer tables with chairs $3,600, (3) 12 multimedia computers, these could be reallocated from the ITC lab as new equipment is obtained by August 2003. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 22: Develop a "New Employee" training program for faculty and staff. New Employees will be provided with training on useful college resources; necessary software, on-line resources such as SIS, Grades Courses, advantage, PARs, department budget tracing, On-line PVQs, etc.; important dates; campus tour; where to go for help of various kinds, things that can get them into trouble; and other information not covered in the ACCD Orientation. The training should probably include lunch to make it really nice. With the anticipated retirement of many employees in the near future, this could prevent a multitude of employees who are poorly informed. Input will be solicited from all divisions to formulate the curriculum by August 2003. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 23: Obtain funding for the Technology Exposition each year in order to showcase SAC's technology and recruit students and support from external organizations. There is no funding for advertising, packets, booths, keynote speaker, transportation of high school students, refreshments for guests, buttons, signs, etc. If this is to continue to be an annual event each October, it should be funded by September 2002. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01) $12,000

Action Step 24: Add a Master Teacher Certification Program that would include instructional strategy and instructional technology training with an exit competency project for each participant. Provide funding for release time or hire consultants to provide some of the high-end strategy and learning styles training by August 2003. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 25: Purchase a Tegrity 25 user Web E-learning platform and peripherals that converts classroom instruction into engaging and effective Web content to enhance Internet course instruction and Integrating WebCT or other learning system includes audio, video, lecture, PowerPoint, whiteboard writing, etc. for on-demand and live delivery through Webcast by October 2002. (Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 26: Acquire additional non-instructional equipment this year: Ceiling mount for conference room projector, 3 lateral file cabinets, workstation for music keyboard, cabinet for presentation station materials, 5 computer tables, hutch for front office and 3 for technicians office, large scale conduit to contain wires and cable in ceiling of conference room and lab to be compliant with electrical code, cabinet for secure storage of software, data pole for center of lab, pole type fans, add individual small workstation lights, lab lighting controls and anti-glare monitor attachments to meet ADA compliance, refinish Dr. Mood's glass door bookcase which is in our center by August 2003. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Action Step 27: Increase the two-class released time to a full released time faculty Internet Coordinator position that reports to and works in the Instructional Technology Center. With the rapid increase in Internet courses and need for on-going consistent support and monitoring of existing Internet courses developed in WebCT, Course Compas, and HTML, this position is essential to maintain quality instruction with Websites that are ADA compliant by October 2002. (College Objective 3.1.1.98, 4.2.1.01, 4.2.4.98, 4.2.10.01, 6.1.4.01)

Learning Resource Center

Strategic Objective:

By December 2006, 75% of students/clients surveyed will rate the LRC instructional services as good, very good, above average or excellent.

Action Step 15: By August 2004, LRC faculty will have received instruction in one or more retention strategies. (College Objective: 6.1.4.01) *

Division of Professional and Technical Education

Engineering Technologies-CADD

Strategic Objective:

By the end of the 2002/2003 academic year, at least two faculty will participate in available courses covering the outlined topics of instruction.

Action Step 1: Department Chair will encourage all faculty to participate in appropriate activities

Action Step 2: Announcements of all appropriate activities will be circulated to all faculty by Department Chair.

Protective Services

Strategic Objective:

By August 2004, at least 20% of faculty will have received instruction on one or more retention strategies.

Action Step 1: The department chairperson will continue to encourage all faculty and staff to participate in professional development activities.

College Objective 6.1.5.01

By August 2006, at least 25% (baseline 8,770 "academically disadvantaged," Fall '00) of all students who are assessed at the developmental level in more than one subject will be enrolled in academic programs utilizing one or more of the retention strategies referred to in 6.1.4.01.

College Objective 6.1.6.01

By August 2006, San Antonio College will have increased the Fall-to-Fall retention of

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students by 1% each year, from a Fall '98 to Fall '99 baseline of 43.1%.

College Objective 6.1.7.01

By August 2006, San Antonio College will increase the transfer rate to four-year Texas public institutions for Hispanic and African American students to 10.4%, from a baseline of 6.4% in academic year 98-99.

College Objective 6.1.8.01

By August 2006, San Antonio College will increase the numbers of students graduating by 10%, from a baseline of 416 in academic year 99-00.

COLLEGE STRATEGIC GOAL 7.1.97

THE ETHNIC DIVERSITY OF FACULTY, ADMINISTRATORS, AND PROFESSIONALS FOR THE COLLEGE WILL BE IN PROPORTION TO THE DIVERSITY OF THE COLLEGE STUDENT POPULATION. [Formerly Goal 4.1.97]

College Objective 7.1.2.01

By August 2005, the college will have complied with the recommendations of the Access and Equity Committee report dated March 9, 2000 which deals with hiring time lines, advertising, processing, and outreach efforts. [The full report is available at: http://www.accd.edu/sac/instplan/planning/collegeplan/Access&EquityRecommendations-March9,2000.TIF].

Division of Arts and Sciences

Earth Sciences

Strategic Objective:

Hire a minority as the next tenure track faculty position becomes available in the geography.

Action Step 1: Hire a minority faculty if the work load is available.

Kinesiology and Physical Education

Strategic Objective:

By Fall 2006, 25% of full-time faculty will meet the Access and Equity definition of a minority.

Action Step 1: Comply with recommendations of the Access and Equity Committee.

Action Step 2: Seek applicant pools with adequate numbers of minority candidates when positions become available.

Division of Professional and Technical Education

Engineering Technologies-Occupational Safety & Health Technology

Strategic Objective:

By the end of the 2002-2003 academic year, a faculty member will be assigned to the OSHT program

Action Step 1: Assignment of qualified faculty person

Protective Services

Strategic Objective:

By August of 2005, 35% of full-time faculty will meet the Access and Equity definition of a minority.

Action Step 1: Work with the professional fire service organizations in promoting higher education in the fire service and expressing the need for qualified instructors, especially from the minority population.

UNIT SPECIFIC OBJECTIVES

UNIT SPECIFIC OBJECTIVES

Division of Arts and Sciences

English

Strategic Objective:

By Fall 2005, 90% of all students taking English Department courses will meet prerequisites and placement standards.

Action Step 1:	Institute appropriate reading prerequisites for developmental and college-level English classes.
Action Step 2:	Request the running of RFA 053 to find students enrolled without proper prerequisites for developmental classes.
Action Step 3:	Request the development of a new program that will find all students who do not meet proper placement and prerequisite standards and block their enrollment.
Action Step 4:	Work with the Counseling Department to ensure students are being placed properly.
Action Step 5:	Continue research on student prerequisites and placement.

Strategic Objective:

By the Summer I semester of 2006, the English Department shall operate a comprehensive writing center with expanded hours to serve the academic community of San Antonio College.

Action Step 1:	The English Department shall hold a final vote concerning a departmental writing center.
Action Step 2:	The Writing Center Committee shall present the plan for a writing center to the college and district administration.
Action Step 3:	The English Department shall begin operating a writing center.
Action Step 4:	The writing center will expand hours and personnel to meet student needs.

Foreign Languages/ESL

Strategic Objective:

By August 2004, the Language Department will have an internet-based computer language lab

Action Step 1:	Upgrade current Sony Lab with 15 converted stations
Action Step 2:	Provide teacher training
Action Step 3:	Upgrade Sony Lab with 15 more converted stations

Journalism/Photography

Strategic Objective:

By spring of 2002, plan in place for improved recruitment activities

Action Step 1: Purchase digital video camera.

Action Step 2: Develop compact disc of journalism and photography activities with video and digital photography to take to area high schools and college nights.

Action Step 3: Purchase laptop G4 to take to schools and college nights for recruiting purposes and to use to cover ACCD board meetings and other off-campus news events on Wednesday deadline.

Strategic Objective:

By spring of 2003, start a campus chapter of the National Press Photographers Association

Action Step 1: Investigate the possibility of starting a student chapter of NPPA.

Action Step 2: Provide information about the department facilities and the expertise of faculty, advisers, student photographers and alumni.

Action Step 3: Enlist support of former students who are now in professional photojournalism positions.

Action Step 4: Market the fact that the department has a student chapter and that students can network with and learn from professionals in their field as well as enter prestigious NPPA Photographer of the Year competition.

Strategic Objective:

Educate counselors that taking journalism and photography courses will be good for transfer students

Action Step 1: Develop information packet for counselors.

Action Step 2: Distribute information packets and talk to counselors in groups.

Action Step 3: Continue to work to improve transfer credit for students and to develop and improve 2+2 agreements.

Action Step 4: Continue to work with UTSA to develop a transfer program in which students who major in communication with emphasis on News and New Media would attend SAC for their skills courses in the first two years.

Kinesiology and Physical Education

Strategic Objective:

By Spring 2003, increase the number of students enrolled in adaptive physical conditioning class to 20.

Action Step 1: Create specific Adaptive Physical Conditioning class

Action Step 2: Increase equipment for Adaptive Physical Conditioning class.

Action Step 3: Involve instructor in educational opportunities for adaptive physical conditioning.

Action Step 4: Provide funding for student assistants to assist with class

Action Step 5: Promote the class through Disabled Student Services

Strategic Objective:

By Fall 2003, have five presentations of multi-media show to Student Development classes and distribute departmental brochures to classes.

Action Step 1: Continue to upgrade multi-media show.

Action Step 2: Continue to revise and distribute departmental brochure.

Action Step 3: Continue to participate in Young Mens and Young Womens Conference.

Action Step 4: Form Department Awareness and Promotion Committee to explore all possibilities of advertising the department.

Strategic Objective:

Continue to upgrade equipment and by Fall 2003, have state-of-the-art equipment.

Action Step 1: Establish equipment types and standards to best meet the needs of classes.

Action Step 2: Submit requests for equipment funds from College.

Action Step 3: Continue the use of rental funds for equipment.

Strategic Objective:

By Fall 2003, increase involvement with Physical Education majors through mentoring and majors club activities to 40 students.

Action Step 1: Create Physical Education majors unit within Learning Communities Program.

Action Step 2: Distribute information pertinent to the field and educational opportunities to majors.

Action Step 3: Provide 2+2 information with local universities to majors.

Action Step 4: Involve Physical Education Majors Club with significant activities.

Action Step 5: Offer PHED 1301 during Fall and Spring semesters

Action Step 6: Add PHED 1304, Concepts of Healthful Living, to UTSA 2+2 agreement.

Action Step 7: Provide information to Counseling Department to better facilitate awareness of class offerings to students

Action Step 8: Continue to offer scholarship for Physical Education/Dance Majors.

Strategic Objective:

By Fall 2003, have 50% less down time for swimming pool.

Action Step 1: Present plan for construction of new aquatic facility.

Action Step 2: Consult with college maintenance personnel about immediate measures to better control water temperature and minimize "down time" for swimming pool.

Mental Health Technology

Strategic Objective:

By August 2006, there will be an increase of 5% per academic year in the number of students enrolled in DAAC courses by the permanent recording date during the academic year.

Action Step 1: Develop the MHT Program webpage to provide information about department course offerings.

Action Step 2: Increase the number of courses offered through Distance Learning.

Action Step 3: Advertise DAAC program and courses in area publications @1,442.54/wk*13 weeks

Music/Humanities

Strategic Objective:

By August 2004, the Music Department will achieve an increase in the number of students who earn a productive grade during the fall semester in MUSI 1181 to 63%.

Action Step 1: Schedule and conduct a workshop for all faculty teaching MUSI 1181 and MUSI 1182 to compare teaching materials and teaching strategies.

Action Step 2: Devise a standard audition to be required for all instructors to administer at the first class period to assure placement in the correct course

Action Step 3: Examine the rescheduling of MUSI 1181 and MUSI 1182 to facilitate easy change of class from one level to the other for those students enrolled in the wrong course.

Action Step 4: Review progress at the end of the 2002-03 academic year.

Strategic Objective:

By August 2003, the Music Department will achieve an increase in the number of students who earn a productive grade during the fall semester in MUSI 1301 by 10.6%.

Action Step 1: Schedule a workshop for the six faculty teaching MUSI 1301 to review expectations, share teaching strategies, and compare course materials.

Action Step 2: Investigate software programs designed to drill fundamentals in music theory, thereby reinforcing concepts learned in the classroom.

Action Step 3: Develop a plan to upgrade computers currently being used in the student lab over a period of three years.

Psychology

Strategic Objective:

By August 2006, there will be an increase of 10% per academic year in the number of students enrolled in Psychology courses by the permanent recording date during the academic year.

Action Step 1: Develop the Psychology Department webpage to provide information about department course offerings.

Action Step 2: Increase the number of courses offered through Distance Learning.

Action Step 3: Work with other departments and programs on campus to include Psychology courses in their degree plans.

Action Step 4: Coordinate with other ACCD colleges to develop consistency in course numbers and titles.

Action Step 5: Review departmental offerings and modify courses as necessary.

Theatre and Communication

Strategic Objective:

By September 2003, the Theatre & Communication Department will have attractive and accurate Web pages available on the Internet.

Action Step 1: Create individual Web pages for full-time faculty members who do not have them, using existing digital photographs and biographical information

Action Step 2: Revise existing departmental front pages for staff, faculty, forensics, productions, and other areas

Action Step 3: Link all pages and upload them to the server

Strategic Objective:

By September of 2003, the forensics team will increase the number of students involved to six (6).

Action Step 1: Continue to sponsor the Summer Speech Institute.

Action Step 2: Continue to produce the forensics information brochure.

Action Step 3: Increase publicity on campus for the forensics program.

Action Step 4: Continue to reward participation in forensics with service awards from the Lucke Scholarship Fund, half of each award at the beginning of each semester.

Visual Arts and Technology-Fine Arts

Strategic Objective:

By 2004, increase number of lecture events in VATC from three to four.

Action Step 1: Establish liaison with UT Austin Art and Architecture Departments and ArtPace to share visiting lecturers.

Action Step 2: Research and seek out additional funds from Student Activities.

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Continuing Education & Workforce Development

Strategic Objective:

Expand marketing effort to include a direct mail campaign to residential customers and developing new program offerings to reach a more diverse population. Continue to identify new market segments and increase marketing effort toward former students

Action Step 1: Develop and Employ a new "Targeted" Advertising Campaign

Action Step 2: Initiate Residential Direct Mail Campaign

Action Step 3: Automate/Improve Divisional Web Page (Web4 Registration)

Action Step 4: Expand Course Offerings

Action Step 5: Solicit Former Students

Strategic Objective:

By August 2002, increase percentage of course completers to 85%.

Action Step 1: Encourage instructors to take a more active role in individual student progress

Action Step 2: Refer students to GED or Remediation modules

Action Step 3: Provide assessment services

Strategic Objective:

By August 2003, number of status grades for students recorded as "NR" will be less than 15%.

Action Step 1: Train CE Instructors on proper use of Grade Codes

Action Step 2: Monitor to determine potential trends

Strategic Objective:

The division will increase the number of contact hours taught

Action Step 1: Program more State Reimbursable Courses

Action Step 2: Increase accountability of contact hours claimed via Census Rolls

Action Step 3: Increase number of students per course taught

Strategic Objective:

Reduce course cancellation rate to less than 30%.

Action Step 1: Develop a procedure to monitor course cancellation in a more timely manner

Action Step 2: Develop and utilize a course cancellation report to identify possible trends

Strategic Objective:

Research the means to collect responsiveness to Job Market data from the Student Tracking Form data

Action Step 1: Contact District Information Services and request Analyst support to collect this data

Strategic Objective:

The division will continue to pursue Licensure Pass Rate data by communicating directly with state agencies.

Action Step 1: Provide each agency with a list of student names and SSN

Action Step 2: Budget to pay each agency to provide pass rate data

Strategic Objective:

Survey 100% of contract clients

Action Step 1: Develop a Yearly Calendar and suspense the client survey

Strategic Objective:

Maintain 100% Professional Program Approval

Action Step 1: Continue to document quality training programs

Action Step 2: Continue to anticipate regulatory changes and act accordingly

Strategic Objective:

100% of employers will be contacted.

Action Step 1: Develop Employer address database

Action Step 2: Develop Employer satisfaction survey

Action Step 3: Conduct survey

Action Step 4: Evaluate survey results and adjust as necessary

Division of Professional and Technical Education

Child Development

Strategic Objective:

By August 2002, the Child Development Department will record activities and increase the number of activities by 2 from the previous year

Action Step 1: Develop a tracking system to record number of activities and persons in attendance

Action Step 2: Expand our outreach to include public schools, governmental entities as well as CHD programs–faculty release time

Action Step 3: Publicize our departments' involvement through various means (hosting meetings, newsletters, etc.)

Action Step 4: Continue to grant 2 faculty members each 1/5 release time to work with tech prep schools (tours, meetings with high school teachers, tech prep conference, etc.) and to serve as a community liaison (working with school districts, conducting seminars, serving on committees, etc.)

Strategic Objective:

Our department will track the furniture (and A-V) in the department that is over 10 years old and assess each piece to see if it needs to be replaced

Action Step 1: Develop an on-going furniture and A-V replacement list

Action Step 2: Request new furniture if it is old and in need of replacement.

Dental Assisting

Strategic Objective:

By August 2004, the dental assisting program will have refurbished 60% of existing equipment and teaching aids with refurbishment set up on a yearly cycle.

Action Step 1: Work with dean to set up the program budget to include a yearly refurbishment allowance. At least 2 adults and 1 child manikin will be refurbished each year.

Action Step 2: Ask for Technology or Carl Perkins monies to refurbish manikins and other dental assisting equipment.

Strategic Objective:

By August 2004, the dental assisting program will have more exposure to inner city high schools.

Action Step 1: Work with the dean to set up a budget to advertise the program on a regular basis.

Action Step 2: Work with Tech Prep

Action Step 3: Attend all career or college nights to make students aware of the significant differences between our program and the proprietary schools

Engineering Technologies-CADD

Strategic Objective:

By August 2003, the Computer Aided Drafting and Design Program will graduate 11 students each year.

Action Step 1: By August 2002, the computers in the oldest CADD lab (CAC 156) will be replaced and assigned to other units as well as upgrading the monitors in CAC 154 and the plotters in CAC 153 and CAC 154

Action Step 2: The College/District will maintain the agreements currently in place for AutoCAD and Microstation Software

Action Step 3: By August 2002, the GPS units will be upgraded by purchasing two additional mapping level units and two survey level units

Action Step 4: By August 2002, the Department will develop a marketing CD for the new GIS Program

Action Step 5: By August 2002, the Department will increase its capability for instruction and recruiting by purchasing and utilizing two laptop computers and five projection units

Action Step 6: By August of 2002, the college will expand its CADD labs by splitting CAC 152 into two smaller labs and equipping the labs with computers and software.

Action Step 7: By August of 2002, the department will mail notices of classes to appropriate audiences

Action Step 8: By August of 2002, the department will contact all listed majors who have not taken classes in the past year and encourage them to complete appropriate degrees and certificates.

ITPD

Strategic Objective:

By August 2003, duplicated head count for student will increase by 15%.

Action Step 1: Work with Continuing Education to develop Sign Language classes

Action Step 2: Develop Advanced Certificate for Level I Interpreters

Action Step 3: Develop Curriculum for 5 advanced courses.

Strategic Objective:

By August 2003, articulation agreements will be in place with two local 4 year institutions.

Action Step 1: Contact Southwest Texas Occupational Education Chair

Action Step 2: Contact Texas A & M at Kingsville

Action Step 3: Contact University of Arkansas at Little Rock

Action Step 4: Contact Lamar University

Action Step 5: Contact UTSA - Dr. Robert Bayless

Strategic Objective:

By August 2003, we will purchase five new pieces of equipment to update our interpreting lab.

Action Step 1: Contact Purchasing

Action Step 2: Research Vendors

Action Step 3: Purchase Tuner / Receiver

Action Step 4: Purchase Dual Cassette Deck

Action Step 5: Purchase speakers

Action Step 6: Purchase video projector

Action Step 7: Purchase screen

Medical Assisting

Strategic Objective:

Utilize the Satisfaction Survey Form developed to collect employer satisfaction data.

Action Step 1: Provide each graduate with employer evaluation form.

Action Step 2: Follow-up in 6 months with completers.

Action Step 3: Evaluate results.

Strategic Objective:

Identify the number of linkage and external agreements with schools and universities.

Action Step 1: Discuss with Dean problems encountered with Tech Prep coordinator.

Action Step 2: Obtain a list of high schools which have Tech Prep agreements.

Strategic Objective:

Achieve a 90% pass rate of students taking the CMA exam, for the first time.

Action Step 1: Identify students who may have difficulty with the CMA exam based on academic performance in the program.

Action Step 2: Offer CMA review classes at non-traditional times during the semester.

Action Step 3: Monitor results.

Strategic Objective:

By August 2002, the Medical Assisting program must have these thermometers in place for the new incoming medical assistant students.

Action Step 1: Turn in glass mercurial thermometers.

Action Step 2: Order electronic thermometers.

Strategic Objective:

By August 2004, the medical assisting program will have been advertised 25% more to inner city high schools.

Action Step 1: Work with the Dean to set up a budget to advertise the program on a regular basis.

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Mortuary Science

Strategic Objective:

Complete a study to determine if the college should renovate a building or should purchase a funeral home.

Action Step 1: Meet with Dean regarding the appointment of a committee

Action Step 2: Determine cost of renovation

Action Step 3: Determine costs of purchase

Action Step 4: Determine staffing costs

Action Step 5: Determine incoming capital

Action Step 6: Evaluate possibilities

Action Step 7: Present findings to the Dean

Strategic Objective:

Allow one instructor release time to develop a course for Mortuary Science department.

Action Step 1: Appoint one instructor to complete certification

Action Step 2: Allow one instructor to develop course

Action Step 3: Allow one instructor

Nursing Education

Strategic Objective:

By August 2003, the Department will meet the Technical demands of the curriculum to support students in achieving their educational goals.

Action Step 1: A. Obtain (2) copies of all CAI's/Videos for local and distance education initiative.

B. Obtain 6 13" TV/VCR Combo's for AV room.

C. Obtain 4 19" TV/VCR Combo's for Skills room.

D. 4 Laser HP Printers for AV Room.

E. Obtain equipment for AV Room.

1. 4 Laptop Computers.
2. 4 LCD Projectors.
3. 4 Wireless mouse/4 Extension Cords (25')/4 Power Sugers.

F. Flat bed scanner.

Action Step 2: 1. Revise and duplicate Departmental forms as needed.

Action Step 3: 1. A. Evaluate pass rate for each course at each flex.

B. Discuss results within each course.

C. Modify or revise strategies as needed.

Strategic Objective:

2.The Department of Nursing Education will revise and maintain the Total Evaluation Plan by August 2002.

Action Step 1: 1. Administer Total Evaluation planned data collection tools to designated groups at specified times.
2. Analyze data.
3. Discuss results in designated committees.

Action Step 2: 1.Develop evaluation instruments for first year courses by August 2001.
2. Develop evaluation instruments for second year courses by August 2002.

Action Step 3: 1. Discuss need for statistical evaluation of this objective with Institutional Research.
2. Analyze main campus distance learning course evaluations with Kerrville and Southwest Texas Border (SWTB) area distance learning initiative courses.
3. Analyze main campus course evaluations with all distance learning initiative course.
4. Analyze Kerrville course evaluations with SWTB area distance learning initiatives.
5. Assess consumer satisfaction (alumni).

Strategic Objective:

3. By August 2003, the Department will replace existing student seating in all classrooms with tables and chairs.

Action Step 1: Ninety percent of students will consider the seating good to excellent.

Action Step 2: Obtain table and chair seating for classroom 205, 207, 209 and 211 by August 2002.

Action Step 3: Obtain table and chair seating for classroom 200, 201, 213 and 214 by August 2003.

Strategic Objective:

4. By August 2002, the Department of Nursing Education will increase its enrollment of 1st semester students in the Generic Program by 20%.

Action Step 1: a. Replace vacant faculty positions (5)
b. Print brochures for student recruitment
c. Develop measures to retain faculty

Action Step 2: a. Add 2 new faculty positions.

Action Step 3: a. Add 2 new faculty positions to implement retention program for 1st and 2nd year courses.

Radio, Television and Film

Strategic Objective:

By August 2005, at least 75% of students will rate our equipment as "good" or better.

Action Step 1: Work toward new RTVF Building coming on line.

Action Step 2: Compile equipment lists.

Action Step 3: Seek funding sources.

Strategic Objective:

By August 2005, at least 75% of students will rate the number and size of department lab facilities as "good" or better.

Action Step 1: Continue to work toward new RTVF Building.

Visual Arts and Technology-Graphic Arts

Strategic Objective:

By Fall 2002, the Graphic Arts faculty will have reached proficient levels of skill in both the aesthetic and technological areas of their teaching discipline.

Action Step 1: Request release-times/sabbaticals from administration

Action Step 2: *At least 2 release-times per semester (4 per year) @ $3500 ea.

Action Step 3: Faculty will write and submit proposals for consideration

Action Step 4: Chosen faculty will present findings/results of research

Action Step 5: Faculty will continue to solicit funds for professional development

Strategic Objective:

To upgrade/replace 25% of computer hardware and software that outlives its three-year cycle on a yearly basis.

Action Step 1: Continue to stress to the administration, the importance of the GRAY Program's need to meet industry standards in the use if current hardware and software.

Action Step 2: Continue to press the administration for Instructional Technoloy funds.

Action Step 3: Continue to apply for Carl Perkins Funds.

Action Step 4: Meet with the SAC Grantswriter to seek out other funding sources.

Action Step 5: Seek assistance from the GRAY Professional Advisory committee to explore external sources of funding from the industry.

Strategic Objective:

By 2003 and every year thereafter, the Graphic Arts Program will work with the administration and possible external sources to acquire an "adequate" budget level to meet the mission of the Program and the standards of the industry.

Action Step 1: Solicit the administration to return 100% of the Student Lab Fees.

Action Step 2: Continue to press the administration for Instructional Technoloy funds.

Action Step 3: Solicit additional "unused" Carl Perkins Funds on a timely basis.

Action Step 4: Meet with the SAC Grantswriter to seek out other funding sources.

Action Step 5: Solicit the Professional Advisory Committee to explore external funding.

Executive Vice President

Admissions and Records

Strategic Objective:

By December 2006, 80% of the students evaluating Admissions and Records services will rate the overall quality as Good or Excellent.

Action Step 1: Residency & Reports

By August 2003, increase the number of residency forms scanned to 20,000. College Objective: 2.1.3.99

Action Step 2: TASP

By August 2003, increase the number of TASP students being served to 1,000 during evening hours and on Saturdays. * College Objective: 2.1.3.99

Action Step 3: TASP

By December 2003, hire one permanent full-time staff member to serve TASP and other evening and distance education populations.* College Objective: 2.1.3.99

Action Step 4: Information Station

By August 2004, hire 2 full time staff members and 2 part-time staff members for the information station to provide consistent and continuous information to students. * College Objective: 2.1.3.99 02-03: 1 FT Temp & 2 P-T staff = $32,000

Action Step 5: Information Station

By December 2004, convert Information Station full-time temporary to FTE. College Objective: 2.1.3.99

Action Step 6: A&R - SDF

By December 2002, proportionately replace the number of scanned SDF's to WEB SDF's by 150. College Objective: 2.1.3.99

Action Step 7: A&R - SDF

By December 2002, recommend changes to improve the WEB student data form to

ACCD Information Technology Services. College Objective: 2.1.3.99

Action Step 8: A&R - SDF

By May 2003, advertise in the San Antonio College class schedule. College Objective: 2.1.3.99

Action Step 9: A&R - SDF

By December 2002, provide flyers to all departments that engage in advisement, promoting "admissions via internet." College Objective: 2.1.3.99

Action Step 10: A&R - SDF

By May 2003, advertise in the Ranger during the Fall and Spring semesters. College Objective: 2.1.3.99

Action Step 11: A&R - SDF

By December 2002, response to public inquiry regarding registration will include WEB application option. College Objective: 2.1.1.01

Action Step 12: A&R - SDF

By August 2004 Admissions and Records will increase the number of processed WEB SDF's to 3,500. * College Objective: 2.1.1.01 (Specific goals are Fall and Spring terms 1,500 each and 500 total for Summer terms.)

Action Step 13: A&R - SDF

By December 2002, advertise Web SDF in the San Antonio College class Schedule. College Objective: 2.1.1.01

Action Step 14: A&R - SDF

By December 2002, electronic signatures will no longer require the printing and sending in of Residency portion of WEB student data form. College Objective: 2.1.1.01

Action Step 15: A&R - SDF

By December 2002, response to public inquiry regarding registration will include WEB application option. College Objective: 2.1.1.01

Action Step 16: A&R - SDF

By December 2002, setup computers in Information Station and near Admissions & Records office that will allow students to apply and register for courses via the internet. College Objective: 2.1.1.01 (Six computers @ $1298.00 each. Estimates on computer encasings and infrastructure are forthcoming.)

Action Step 17: A&R - SDF

By February 2003, establish a plan with other departments that will allow students to complete and submit applications for admissions via the web. Eliminate paper application distribution at A&R counter.

Student Life-College Health Center

Strategic Objective:

By December 2006, 95% of clients will rate satisfaction of services at above average or excellent.

Action Step 1: By December 2002, one week will be designated during each month for service evaluation. *

Action Step 2: By December 2002, update evaluation form to include additional services for more comprehensive evaluation. *

Action Step 3: By August 2006, increase number of client contacts to 11,000 per year. *

Strategic Objective:

By December 2006, 80% of clients will rate satisfaction of instruction as above average or excellent.

Action Step 1: By December 2002 develop a brochure listing location and services of Health Center.*

Action Step 2: By May 2003 the College Health Center will be listed in the "College Bulletin." *

Action Step 3: By May 2003 develop and launch a "Wellness Tips" publication.

Student Life-Student Activities

Strategic Objective:

By December 2006, 95% of clients will rate satisfaction of Student Activities' services at above average or excellent.

Action Step 1: By December 2004, increase participation of active clubs and organizations in doing 2 community service projects per academic year.*

Action Step 2: By December 2004, form a partnership with special interest clubs and organizations on campus in promoting and implementing service learning and community service projects.*

Action Step 3: By December 2003, President of the Round Table will announce and pass out sign up sheets for upcoming community service projects twice a month.

Action Step 6: By December 2002, allocate institutional funding to provide appreciation lunches, etc. to club and organization members who do scheduled weekend community service projects. *

Action Step 7: By August 2003, six Special Events programs will focus on global awareness topics. (College Objective 2.1.1.01) 6 @ $2,000 each

Action Step 8: By December 2003, all Student Activities staff will have participated in one activity to rase awareness of section 504 of the Vocational Rehabilitation Act of 1979 and the Americans with Disability Act of 1990. (College Objective 3.1.1.98)

Action Step 9: By December 2004, Student Activities will develop and implement S.Y.L.V.I.A. (Student Youth Learn Values in Action) as a system to retain students who come into financial and other difficulties while in college. (College Objective 6.1.3.01) 2 @ $3,000 = $6,000. 02-03 = $3,000

Strategic Objective:

Strat 2: By December 2006, 80% of clients will rate satisfaction of Student Activities instruction as above average or excellent.

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Action Step 1: By December 2003, all Student Life staff will complete 2 computer courses each academic year.

Strategic Objective:

Strat 3: By December 2006, 80% of clients will rate satisfaction of Student Activities facilities as above average or excellent.

Action Step 1: By December 2006, Student Activities will refurbish and/or replace 100% of the damaged furniture and equipment each year. $80,000. 02-03 = $20,000

Student Life-Student Activities – Recreational Sports

Strategic Objective:

Strat 1: By December 2006, 95% of clients will rate satisfaction of services at above average or excellent.

Action Step 1: By October 2002, increase fiscal support for the Extramural Club Sports Program. **Not funded. Roll over to 02-03.***

Action Step 2: By December 2002, develop a public relations campaign to publicize the Rec. Sports program to the college and community.

Action Step 3: By December 2006, replace worn out/lost sports equipment/uniforms annually. $16,000 02-03 = $4,000

Strategic Objective:

Strat 2: By December 2006, 80% of clients will rate satisfaction of instruction as above average or excellent.

Action Step 1: By December 2002, Rec. Sports will create a "sports handbook" outlining the SAC rules, regulations, and eligibility requirements

Action Step 2: By December 2002, Rec. Sports will develop and present an orientation class to inform students/players about the sports handbook's rules, regulations, and eligibility requirements

Strategic Objective:

Strat 2: By December 2006, increase fiscal support for rental of off-campus facilities for Club Sports practice when the college is closed.

Action Step 1: By December 2006, Rec. Sports will rent off-campus facilities for Club Sports to continue practicing when the college is closed. $8,000 02-03 = $2,000

UNIT ONGOING ACTIVITIES

UNIT ONGOING ACTIVITIES

Division of Arts and Sciences

Architecture

Instruction:

- Provide quality instruction in all Architecture courses
- Coordinate project displays in exhibition areas
- Coordinate jury evaluations of student work
- Maintain Architectural resource center
- Provide and supervise student workshop facility
- Review of curricula, course content, and instructional methods

Student Services:

- Faculty advisement in academic major
- Provide opportunity for students to visit Architecture sites in other countries

Employee Development:

- Distribute allocated funds for meaningful faculty development activities
- Monitor faculty participation in development activities

Administrative Support:

- Development of Unit plans, budgets, and class schedules
- Monitor course completion rates, productive grade rates, enrollment growth, Lab fees, and faculty ratios
- Maintain adjunct pool of qualified faculty
- Review and reinforce relations with senior institutions and professional organizations

Community Support and Outreach:

- Department tours arranged upon request
- Faculty participation in career day activities and special projects

Astronomy

Instruction:

- Offer lecture classes ASTR 1370 (Introductory Astronomy) and ASTR 1371 (Principles of Astronomy) for the general student population needing science credits.
- Offer a laboratory class, ASTR 1170 (Introduction to Astronomy Laboratory) for students needing laboratory credit with a science lecture class.
- Develop new courses as needed by students.

- Provide computer/laser disk aided lectures to simulate the "Planetarium" effect.
- Offer ASTR 1370 on the Internet (including Flex sessions).
- Offer ASTR 1370 and ASTR 1170 (combined as ASTR 1470) for pre-service and in-service science teachers.

Student Services:

Offer tutoring by faculty during office hours.

Offer academic and career counseling to astronomy and astrophysics majors and other related majors. Offer academic counseling to other students as needed.

Employee Development:

- Provide employee development activities for departmental faculty and staff.

Provide opportunities for faculty and staff to enhance their computer skills.

Provide opportunities for faculty and staff to participate in department, college, and district organizations and committees.

Administrative Support:

- Provide the necessary publicity to increase enrollment and meet student needs.

Upgrade classroom and laboratory technology to the state-of-the-art level.

Community Support and Outreach:

- Provide opportunity for all local colleges and organizations to collaborate with Astronomy department in various civic affairs.

Basic Skills Enrichment Program

Instruction:

Conduct computer based alternative remediation in math and English for TASP law compliance.

Conduct non-course based semester-long TASP preparation classed in math, and English for SAC students and the community.

Conduct three-hour-long TASP review sessions before each test date in math, English, and reading.

Student Services:

- Provide remediation at off-site academic instructional sites for the convenience of students who are TASP liable.

Biology

Instruction:

- Provide dynamic, broad curricula which integrates modern pedagogy and technology within a traditional framework.

Insure that students have access to essential equipment in laboratories.

Support the Biology study laboratory as an ancillary learning facility.

Student Services:

Participate in faculty advising in the following areas: mentors in Texas A&M AMP, Pre-Med advising, and advising and placing students during registration.

Serve as faculty advisors to campus organizations such as the Biology Club and Phi Theta Kappa.

Employee Development:

Provide opportunities for employees to: participate in college, district, and community service activities; take courses; and attend conferences and seminars.

Community Support and Outreach:

Serve as science fair judges, and make presentations to community groups.

Administrative Support:

- Provide administrative support to accomplish the departmental mission.

Chemistry

Instruction:

- Offer a Basic Chemistry lecture class, CHEM 0370, for students deficient in Mathematics and Chemistry Background.

Offer Introductory Chemistry lecture classes, CHEM 1305 and CHEM 1307 and Introductory Chemistry laboratory classes, CHEM 1105 and CHEM 1107, for non-science majors and allied health and nursing students (and B.S.N. Programs).

- Offer General Chemistry lecture classes, CHEM 1311 and CHEM 1312, and General Chemistry laboratory classes, CHEM 1111 and CHEM 1112 and also offer the combination General Chemistry lecture and laboratory classes, CHEM 1411 and CHEM 1412.
- Offer Quantitative Analysis, CHEM 2401, as needed for job requirements of our students.
- Offer computer aided lectures in some CHEM 1411 and CHEM 1412 sections.
- Offer computer aided experiments in some sections of CHEM 1411 and CHEM 1412
- Offer Organic Chemistry lecture classes, CHEM 2323 and CHEM 2325, and Organic Chemistry laboratory classes, CHEM 2223 and CHEM 2225 for science majors.
- Offer Honors General Chemistry I and II (CHEM 1475 and CHEM 1476).

Student Services:

- Offer peer tutoring in all courses.

Offer tutoring by faculty during office hours.

Offer academic and career counseling to students majoring in Chemistry, Nursing, Dentistry, Pharmacy, Physical Therapy and Medicine. Offer academic counseling to other students as needed.

Employee Development:

Provide employment development activities for departmental faculty and staff.

Provide opportunities for faculty and staff to enhance their computer skills.

Provide opportunities for faculty and staff to participate in department, college, and district organizations and committees.

Administrative Support:

- Provide the necessary publicity to increase enrollment and meet student needs.

  Upgrade classroom and laboratory technology to the state-of-the-art level.

Community Support and Outreach:

- Provide opportunity for all local colleges and organizations to collaborate with our department in various civic affairs.

Earth Sciences

Instruction:

- Offer a broad spectrum of traditional geography courses including; GEOG 1301 (Physical), GEOG 1302 (Cultural), GEOG 1303 (World), GEOG 1370 (Weather and Climate), and GEOG 2312 (Economic).
- Offer new courses with a Geographic Information Systems emphasis: GEOG 2470 (Introduction to Geographic Information Systems), GEOG 2472 (Intermediate Geographic Information Systems), GEOG 2474 (Advanced Geographic Information Systems), GEOG 2478 (Remote Sensing and Raster), and GEOG 2177 (Special Topics in GIS).
- Offer first year Geology lecture courses for general students including: GEOG 1301 (Earth Sciences, Survey), GEOG 1305 (Environmental), and GEOG 1345 (Introductory Oceanography).
- Offer first year Geology lecture and laboratory classes for science and some non-science majors; GEOG 1403 (Physical) and GEOG 1404 (Historical).
- Offer second year Geology field course, GEOL 2307, and second year Geology major lecture and laboratory courses; GEOL 2470 (Mineralogy), GEOL 2411 (Petrology) and GEOL 2471 (Invertebrate Paleontology) as needed by students.
- Offer GEOL 1403 for Pre-Service and In-Service teachers.
- Offer Internet courses: GEOG 1303 (World) and GEOL 1301 (Earth Sciences).
- Development of new courses as needed.

Student Services:

- Offer tutoring by faculty during office hours.

  Offer academic and career counseling to Geography, Geology, Environmental Science and other related majors. Offer academic counseling to other students as needed.

Employee Development:

- Provide employee development activities for departmental faculty and staff.

  Provide opportunities for faculty and staff to enhance their computer skills.

  Provide opportunities for faculty and staff to participate in department, college, and district organizations and committees.

Administrative Support:

- Provide the necessary publicity to increase enrollment and meet student needs.

  Upgrade classroom and technology to the state-of-the-art level.

Community Support and Outreach:

- Provide opportunity for all local colleges and organizations to collaborate with our department in various civic affairs.

Economics

Instruction:

- Provide Principles of Economics courses which are of high quality that are required for students pursuing a professional two-year Occupational, and Liberal Arts degrees.
- Continue the development of Internet courses in Macroeconomics and Microeconomics.
- Integrate technological innovation in our classroom instruction.
- Incorporate classroom activities to promote student involvement and critical thinking.
- Design classroom projects that enhance students knowledge of Macroeconomics and Microeconomics.
- Commit to the successful completion of courses by our students.
- Continue participation of the Full-time Faculty on Departmental Committees.
- Offer Dual Credit courses at the Downtown UTSA Campus.
- Offer 50%Reduced Tuition courses at the North East Campus.
- Foster global awareness within our discipline and across the curriculum.
- Review and revise all departmental course syllabi each semester per faculty.
- Provide speaker to Burbank High School Assembly each year.

Student Services:

- To continue our tutoring and mentoring of students and recruitment of qualified student tutors for the tutoring center.

  To participate in the advisement of Economics majors and to place students in registration.
- Maintain a "student friendly" department.
- Work closely with Disability Support Services to meet the special needs of students.
- Provide exams submitted to the DSS Center.

Faculty Development:

- To participate in workshops, take graduate courses and attend professional conferences and seminars.
- Continue the development of skills through computer classes.
- Complete requirements for Internet Certification.
- Certify some Faculty members as Multimedia Cart Specialists.
- Maintain memberships in the San Antonio Business & Economics Society (SABES).
- Maintain memberships in Texas Community College Teachers Association Member (TCCTA).

Employee Development:

- To participate in workshops, and seminars.
- Continue the development of skills through computer classes.

- Developing Departmental Web Site.
- Maintain departmental Web Site including appropriate syllabus for each course per semester, per textbook.
- Complete requirements for Web Page Development Certification.
- Staff employee certified as Multimedia Cart Specialists.
- Departmental Staff employee serves on the Staff Council and Scholarship Committee.
- Encourage and support Employee Development Day through attendance and assist Staff Council with various duties throughout the day.

Administration:

- To provide the necessary administrative support for the faculty to accomplish the departmental purpose or mission.
- Offer classes at unique time for non-traditional students via Internet and Dual Credit courses.
- Attend District workshops
- To continue to serve on Departmental, College, and ACCD Committees.
- To continue to update and increase our 2 + 2 agreements to insure student success in transfer.
- Serve on Program Review Committee
- Serve on Economics Budget Committee
- Serve on Economics Tenure Committee
- Serve on Faculty Development Committee
- Serve on Economics Courtesy Committee
- Serve on Economics Textbook Selection Committee
- Coordinate shared class offerings with St. Philip's College at the N. E. Campus.
- Work with Distance Education to provide necessary publicity to increase enrollments and meet student needs via Internet, Dual Credit, and Off-campus classes.

Community Support and Outreach:

We provide emergency personal hygiene supplies in baskets that are given to the San Antonio College Women's Center and Battered Women's Shelter.

- Individual Economics Faculty donate funds to selected charities.
- Individual Economics Faculty donate ladies clothing to the "Magic" Closet located in the San Antonio College Women's Center.
- San Antonio College Economics Department donates Economics Textbooks to PAC, Prof. Gabriel Ume, for Library in Nigera.
- Economics Faculty perform Jury Duty as required.
- Economics Faculty donate funds to the Battered Women's Shelter.
- Economics Faculty donate funds and food to the Homeless Shelters.

Engineering

Instruction:

- Provide instruction for all Engineering courses
- Provide computer lab facility and technical support
- Review of curricula, course content, and instructional methods

Student Services:

- Faculty advisement in academic major
- Support programs via Texas AMP

Employee Development:

- Distribute allocated funds for meaningful faculty development activities
- Monitor faculty participation in development activities

Administrative Support:

- Unit plans, budgets, and class scheduling
- Monitor course completion rates, productive grade rates, and lab fees

English

Instruction:

- Ensure the maintenance of academic standards in each course we teach.
- Revise curriculum as part of committee assignments and as individuals.
- Review new textbooks as part of committee assignments, as part of outside review work for publishers, and as individuals.
- Hire, train, and evaluate adjunct faculty who teach approximately 40% of course offerings.
- Supervise and evaluate the dual credit program in English.
- Manage grammar and writing labs for maximal teaching efficiency (serving students during more than 27,000 times per year).
- Manage computer classrooms for maximal efficiency thus ensuring successful integration of new teaching technologies.
- Review course syllabi to ensure that course competencies listed in departmental syllabi are an integral part of all instruction.
- Maintain a fair and flexible advanced placement program.
- Direct the Presidential Honors Program.
- Introduce new technologies such as the Internet, computer classroom usage, telecourses, and other initiatives as needed.
- Offer a writing course specifically designed to enable students to pass the writing portion of the TASP.
- Gather current information on changes in state mandates, including TASP.
- Retain as many students as possible each semester by promoting teaching practices which

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- encourage course completion without sacrificing standards.
- Encourage professional activities that enhance teaching effectiveness.
- Introduce new sophomore courses as needed to meet special needs and interests.
- Collaborate with other departments to create interdisciplinary courses and sponsor interdisciplinary activities.
- Provide leadership for public schools in the areas of student writing and publishing, such as sponsoring Xeriscapes magazine and public readings.
- Conduct student surveys in each class each semester and review results with instructors.
- Provide college-wide leadership on culture issues by organizing or serving on committees for special events such as Women's History Week, Black History Month, College Book Fair, the Multicultural Conference, and presentations by recognized scholars.
- Ensure that placement procedures and policies result in appropriate placement for students.
- Conduct workshops, symposia, and colloquia within the department to share teaching strategies and successes.
- Utilize multimedia technology in our classrooms and update our technology as our budget allows.
- Promote global awareness in all our courses.
- Offer a variety of classes and scheduling options to serve student needs.
- Offer adequate sections to serve student needs.

Student Services:

- Monitor registration and provide courteous, prompt service to students who need schedule adjustments.
- Provide opportunities for English majors to interact with faculty outside the classroom through the Cheshyre Cheese society, various poetry events, and special invitations to guest lectures and readings.
- Provide comprehensive tutoring for students.
- Operate a word processing lab for drop-in composition and printing of essays.
- Sponsor student groups to promote cultural diversity and global awareness.
- Survey students in each class and review results with instructors.
- Provide administrative support to promote the instructor/student communication process.
- Publish student essays and creative writing in various forums.
- Track student success through various levels of English courses.
- Evaluate various modes of instructional delivery.
- Provide pre-professional employment for English majors in the tutoring program and the labs.

Employee Development:

- Participate in an average of more than two professional associations per faculty member per year, including the National Conference of Teachers of English (12 faculty), the Conference of College Teachers of English (14 faculty), and more than 30 other professional organizations.
- Present an average of one presentation per year per faculty member at academic conferences.
- Publish poems, novels, academic articles, reviews, academic books, web pages, and CD-ROMs.

- Serve as editors and reviewers of professional publications
- Attend conferences, seminars, workshops, symposia, and colloquia that enhance teaching effectiveness and promote professional development.
- Develop and modify three-year growth plans.
- Participate in post-graduate educational programs to maintain steady progress towards tenure and promotion.
- Pursue specialized training in areas outside the discipline such as teaching/learning styles and innovative technologies that can be incorporated into the English classroom.
- Make adjustments to teaching techniques as needed after reviewing student surveys.
- Review course syllabi of other faculty members and incorporate new elements as needed.
- Create a collegial environment throughout the college which promotes open discussion of the educational mission shared by all and how best to fulfill it.
- Develop and attend intra-departmental seminars and workshops on teaching effectiveness, retention, grading, course syllabi, course competencies, literary topics, film criticism, specialized course offerings, and successes and failures in the classroom.

Administrative Support:

- Develop a comprehensive schedule of classes each semester.
- Complete schedule revisions as needed.
- Monitor registration and make modifications as needed based on course enrollments.
- Respond to administrative requests for distance learning initiatives and provide excellent instructors for those initiatives.
- Advertise for, supervise the hiring process of, and train and evaluate new tenure-track faculty.
- Interview, hire, train, and evaluate adjunct faculty.
- Serve on an average of 25-30 college and district committees each year.
- Schedule all rooms in Gonzales Hall and four rooms in McCreless Hall.
- Provide administrative support for courses.
- Maintain integrity of the discipline through 20 departmental committees.
- Provide expert services to new initiatives of the college and district such as grant proposal writing and serving as liaison to community groups.
- Serve as chairperson of the District Chairs Council.
- Serve as chairperson of the English Department.
- Direct the Presidential Honors Program.
- Manage departmental budget that generates of surplus of approximately $1 million.
- Provide academic counseling for students to support Counseling Center activities.
- Maintain professional development records of all faculty.
- Process faculty requests for professional developmental activities.

Community Support and Outreach:

- Encourage faculty participation in community activities.

- Provide judges for UIL writing event.
- Offer support and participation for Women in History symposium.
- Offer support and participation in Multicultural Conference.
- Participate in celebration of Black Heritage month.
- Support SAC Book Fair involving the community.
- Offer support and participation for Hispanic Heritage Month.

Foreign Languages

Instruction:

- Offer foreign language instruction in a variety of formats and times to meet student demand.
- Provide support for language laboratory instruction.
- Offer English classes for non-native speakers.
- Teach Student Development classes for foreign students.

Student Support:

- Provide student counseling and advising.
- Provide travel/study program for students, faculty, staff and community.
- Sponsor International Students Organization.

Administrative Support:

- Maintain a department office to service students and faculty in Foreign Languages and ESOL.
- Provide financial and faculty/staff/student support for the Foreign Languages Symposium.
- Provide 100% release time for Ruth Del Cueto to Continuing Education Division.
- Support seminar, conference and graduate course work for faculty.

Community Support and Outreach:

- Provide dual credit courses to high schools.
- Provide language laboratory facilities for high school AP programs.

History

Instruction:

- Provide quality instruction in required and elective history courses.
- Provide history telecourses for students who need or prefer an alternative delivery system.
- Provide quality instruction in Interdisciplinary Studies courses.
- Review textbooks and ancillary curriculum materials to insure that students have quality instructional materials.
- Provide history internet courses for students who need or prefer an alternative delivery system.
- Maintain instructional support equipment and supplies to enhance instructional delivery.

Student Services:

- Provide faculty advising for Interdisciplinary Studies students enrolled in Interdisciplinary courses taught by history faculty.
- Provide faculty advising on transfer problems and future academic progress for student in history classes.

Provide faculty advising for history majors and selected incoming freshmen.

Provide faculty advising on academic problems for students in departmental classes.

Provide opportunities for students to participate in service learning program.

- Provide opportunities for the development of study skills for students with study skills deficiencies

Promote registration in courses or conferences offered over the Internet to avoid travel expenses

Employee Development:

Participate in Employee Development Day.

Attend and participate in professional conferences.

Participate in numerous computer training sessions.

Promote the discussion and exchange of professional literature within the department.

Promote the certification of faculty for use of rolling multi-media units from IIC.

Promote certification of internet faculty.

Administrative Support:

- Offer courses at times and locations which serve students' needs.

Provide support for articulation activities, including 2 + 2 agreements.

Monitor enforcement of skill level prerequisites for history courses and interdisciplinary studies courses offered by the history department.

Monitor the registration process to minimize problems and inconveniences for students.

Hosting the Instructional Innovation Center's multi-media rolling units for the Chance Academic Center Building.

Assisting other departments housed in The Change Academic Center Building through the Department's Evening Coordinator by providing services after these departments offices have closed.

Maintain convenient access to a variety of instructional equipment within the department.

- Supervise large number of Adjunct Faculty to insure quality instruction in the department's classes.

Screen applicants for adjunct faculty to insure that the department has an adequate number of highly qualified adjunct faculty to staff classes in the department.

Cooperate in the scheduling and staffing of classes at the Pat Booker Road Northeast Center.

Community Support and Outreach:

- Refer requests for scholarly advice, public speakers, and other forms of community service to resource persons within the department

Participation in service learning program by several members of the department

Volunteer work in numerous service organizations by varied members of the department

Respond to questions from media on questions needing historical clarification.

Participation in United Way

Journalism

Instruction

- Publish 22 issues of The Ranger during the fall and spring semesters and one issue of The Fourth Write magazine in the spring.

Maintain web site for The Ranger during the fall and spring semesters

Maintain web site for The Fourth Write magazine.

Maintain web site for the Urban Journalism Workshop

Instructors recruited and students conducted a session at the Texas Association of Journalism Directors convention in October.

Keep computer lab open from 8 a.m. to 10 p.m. Monday through Wednesday and 8 a.m. to 5 p.m. Thursday and Friday for students in the department.

Bring in media personnel to speak to classes.

Provide weekly critique of The Ranger with written comments on the newspaper and a handout (occasionally) to staff members.

Instructor updates the college stylebook, written by the instructor and used by students in addition to the Associated Press Stylebook and Libel Manual.

Provide students with instruction on how to organize portfolios and earn internships. Students have held internships with The Boston Globe, The New York Times, The Los Angeles Times and other prestigious newspapers.

- News photography students and instructor visited Express-News and attend sessions with professional photographers.

Provided students with an opportunity to meet one-on-one with media personnel through a career interview assignment in COMM. 1307. Students met with more than three dozen professionals.

Committee working on recruiting, retention and follow-up with various techniques to attract and hold students.

Committee working on curriculum development -two courses are under consideration: Critical Thinking and Visual Literacy.

Instructor updating and tweaking tutorial on AP Stylebook with accompanying self-paced instruction and testing.

Student Services

- Instructors and staff sponsor campus chapter of the Society of Professional Journalists, the first two-year chapter in the nation.

Sponsor occasional Friday noon sessions for students call "Pizza and Palaver," to discuss media happenings and to provide students an opportunity to tell of their travels.

Maintain bulletin board for financial aid, scholarships, internships and jobs.

Send students and faculty to various state and regional conferences.

Encourage students to apply for scholarships and internships and provide instruction on how to achieve these goals.

Developed a booklet for counselors about the department.

- The Ranger was named one of 10 finalists for The Pacemaker Award from Associated Collegiate Press; Best Non-daily in Region 8 (Texas and Oklahoma) by SPJ (the newspaper will go on to national competition); second best Non-daily in Texas by the Associated Press Managing Editors Association; and the Sweepstakes Award from Texas Community College Journalism Association.

Student was selected for an internship at the Brownwood Bulletin by Texas APME Association in an open competition among college and university students.

Students won the Ajay Castro Scholarship and the Michelle Lima Scholarship, both open competitions among college and university students.

Provided financial support through work scholarships for between 13-15 student editors, photographers, illustrators and ad personnel on The Ranger.

Employee Development:

- Provided sessions for faculty and staff to learn new computer programs.

Staff member attended Poynter Institute in Florida, a nationally recognized journalism think tank, for a week.

Faculty and staff participate in professional organizations: Society of Professional Journalists, Association of Hispanic Journalists, San Antonio Black Journalists, Texas Association of Journalism Educators.

Established working relationships (through the Urban Journalist Workshop) with the San Antonio Express-News, the Austin American-Statesmen, the Fort Worth Star-Telegram, the Dallas Morning News, Prime Time Newspapers, Southern Newspapers, Southwest Texas State University Department of Communications, Texas A&M University Department of Mass Communications.

Won a $500 grant from Texas AP Managing Editors Association to sponsor a two-day photography workshop for high school teachers in summer 2000. This workshop will involve 20 teachers and an equal number of professional photojournalists as instructors.

Community Support and Outreach:

- Sponsor Urban Journalism Workshop at San Antonio College in its 16th year in summer 2000.

Keep track of students in the workshop as required by one of the sponsors, Dow Jones Inc. 3. Students in the program stay in touch with the department through special events during the year, which contribute to the bonding.

Provide public service announcement space in The Ranger for campus and community groups.

- Christmas party for former students, UJW exes, campus chapter and professional chapter of the Society of Professional Journalists.

Instructors and staff visit high schools to speak to classes and recruit students.

Instructors judge University Interscholastic League journalism contests at district and regional levels.

Sponsor the Edith Fox King Journalism Lecture to bring to campus Pulitzer Prize winning journalists to speak to students and in a free lecture to the public. This year's speaker was Rodolfo Gonzalez, a former student in 1987, who won for spot news photojournalism with the Denver Rocky Mountain News.

- Help the pro SPJ chapter with the Gridiron Show, which provides student scholarships.
- Send representatives to college fairs around the area.
- Instructors judge various pro contests: Texas Outdoor Writers Association, Texas Baptist Communicators and Community Newspaper Association.
- Published newsletter called Legacy for ex-students and friends of the department.
- Chairman is a member of the education advisory board of the Texas Public Relations Association.
- Set up window displays in Loftin Student Center for recruitment.
- The Ranger newsroom was one of the destinations of student groups touring campus.
- Sponsored Explorer Post for middle and high school students interested in journalism or photography.

Administrative Support

- Chairman writes weekly newsletter called Boastings which is sent to the president, executive vice president, three deans and the PR department to make them aware of what we are doing in the department.
- Chairman provides Helpful Hints, a booklet for adjunct faculty teaching Introduction to Mass Communications.
- Chairman maintains checkout list for AV and keeps track of videotapes and other AV material.

Kinesiology and Physical Education

Instruction:

- Provide quality instruction in courses available for Kinesiology and/or Physical Education majors.
- Provide quality instruction in courses designed to meet student needs in personal health and wellness through various physical fitness activities.
- Provide quality instruction in courses designed to develop skills in lifetime recreational sports and activities.
- Review and/or revise every department course syllabus.
- Provide course offerings for the physically challenged.

Student Services:

- Provide students and employees opportunity to participate in non-class recreational and fitness activities.
- Provide educational and/or course advisement to department majors and other students in the department and college.
- Provide enrichment experiences for department majors through the Physical Education Majors Club.
- Provide facilities and assistance for the college intramural and club sport programs.

Employee Development:

- Provide opportunity for college faculty and staff to participate in department, college and district committees and organizations.
- Provide employee development activities for department faculty and staff.

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Improve computer literacy of all department faculty and staff.

Administrative Support:

- Update exercise equipment to state-of-the-art level.

  Secure additional publicity for the department and its course offerings in order to increase enrollment and meet student needs.

  Provide administrative support for instruction.

  Develop a course schedule offering 244 sections.

Community Support and Outreach:

- Provide opportunity for college and community organizations to use department facilities during non-class hours.

  Area High School dance teams participate with San Antonio College students in jazz/musical theatre master workshops. The teachers are members of Broadway road shows.

  Dance club performs at various public events throughout the community.

Mathematics/Computer Science & Developmental Mathematics

Instruction: As a necessary part of fulfilling the Unit's mission the Department of Mathematics, Computer Science, and Developmental Mathematics:

Provides quality instruction for approximately sixty-five hundred students per year in mathematics and computer science courses which will enable a student to transfer to a senior college or university and meet the requirements for an associate degree;

Provides quality instruction for approximately nineteen thousand-five hundred students per year in developmental mathematics courses which will enable a student to meet the competencies of the Texas Academic Skills Program (TASP) as well as successfully prepare for college level mathematics courses and complete associate degree requirements;

Provides an alternate program to enable students who have finished the developmental sequence of courses but who have not passed the TASP exam to concentrate on studying for this exam;

Provides quality instruction via the internet for an increasingly comprehensive selection of mathematics, computer science, and developmental courses;

Provides quality instruction via its adjunct faculty for evening, weekend, and off-campus instruction;

Provides support through release time for curriculum and course development-Current emphasis is on development of courses and other curriculum aids to be delivered via internet, computer science curriculum changes, teacher preparation programs, and the Chancellor's initiatives in studying developmental math course changes;

Student Services: As a necessary part of fulfilling the Unit's mission the Department of Mathematics, Computer Science, and Developmental Mathematics:

- Provides academic and placement advisement throughout the year to insure that students are aware of requirements, to insure that students are properly placed, and to insure that students are making progress toward a degree;

  Provides a Learning Resources Lab which includes video aids, computer aids, tutoring for most levels of mathematics courses, and a monitored testing service;

Provides an Interactive Instructional Computer Classroom for instruction in computer science courses, particularly computer literacy courses;

Provides an Open Computer Lab for use by mathematics and computer science students who need such facilities for completion of assignments as well as for independent study;

Provides more than thirty thousand hours per year for student conferences;

Employee Development: As a necessary part of fulfilling the Unit's mission the Department of Mathematics, Computer Science, and Developmental Mathematics:

- Provides opportunities for faculty members to participate in professional organization meetings, workshops, and seminars both as participants and as contributors;

Provides opportunities for selected faculty to take part in NISOD and other similar educational leadership training sources;

Provides encouragement, through rank advancement, and other opportunities for faculty to update their professional skills and knowledge through research and study;

Provides opportunities for faculty to take part in the governance of their institution through departmental, college, and district committees;

Administrative Support: As a necessary part of fulfilling the Unit's mission the Department of Mathematics, Computer Science, and Developmental Mathematics:

- Provides a single full-time Unit Manager Assistant for scheduling, record keeping, obtaining substitutes, and other unit management functions required to support for twenty-six thousand students per year, forty-five tenure track faculty, and approximately seventy adjunct faculty (one full time temporary clerk, one half-time temporary clerk, and one work study also support this effort);

Provides a full-time Learning Resources Lab Manager and a Computer Lab Technician for supporting the unit's student service efforts and to help maintain the unit's portion of the local area network which consists of over one-hundred workstations within the unit (these individuals are further supported by a staff of temporary lab monitors, tutors, and interns);

- Provides, through release time, for the overall coordination of unit activities by a faculty chair who is aided by a faculty coordinator of adjunct faculty, a faculty coordinator of learning resources, and a faculty coordinator of internet/web activities;

Provides a comprehensive system of faculty committees to give guidance, direction, and oversight to the chair, coordinators, and full time staff concerning the unit programs.

Community Support: As a necessary part of fulfilling the Unit's mission the Department of Mathematics, Computer Science, and Developmental Mathematics:

- Provides encouragement to faculty members to serve on voluntary advisory boards and committees in matters of concern in mathematics and computer science education;

Provides support for the Alliance for Minority Support Program, University of Texas at El Paso, by providing release time for this program's director as well as providing facilities for the program's efforts;

Provides support for the Alliance for Minority Support Program, Texas A&M University, by providing faculty mentors;

Provides encouragement to faculty members to serve as professional judges and consultants in local and statewide educational contests such as the Academic Decathlon and Science Fairs;

Provides encouragement to faculty members to serve on boards and as officers of organizations in the related professional community.

Mental Health Technology

Instruction:

- Provide instruction to majors and non-majors at locations both on-campus and off-campus.
- Evaluate and revise, as needed, curriculum and instruction within the program.
- Maintain liaison with area colleges and universities to which Mental Health Technology students transfer.
- Maintain liaison with area mental health professionals and agencies serving as practicum and employment sites for Mental Health Technology students and graduates.
- Maintain close contact with the Texas Certification Board of Alcoholism and Drug Abuse Counselors to ensure compliance with licensure requirements for Mental Health Technology substance abuse counseling students.
- Monitor the number of Associate Degrees and Certificates awarded.
- Monitor graduating and non-returning students to determine their employment in the Mental Health field or seeking higher education.

Student Support:

- Provide academic advising to students majoring in Mental Health Technology,

Music Fund

Administrative Support:

- The departmental office will prepare payments requests in a timely manner for the payment of professional musicians who perform in the concert series.

  The administrative staff will contact vendors regarding the repair of instruments on an as needed basis and assure that invoices are paid in a timely fashion.

Instruction:

- The Music/Humanities Department will maintain instruments used by students and faculty at an appropriate standard of performance.

  The Music/Humanities Department will continue to provide its students with opportunities to perform with professional musicians on instruments not readily available among the teaching faculty.

Community Outreach:

- The Music/Humanities Department will provide opportunities for student ensembles to perform with professional musicians from the community.

Music/Humanities

Administrative Support:

- The departmental secretary in consultation with the chair will support the annual series of recitals and concerts with timely press releases.
- The administrative staff will evaluate faculty performance through the administration of Student Surveys as prescribed by College and District policy.
- The department chair will assure that all faculty and staff are aware of departmental policies and procedures through the maintenance of a policy manual.
- The department chair will continue to evaluate faculty performance in the classroom with the purpose of enhancing instruction.

Instruction:

- The Music/Humanities Department will provide quality instruction for the diverse student population which it serves.
- The Music/Humanities Department will support its instructional program in music (theoretical and applied), the humanities, and interdisciplinary studies with administrative support.
- The directors of student ensembles will continue to upgrade the instrumental and choral libraries with recent publications, replacing lost and damaged copies from current repertoire.
- The music and humanities faculties will continue to promote global awareness through courses in ethnomusicology, Latin Jazz Ensemble, and music literature courses.
- The Music and Humanities Department will maintain 22 acoustic pianos, a 55-rank pipe organ, numerous band instruments, 2 electronic piano labs (22 electronic pianos with MIDI capability), a tutorial Macintosh Computer Laboratory, three stereo systems, two television sets, and eight CD players in the listening laboratory.
- The department will assess staffing needs continuing to monitor the ratio of sections and contact hours taught by adjunct faculty in relation to those taught by tenured and tenure-track faculty.
- The music and humanities faculties will continue to develop an annual budget which will reflect the needs of the department to upgrade technology, develop multimedia capability, and meet the operational cost.
- The music faculty will continue preparing students for auditions at four-year universities.
- The department will maintain a continuous review of 2+2 agreements currently in effect and develop new agreements with other universities.
- The departmental Curriculum Review and Evaluation Committee will continue to monitor courses offered by the department assuring conformity with member institutions of the Texas Association of Music Schools.
- The Department will continue to maintain and upgrade its site on the Internet.

Student Services:

- The music faculty will continue to provide advisement for those students who declare music as a major.
- The Music/Humanities Department will maintain extracurricular activities, such as Music Club and Employee Choir, in support of the students, faculty, and staff of San Antonio College.

The Music/Humanities Department in cooperation with the Office of Student Activities will continue to plan and present four concerts annually in the Fine Arts Series using musicians from the San Antonio region.

The department will continue to provide accompanists for student performances in both recitals and jury examinations.

Employee Development:

- The faculty and staff of the Music/Humanities Department will continue to develop performance, advising, and teaching skills through planned faculty development.

  The Music and Humanities faculty will take courses as needed through the Instructional Technology Department for the purpose of Web Certification.

Community Outreach:

- The music students and faculty will enhance the visibility of San Antonio College and the Music Department by maintaining a vigorous performance schedule on campus and in the community.

  The music faculty will continue their active rolls in college and district functions as well as community service.

Music Scholarship

Administrative Support:

- The Departmental Secretary will prepare letters and contracts for students who are awarded scholarships.

  The secretary will maintain close communication with the department's liaison in the Student Financial Aid Department to be sure that all awards are administered in a timely manner.

  Ensemble directors will continue to audition prospective students and make recommendations to the scholarship committee and the chair regarding scholarship awards.

Instruction:

- The Music Department will, through the recruitment of the best students available, maintain a high level of performance among its numerous student ensembles.

  The faculty will encourage excellence by presenting students who achieve high standards of performance in an annual Honors Recital.

  The Department will continue to provide an accompanist for student performers in recital and during jury examinations.

Student Services:

- Provide financial assistance for music students based on need and the ability of each one to make qualitative contributions to the department.

  Schedule timely auditions for new students in conjunction with the advisement and registration process.

Community Outreach:

- Ensembles will continue to provide music as requested for nursing homes, public schools, shopping malls, civic organizations, etc.

Each ensemble will continue to perform two concerts which are open to the public free of charge each semester.

Philosophy

Instruction:

- Provide instruction in philosophy courses for student population.
- Schedule and staff approximately 125 sections annually.

Student Support:

- Participate in student advising as requested.
- Provide special in-office tutoring for students in philosophy courses.

Administrative Support:

- Evaluate faculty performance in accordance with college and district policy.
- Administrate the department staff and budget efficiently.

Photography

Instruction:

- Initiated a program for students to participate in "shadowing" professional photographers in their studios
- Committee working on curriculum development
- Acquired a television set and computer hookup to allow students to analyze their color work in lab

Student Services:

- Maintain bulletin board for jobs, equipment sales and other information for students

Employee Development:

- Professor Fred Whitecotton attended a workshop at Sam Houston State University
- Started a "sharing" program among full-time faculty and adjunct on Fridays

Administrative Support:

- Visited high schools to talk about photography as a major in college; recruiting
- Set up a photography exhibit each semester in the display windows in Loftin Student Center
- Maintained a photo exhibit in the entrance to the journalism/photography area
- Established a cooperative arrangement with Canon USA to provide 20 automatic cameras for use in the Urban Journalism Workshop
- Began compilation of college catalogs for the photography program
- Maintain networking relationships with National Press Photographers Association, San Antonio Professional Photographers and other professional groups
- Began a multi-year plan to replace 10-15-year-old equipment with electronic imaging equipment currently in use in professional studios.

- Committee working on recruiting, retention and follow-up
- Provide lab and lab assistance five days a week from 8:30 a.m. to 10 p.m.
- Visited career and job fairs around the county

Community Support and Outreach:

- Photo lab was one of the destinations for student groups touring campus
- Played host to Texas Association of Photo Advisers meeting in San Antonio

Physics

Instruction:

Provide the best available instruction in all Physics courses
Provide Physics lab support and equipment maintenance
Provide Computer lab facility and support for pc based physics tutorials and exercises
Provide live physics tutoring when available
Review of curricula, course content, and instructional methods

Student Services:

Faculty advisement in academic major
Faculty mentoring (for Texas AMP)
Pre-Medical Advisory Committee

Employee Development:

Distribute allocated funds for meaningful faculty development activities
Monitor faculty participation in development activities

Administrative Support:

Monitor course completion rates, productive grade rates, lab fees, and faculty ratios
Unit plans, budgets, and class scheduling
Texas Alliance for Minority Participation, Phase II

Community Support and Outreach:

Texas Math/Science Hotline

Political Science

Instruction:

- Provide excellent experienced instruction to 6,000 students

Continue to develop new delivery techniques including telecourse and Internet
Expand computer sections including Flex
Provide advising as requested
Government 2302 Honors

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Employee Development:

- Continue training and updating of faculty computer abilities
- One-fourth of full-time faculty are Internet certified

Administrative Support:

- Assess equipment needs and devise equipment plan
- Continue assessment and revision of curriculum
- Continue excellent administrative support to department

Student Services:

- Faculty deliver seminars for Human Development Department
- Pre Law Advisor

Community Support and Outreach:

- Work with Senior Summer Program
- Moderate events such as the Cesar Chavez Symposium and the Spurs Arena Debate
- Participate in Mentoring Program

Psychology

Instruction:

- Provide instruction to majors and non-majors at locations both on-campus and off-campus and through Distance Education.
- Evaluate and revise, as needed, curriculum and instruction within the department.

Student Support:

- Sponsor the Psychology Club for students interested in the field of psychology.
- Provide academic advising to students majoring in psychology.

Employee Development:

- Coordinate professional development activities for faculty and staff.

Administrative Support:

- Provide clerical support for the Mental Health Technology Program.
- Provide audiovisual support for the Mental Health Technology Program.
- Provide clerical support for classroom instruction for full-time and adjunct faculty.
- Provide faculty to serve on various departmental, college, and district committees.
- Maintain liaison with Psychology Departments at area colleges and universities.

Reading and Education

Instruction:

- Provide instruction for approximately 189 sections of reading and education classes.

- Continue evaluation of instructional software.
- Evaluate textbooks to determine compatibility with skills taught and expected student competencies.
- Encourage continued computer literacy.
- Continue evaluation of course curriculum.
- Evaluate effectiveness of Accuplacer as a placement tool.
- Refine and expand Department's program review process.

Student Services:

- Advise San Antonio College students on course selection.
- Write letters of recommendation for students' admission to 4-year colleges and universities, and special programs of study.
- Conduct seminars for Human Development courses.
- Advise students on TASP requirements.
- Advise educational majors.

Employee Development:

- Continue professional development.
- Sponsor seminars and workshops conducted by Reading experts.
- Establish library of professional journals and readings.
- Attend national, state, and local conferences.

Administrative Support:

- Provide administrative support for departmental activities.
- Monitor maintenance costs of lab equipment.
- Conduct peer evaluations for promotion, tenure, etc.
- Encourage participation in professional organizations.
- Provide administrative support for travel, curriculum development, and technical support.

Community Support and Outreach:

- Serve the college, district and community.
- Serve as liaisons with community agencies in sponsoring special events and programs, such as Academic Decathlon and Center for Health Policy Development.

Sociology

Instruction:

Provide quality instruction for a diverse student population by offering courses in Anthropology, Social Work, Interdisciplinary Studies, and Sociology

Provide quality instruction in courses for students in other programs at SAC, i.e., Mortuary Science and Nursing Departments

Offer special topics classes for unique needs

Conduct and report on research topics such as family, poverty, crime, etc.

Offer introductory Sociology and Marriage and the Family as Telecourses each semester.

Offer Introductory Sociology, Marriage and the Family, The Sociology of Aging, and IDST's The Individual, Family, and Community as Internet courses each semester

Continue the development of additional Internet courses in Criminology and the Sociology of Death and Dying

Integrate technological innovations in our classroom instruction

Incorporate classroom activities to promote student involvement and critical thinking

Design classroom projects that enhance students' knowledge of sociological concepts and theories (i.e., essays, group presentations, group projects)

Commit to the successful completion of courses by our students

Continue participation of 100% of the full-time faculty on department committees

Foster global and cultural awareness within our discipline and across the curriculum

Offer Dual Credit courses at area high schools

Review and revise all department course syllabi each semester

Foster instructional skills of adjunct faculty through Mentoring Program

Maintain up-dated departmental handbook for adjunct faculty

Develop service learning guidelines specifically aimed at individuals majoring in child development and education

Provide speakers to classes in the fields of law enforcement, community/social services, health professions, AIDS awareness and prevention, teaching (primary and secondary education), hospice, domestic violence, forensic medicine, archaeology, and counseling

Sponsor field trips to provide a broad perspective of social environments and issues and to generate discussions based on personal observations

Student Services:

Provide personal and academic counseling for all departmental students

Involve students in Service Learning through "Do It" program

Provide tutorial session for National Board Exam for Mortuary Science Students

Provide a supplementary handout for mortuary science majors in funeralization

Use departmental form for exams submitted to the DSS Center

Maintain a "student friendly" department

Support Social Workers 2000

Distribute information packets to all majors

Maintain department Web Site with syllabus for each course

Serve as judge for Mortuary Science students' contest "Christmas Stocking Design"

Design, update, and distribute departmental brochure

Work closely with disABILITY Support Services to meet the special needs of students

Provide mentoring for students majoring in sociology, anthropology, and social work

Community Support and Outreach:

- Participate actively as Girl Scout Leader Volunteer with San Antonio Area Girl Scouts
- Volunteer for Blue Santa
- Teach Sunday School class at church
- Active in local Speech Club
- Lecture at Northside Independent School District
- Participate in Texas Swallow Tail Kite Watch
- Volunteer at Retama Manor and Forum Nursing Homes
- Volunteer in Buddy Program for San Antonio Aids Foundation
- Participate in Escuelitas Program, teen pregnancy prevention program
- Develop topics for contract training

Employee Development:

- Certify faculty as Multimedia Cart Specialists
- Participate and represent SAC to NISOD International Conference
- Attend the "Excellence in Teaching" Conference in Taos, New Mexico, and begin planning to offer a similar conference for San Antonio College
- Maintain memberships in San Antonio Sociological Association Member (SASA)
- Maintain memberships in American Sociological Association
- Maintain memberships in Texas Community College Teachers Association member (TCCTA)
- Participate in college wide Internet Faculty Group and Telecourse Faculty Group
- Complete requirements for Internet Certification
- Enroll in post-graduate courses
- Participate in service learning
- Encourage and support Employee Development Day through attendance and presentations
- Continue the development of skills through computer classes
- Conduct study of The Virgin of Guadalupe and Impact on Mexican Women
- Conduct photo essay on "The Virgin of Guadalupe at Work and Play"
- Joint participation with Psychology Department in training on the use of GIS

Administrative Support:

- Develop and maintain 2 + 2 agreements with area colleges to insure transferability of unit courses
- Offer classes at unique times for non-traditional students via Internet and Telecourse
- Provide diverse courses taught by a diverse faculty for diverse students
- Attend district workshops
- Serve on President's Vision 2020 Committee
- Serve as Speaker for "Dia de los Muertos" (Day of the Dead Celebration)
- Serve on Program Review Committee

- Serve on ACCD Adjudicative Council
- Serve on Selection Committee for Mortuary Science Program
- Serve on Faculty Selection Committee for Palo Alto College
- Serve on Scholastic Withdrawal Committee
- Serve on Enforced Scholastic Withdrawal Committee
- Serve on Salary-Benefits Committee
- Serve on Gerontology Program Development Committee
- Serve on Faculty Development Committee
- Work with Distance Education to provide necessary publicity to increase enrollments and meet student needs in Telecourses, Internet, and Off-campus classes
- Work with Learning Resource Center to insure representative assortment of videos and books for Sociology, Anthropology, Social Work, and Interdisciplinary Studies
- Cooperate with St. Philip's College in joint offerings at the North East Site
- Serve as Interdisciplinary Studies Program Coordinator
- Support Women's History and Black History by taking classes to presentations

Student Learning Assistance Center

Instruction:

- Conduct tours for faculty wanting their students to know what the SLAC has to offer.
- Provide specific software demonstrations to specific departments in order for students to perform specific homework assignments.
- Provide PC facilities and assistance for students performing PC tasks for classroom related projects.
- Provide tutoring facilities and staff for students needing assistance.
- Provide assistance in operating the Foreign Language Lab located in the SLAC.
- Provide assistance for SAC employees or students when they need typewriters for filling out reports or forms.
- Provide free handouts on studying, writing papers, etc.
- Provide assistance for Spanish Telecourse students for their review and tests.
- Provide assistance for playback of video tapes in Accounting, Mathematics, and Spanish.
- Assess current & potential user needs for the SLAC
- Provide training for part-time staff in tutoring skills and PC skills to serve the student population.
- Provide PC facilities for students to have access to e-mail
- Provide classroom facilities for Basic Skills Enrichment Program.

Administrative Support:

- Provide facilities for Services to Special Student Populations program for their tutoring program.
- Provide facilities and assistance for the Copy Center to house a key-operated copier and paper

storage.

- Provide PC facilities for Testing and Assessment to perform PC testing for incoming Freshmen.
- Participate in various college level and district-wide committees.

Theatre and Communication

Instruction:

Provide instruction for 130 sections of Speech.

Provide instruction for 30 sections of Drama.

Provide Student Advising for Speech and Drama Majors.

Student Services:

Provide Speech Apprehension services to 1311 Fundamentals of Speech students.

Provide a Video Practice Lab for Speech and Drama Students.

Provide Speech and Drama Scholarships through the Ron Lucke Scholarship Fund.

Provide Support to the San Antonio College Forensic Team.

Sponsor and support Delta Psi Omega, Honorary Drama Fraternity, and Phi Rho Pi, Honorary Speech Fraternity.

Employee Development:

Support Professional Development.

Administrative Support:

Provide administrative, secretarial and clerical support for instructional and community service activities.

Provide a safe and secure learning environment in classrooms, laboratories, and facilities.

Monitor and support tenured and adjunct faculty to assure quality instruction.

Oversee the Management of McAllister and McCreless Auditoriums to insure satisfied clients and a financially self-sufficient ACCD and community auditorium facilities.

Participate on College, District and Community committees and boards.

Community Support and Outreach:

Provide free theatrical productions to San Antonio College students, faculty and staff.

Offer minimally priced theatrical productions to the San Antonio community.

Provide opportunities for local elementary, jr. high and high school students to interact with San Antonio College speech and drama activities.

Host intercollegiate and UIL speech and drama tournaments.

Participate in civic activities as a San Antonio College representative.

Tutoring

Student Services:

- Provide tutoring to Remedial students in Math and English.
- Provide tutoring in various academic areas to students on demand and by appointment.
- Provide instruction to tutors on how pc programs work in the SLAC
- Continue to test tutors on their knowledge of current pc programs in the SLAC.

Visual Arts and Technology-Fine Arts

Instruction:

Provide quality instruction for Fine Arts courses.

Continue to foster global and cultural awareness within disciplines, across the curriculum and throughout the college from a visual arts perspective.

Support quality instruction and safety in ceramic, art metals, sculpture, painting, and 3-D design courses by hiring two new staff personnel.

Employee Development:

Continue professional development through research, technology skills workshops and conferences in addition to production, publication, or exhibition of creative work.

Administrative Support:

Provide administrative support for VA&T department.

Monitor and support adjunct faculty to assure quality student outcomes.

Administer scholarships and grants; review student portfolios for job placement and transferability; survey students to determine academic/career interest.

Continue to upgrade faculty and student access to computerized visual arts data and imagery in support of learning and work environment.

Provide effective, safe and secure studio and lecture learning environments through full allocation of lab fee revenue.

Manage the use and upkeep of the Visual Arts and Technology Center.

Continue to support departmental operation and improvement through full faculty and staff participation in shared governance.

Community Support and Outreach:

Present VATC art exhibitions and host the Fine Arts Lecture and Film Series.

Develop recruitment tools utilizing information technologies such as multi-media presentations, video and Internet web pages to introduce the community to the visual arts programs.

Promote a productive relationship with the community by participating in civic and professional activities and working with other institutions of higher learning.

C. E. Community Service/ Enrichment/Planetarium

Instruction:

Maintain computers in Literacy Lab.

Upgrade software for GED, ESL and College for Kids programs.

Upgrade new Planetarium programs for on-going classes.

Create and present Continuing Education classes on astronomy.

Administrative Support:

Maintain computer equipment in Literacy Lab.

Review software programs and print material for use in the Literacy Lab.

Create program brochures to publicize literacy and enrichment programs.

Repair and maintain Planetarium projectors and equipment.

Set up appointments for programs for public and private schools, college classes and various groups.

Create weekly newsletter, the WHAT'S UP, for visitors.

Maintain Planetarium Web Page

Community Support and Outreach:

Maintain quality level of literacy programs that serve over 2,700 students per year.

Continue to provide a children's enrichment program serving over 500 per year.

Review Adult Re-entry programs to maintain industry standards.

Provide astronomical information and interviews to the news media.

Present a variety of programs to approximately 25,000 school students, 2,000 college students, and 8,000 public attendees.

Present observatory viewing to general public.

Continuing Education & Workforce Development

Instruction:

Adult Vocational Courses

Contract Classes

Certification Programs

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Licensure Programs

On-line Courses

Professional Development Seminars/Workshops

Workplace Literacy Programs

Basic Skills Programs

Language Programs

Administrative Support:

Registration

Transcripts

Marketing and Program Promotion

Learning Laboratory

Community Support and Outreach:

Industry-specific Needs Assessment

Community Education Needs Assessment

Counseling Services

Career Planning

Special Projects

Scobee Planetarium

Instruction:

- Create new Planetarium programs for on-going classes.
- Create and present Continuing Education classes on astronomy.

Administrative Support:

- Repair and maintain Planetarium projectors and equipment.
- Set up appointments for programs for public and private schools, college classes and various groups.
- Create monthly newsletter, the SKYLINE, for visitors.
- Maintain Planetarium Web Page

Community Support and Outreach:

- Provide astronomical information and interviews to the news media.
- Present a variety of programs to approximately 25,000 school students, 2,000 college students, and 8,000 public attendees.
- Present observatory viewing to general public.

Division of Evening, Weekend and Distance Education

Distance Education

Instruction:

Delivery of Developmental and College Credit Courses at 14+ Off-Campus sites; Delivery of Internet courses; Delivery of Telecourses; and Delivery of Interactive Video conferencing Instruction to provide the community reasonable access to higher education.

Contract Instruction With Business, Industry & Government Employers

Student Services:

On-site registration in New Braunfels, Seguin, USAA, Fort Sam Houston and other off-campus sites

On-site course advising, & testing at off-campus sites

Collaboration with other college offices to provide on-line library services, on-line counseling, on-line tutoring, on-line registration and other college support services to distant learners

Administrative Support:

Marketing & Promotion of Distance Education Courses and Programs

Off-Campus Registration in Seguin and New Braunfels

Special Projects Involving Community Outreach to the community

Develop Faculty Development Programs for Distance Education Faculty

Maintain current level of administrative operations and services at off-campus sites

Community Outreach:

Establish partnerships with School Districts, other Community Colleges & Business, Industry & Government

Division of Learning Resources and Counseling

Assessment Center

Instruction:

- Provide seminars/lectures relating to Psychometric issues to departments upon request.
- Provide lectures to campus staff and instructors relating to Psychometric issues.

Student Services:

- Administer Placement Exam to students/general public to meet enrollment/registration guidelines on campus, such as the ACCUPLACER, ASSET, Nelson-Denny, Foreign Language, CELSA, and ACT.
- Administer the GED exam to students/general public to meet THECB guidelines

- Administer the TASP and Stanford Achievement Test exam to students/general public to meet THECB guidelines.
- Administer the Alternative Assessment exam to meet THECB guidelines.
- Administer the CLEP exam to students/general public to be awarded college credits.
- Administer Licensing/Certification testing to meet Departmental Entrance/Exit Criteria, e.g. the GAP and EMT Exam.
- Administer Licensing/Certification exams to students/general public for accreditation status.
- Administer Placement exams to students wishing to meet criteria for graduation/exit status.
- Administer testing services to other campus departments for academic reasons, e.g., EMT exam.
- Administer Correspondence exams to students/general public to meet academic criteria.
- Administer Placement testing to off-campus/remote locations for enrollment or recruitment purposes.
- Retrieve TASP scores via internet for students/general public for enrollment/graduation purposes.
- Provide Social Security Numbers to students/general public for district specific purposes on mainframe.
- Provide placement testing schedule to students, general public, and campus staff upon request.
- Provide registration and information packets for diverse exams (TASP, ACT, SAT, Stanford Achievement Test, TOEFL, and CLEP) to students/general public upon request.
- Provide individual test scores for students/general public upon request.
- Verify GED or placement testing scores for college staff, federal, or state programs upon request.
- Generate GED transcripts to students/general public upon request.
- Retrieve GED test scores to students, college staff, or general public.
- Provide special accommodations to students/general public for compliance with ADA requirements.
- Provide multiple testing materials for students/general public with special needs.
- Maintain computer lab to provide continuous, walk-in placement testing.
- Accept cash payments from general public for Alternative Assessment Essay services.

Employee Development:

- Provide staff with opportunity to participate in campus sanctioned committees.
- Provide staff with opportunity to participate in employee development/ enrichment programs or seminars.
- Provide staff with opportunity to enroll in campus courses for professional development.
- Provide staff with opportunity to improve computer skills through seminars or training programs.

Administrative Support:

- Retrieve, verify, and create a student information database for individuals requiring testing which involves any or all of the following duties: reviewing screen #221 for student assessment score information; reviewing #136 for student courses load and hours completed; reviewing #148 for any holds or comments on students record; reviewing # 730 for placement and student TASP information; entry of scores screen #210.

Provide general or specific information relating to Assessment Center policies to students, general public, and campus staff.

Provide ACCUPLACER, ASSET, Nelson-Denny, TASP, Foreign Language, CELSA, CLEP, Correspondence and ACT information to students, general public, and campus staff as requested.

Verify the identity of every individual requiring testing, transcripts, or scores from the Assessment Center.

Verify the Social Security Number of every student requiring placement testing.

Verify background information of every individual to properly screen for testing.

Verify official documentation ascertaining the identity of individuals.

Create a mainframe-based Social Security Number for foreign students.

Create a mainframe file for students in order to input the following exam scores: ACCUPLACER, GED, CELSA, ASSET, ACT, SAT, and TASP scores if the student's identity or information does not exist in the mainframe system.

File all official TASP score reports received from Austin.

File all official ACT and SAT scores for incoming students.

File all official ACT and SAT score reports for students requesting a TASP exemption status.

File all TASP retrieval affidavit forms for students requiring score retrievals from Austin.

File all GED transcript requests once they have been processed.

File all official CLEP and AP score reports and Advanced Standing Recommendation Forms.

Schedule individual appointments for the GED, and CLEP exams.

Create GED transcripts for individuals as requested.

Create a GED database of transcripts generated and mailed to individuals, or public or private agencies.

Process GED and CLEP applications for students requesting to take the GED and CLEP exam.

Create letters of rejection for students who have not tested at SAC for GED.

Maintain a database of GED and CLEP scores for individuals testing at this testing center.

Process all GED inquiries relating to verifying individuals who tested at this testing center.

Verify eligibility of 6 college credit hours to award CLEP credit to individuals.

Create letters of rejection for students who do not meet CLEP prerequisites.

Process CLEP award documentation for individuals granted college credit based on CLEP performance.

Create and monitor any "roster lists" that may be generated for students walking-in for testing.

Resolve issues of conflicting or misunderstood information that students may receive from other entities.

Provide general information relating to registration/enrollment regarding other campus units such as: Admissions, TASP, Veterans Affairs, Extended Services, Nursing, Child Development, Perkins Program, Continuing Education, Counseling, Partnership/Off-Campus programs, and Financial Aid.

Follow standardized instructions for all students requiring testing services.

Secure all testing materials that are received by office.

Maintain computerized database for all individuals requiring testing.

Maintain a daily printout individual score reports of all ACCUPLACER computerized exams administered.

Review/Authenticate all retest letters.

Screen all potential examinees to ensure compliance with established retest policy.

Determine whether students require the Essay component of the Alternative Assessment exam.

Create daily roster immediately upon completion of Essays administered.

Mail daily all Essays administered during the morning/afternoon sessions.

Input all administered Alternative TASP Essays in mainframe and departmental database.

Receive official Essay scores via e-mail and input scores.

Fax daily Essay scores received to TASP office.

File all GED, TASP, ACT, SAT, CELSA, ASSET, Correspondence, and CLEP scores in respective database.

Provide testing materials to students during testing sessions.

Ensure all testing sessions are in compliance with standardized testing guidelines.

Ensure all documentation to accept Money Orders is correct

Refer students to Business Office for payment of testing fees.

Determine stage of enrollment process (Admissions, TASP Office, Counseling) to which the student will be referred.

Schedule appointments with schools/community programs for off-campus/remote location testing.

Provide information packet regarding off-campus testing to the remote site liaison.

Community Support and Outreach:

- Provide state and federal agencies with opportunity to use facilities for special testing at no charge.
- Provide off-campus testing services to the general public and community at no charge.
- Provide testing services to the public and general community upon request.

Counseling Center

Instruction:

Full-time and part-time counseling faculty are teaching SDEV 0370 and SDEV 0170 classes

Presenting Seminars and Workshops to students.

Student Services:

Counseling and Guidance; Academic Advising; course-placement advisement; Transfer advising and information; Career Planning and Career decision making; manual over-rides of the computer system to ensure the proper leveling in Math, English, and Reading for students using the Accuplacer and students transferring from other colleges and universities.

Counselor support for Distance Education, Week-End College and the Evening students.

Counseling and advising for FTIC and ESW students.

Employee Development:

Participation in Employee Development Day activities; Professional Growth and Developmental activities for faculty and staff (approved courses, training, conferences and other).

Administrative Support:

Counselor/Coordinator also serves as Cost Center Manager For Unit and Budget Manager for the Perkins (Career Guidance for OET students) project.

Counseling faculty members serve as Program Coordinator of the Transfer, Career Planning and Marketing Outreach, Recruitment Program components.

Community Support and Outreach:

Marketing, Outreach and Recruitment: High Schools, Military Bases and Business Firms at Career Days, College Nights and Special events.

Provide counselor support to the San Antonio Educational Partnership; Center for Health Policy Development and others.

Dean of Learning Resources and Counseling

Instruction:

Identify curriculum and program requirements for LRC materials.

Deliver library services to off-campus sites.

Maintain a collection of audiovisual materials for use by students, faculty, and staff.

Maintain a collection of periodical materials for use by students, faculty, and staff.

Serve as library liaisons with the various academic & Occ-tech departments.

Teach students how to locate information efficiently through the use of a search strategy.

Deliver "point of use" instruction on accessing / interpreting LRC materials through the Reference Desk.

Assess faculty members' library-related objectives & develop a lesson plan to meet those objectives.

Present class-related instructions to the students through multi-media lecture/demonstrations.

Provide individualized "one-on-one" instruction on specific topics identified by students.

Consult faculty on the design of effective library assignments.

Develop in students life-long learning skills that enable them to effectively use a library.

Schedule and provide audiovisual equipment for faculty classroom use.

Produce instructional programs for classroom use.

Play telecourse programs on Paragon Cable.

Consult SAC faculty on instructional program design strategies.

Provide Reserve materials Collection for "outside readings" required by classroom faculty.

Record student speeches & performances for evaluation.

Provide instruction on the World Wide Web in the instructional lab each week.

Provide hands-on training in using the online/ networked databases in the library instructional labs.

Maintain instructional websites.

New material acquisitions and new federal documents published monthly via the LRC Home Page.

Student Services:

Provide online reference service via email.

Provide access services for United States government documents & other special collections.

Provide interlibrary loan services to allow access to other library collections.

Provide a campus / registration information desk during the first week of classes.

Provide specialized equipment and guidance to disabled individuals using LRC materials.

Advise students on information resources available throughout the San Antonio community.

Provide students access to state-wide library resources through the TexShare resource sharing network.

Obtain keyboards and computer circuit boards for Servers and PC backup & Replacement.

Administrative Support:

Conduct collection use studies to earmark specific subject areas for purchase.

Select & order materials needed to maintain a balanced LRC collection.

Evaluate the overall effectiveness of the LRC collection.

Implement a collection development policy.

Plan for budgetary resource sharing to purchase these materials.

Repair those materials whose physical condition warrants it.

Weed materials that have become outdated or worn out.

Replace "weeded" materials that are integral to the collection.

Provide regular physical maintenance of the LRC collections.

Assess current & potential user needs for LRC materials.

Catalog newly added LRC materials.

Input bibliographic information for new materials into library's online database.

Process newly acquired materials for inclusion into LRC collection.

Re-classify existing LRC materials from the Dewey system into the Library of Congress system.

Circulate LRC materials for course work, professional development, and personal interest of clientele.

Improve access to electronic resources through the maintenance of the LRC's local area network (LAN).

Provide graphic design/production, photographic, and audio production support for campus-wide activities.

Recruit, select, and manage student personnel and temporary workforce for the LRC.

Provide routine maintenance and upkeep for various types of departmental equipment.

Participate in various college level and district-wide committees.

Sponsor and receive (downlink) various teleconferences for campus and community organizations.

Community Support and Outreach:

Participate in student activities and functions.

Simulcast programs on the SAC RTF television station

Participate in various community-wide civic activities, such as Scouting, church, blood drives, etc.

Participate in Travis Elementary School's student mentoring program.

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Enhance access to library collections through the LRC's online public access catalog (OPAC) system.

Provide leadership to ACCD's sponsored multicultural conference.

Participate in the Texas Academic Decathlon superquiz for medium-size schools.

Support library tours as requested by the community or schools.

Provide leadership to local, regional, and state library organizations.

Provide lobbying of state legislature for support of Texas libraries, and participate in Texas Library Association's legislative day.

Provide instruction and access to QWS3270 to enable students and community users to access the ACCD library catalog from off-site locations.

Provide selected Internet training sessions at community high schools.

DisABILITY Support Services

Instruction:

Continuation of specially designed SDEV 0370 classes for students with specific disabilities (Deaf, Learning Disabled and Attention Deficit Disorder) for academic and personal support, increased retention and development of academic/social skills. Provide on site instruction for individual needs related to DSS computer limited technical support available for course work, tutorial programs, access to World Wide Web, as well as Windows 97.

Research, develop, draft, edit and print a text for SDEV sections designated for disABILITY Support Services participants.

Student Services:

Counseling: Address special needs of students with disabilities by providing quality personal and career counseling.

- **Advisement:** Provide extensive academic advisement to students who rely on specific schedules & logistical concerns in order to maintain success. Financial aid advisement and degree planning mapped out for students whose disabilities may pose road blocks because of hospitalization, reoccurring conditions and life threatening episodes.
- **Crisis intervention:** combined efforts of Women's Center, College Health Center, Student Assistant Program and DSS to provide intervention for students in crisis.
- **Referrals:** provide appropriate information to access campus support services such as Veterans Affairs, Women's Center, Students Support Services Project & Job Placement, College Health Center and Student Assistance Program. Maintain Network of community supports services for Rehabilitation, housing, legal issues, medical and mental health services.
- **P.E.O.P.LE. Club:** student activity whose purpose is to educate, entertain (socially) and enhance the needs of disabled individuals while bringing an awareness to the issues relevant to this population.
- **Transition Programs:** work with all colleges to enhance transition of disabled students into the 4 yr. College arena. Work with all Bexar county school districts to enhance transition of disabled high school students into the college arena.
- **Assistance:** in accordance with the Americans with Disabilities Act of 1990 and Section 504 of the Rehabilitation Act of 1973, DSS addresses the issues of access and provides a growing number of accommodations that enable those with disabilities to enjoy the same success as those without disabilities, including but not limited to on site registration, on site processing of admissions and residency, mobility assistance, interpreter services, note-taking, tutoring,

classroom/lab assistance, classroom furniture, enlarged print, test assistance (extended time, on site testing, readers, writers, and enlarged print), enlarged print for text books and hand outs, recording services for blind and learning disabled, special equipment (tape recorders, amigos, luggage carts), emergency evacuation, financial aid assistance, and on site college placement assessment.

- **Employee Development:** encourage professional development through participation in employee development, course and, seminars, workshops, staff meetings and professional literature.

Administrative Support:

Employ long range assessment of current and potential student needs for support services.

Secure the on site technical personnel necessary to provide continuous and regular maintenance of equipment (computers, printers)

Identify course curriculum and program requirement specific to students accessing DSS computer lab. Promote linkage of departmental computer programs (curriculum and lab assignments) where assistive technology of support is required.

Conduct collection of computer generated list serve sites for up to date changes in assistive technology and equipment.

Evaluate over all effectiveness of DSS facilities, staff and services.

Recruit, select, train, manage student personnel integral in provision of services to students and clerical support for the Unit.

Participate in various college level and distinct-wide committees.

In conjunction with College Objective 6.0.1, dSS Faculty/Counselors will assist in preparation and participation of workshops/seminars related to ADA compliance.

As required by the Office of Civil Rights, Department of Education, and in compliance with the ADA, this Unit will research and develop a Policy and Procedure manual for the disABILITY Support Services program.

Community Support and Outreach:

Function as a liaison between the college and a variety of agencies (Texas Rehabilitation Commission, Texas Commission for the Blind, Texas Commission for the Deaf and Hard of Hearing, Warm Springs Rehab Hospital) as well as all Bexar County school districts, Mental Health/Medical Professionals.

P.E.O.P.L.E. club sponsored food drives to families in need during Thanksgiving and Christmas.

Instructional Technology Center

Instruction:

- Provide on-going support for faculty, staff, & administrators on computer software operation.
- Provide on-going support for faculty, staff, & administrators Internet course development & certification, multimedia presentations, web pages, instructional strategies, learning styles, videoconferencing, computer applications, and multimedia equipment.

Employee Development:

- Provide on-going instruction for faculty, staff, & administrators Internet and homepage design.
- Provide on-going instruction for faculty, staff, & administrators on E-mail, Advantage, CWIS, etc.
- Provide on-going instruction for faculty, staff, & administrators on general computer.
- Provide on-going instruction for faculty, staff, & administrators computer presentation software & design.

- Provide on-going instruction for faculty, staff, & administrators on multimedia software and design.
- Provide on-going instruction for faculty, staff, & administrators on video & sound capture & editing.
- Provide opportunities for faculty, staff, & administrators innovation.
- Provide on-going instruction for faculty, staff, & administrators on instructional strategies.
- Provide on-going instruction for faculty, staff, & administrators on instructional design.
- Provide on-going instruction for faculty, staff, & administrators on learning styles.
- Provide on-going instruction for new faculty, staff, & administrators to orient them to the campus and their jobs.

Administrative Support:

Provide on-going advice to departments on the selection of computer software.

- Provide on-going advice to departments on the selection of computer & projection hardware.
- Provide on-going support for presentations for administrators, convocation, and Employee Development Conference, etc.
- Provide on-going support for community service activities and projects.

International Students Office

Student Services:

- To assist prospective students from other countries who are not permanent residents in the U.S.A. with the entire process of application, admission, and enrollment at SAC. This includes completion of the College Health Center requirements and documenting their residency code.
- To serve as liaison with the INS to issue Form I-20, to endorse Form I-20 as required by INS rules, and help students in need of reinstatement, or INS authorization for off-campus employment.
- To assist Units/Departments serving International Students: Admissions & Records-Registration; College Health Center-Immunizations; Financial Aid-Scholarships and Grant Programs; Office of Continuing Education and Community Outreach-International Exchange Programs.
- Promote and coordinate activities that meet educational and cultural needs of groups on campus and in the community; and encourage student participation in educational and cross-culture exchange.
- Promptly update handouts with current information about INS regulations for "F-1" students.
- Issue letters of enrollment, and good standing with the INS.

Job Placement Program

Student Services:

- San Antonio College Job Placement Program seeks to maximize job acquisition prospects for students through employment search assistance, resume development, on/off campus interviews, business communications (cover letter/follow up letter) assistance, interviews, skill development and interview simulation via Job Interview Simulation Laboratory (JISL).
- Part-time and full-time job development.
- Cooperative education opportunities development, internship development, career track opportunity development.
- Job Postings and opportunity information dissemination.
- San Antonio College Job Placement Program strives to serve as a bridge from the employment sector to the community college (and vice versa), assuring that a qualified workforce is provided opportunities to obtain gainful employment in the community through enhanced employer and student contact.
- Instructional support to the Human Development Department in the form of career planning, job

search enhancement and job market information. Instructional support via Career Day/Job Fair activities.

- Transfer assistance via referral to personnel and contacts at career planning and placement offices at regional colleges.
- Labor resource development in acquiring donated volunteer work hours via volunteer workers from Texas Department of Human Services/Bexar County Juvenile Probation Department and San Antonio Positive Solutions.

Student Development

Instruction:

Provide classroom instruction for over five thousand new and transferring students pertaining to orientation matters. Purpose is retention and student support.

Provide classroom instruction for over eighteen hundred students who are considered academic alert students - that is they have placed into remediation in Reading, English and Math. Purpose is retention and student support.

Seminar Series: provide college, career and life enhancement series. Purpose: allow students to select several areas that they would like to investigate as a part of their orientation. Purpose: to involve the SAC community and the San Antonio Community in a project supporting retention of first time in college students.

Tailored Instruction: Provide classroom instruction for special populations including: single mothers, ESOL, Attention Deficit, Learning Disabled, Honors, and at risk students. Purpose: be able to address specific issues for special populations in an orientation setting.

Employee Development:

In-Service Training for Technology

Administrative Support:

Instructor support: provide both SDEV0370 and SDEV0170 instructors with workshops, written materials, current research and classroom tips. Purpose: to enhance their classroom effectiveness.

Text editing: Edit/update the "Student Development Study Guide" used in both SDEV0370 and SDEV0170 classes. Purpose: to use a text that is tailored to the San Antonio College student.

Registration: provide Admissions & Records with personnel to assist with the registration process for those students enrolling in Student Development. Purpose: to expedite the enrollment process for FTIC's.

Technology Center

Administrative Support:

- Provide on-going coordination for all technical activities on the SAC campus.
- Provide on-going support for faculty, staff, and administration on computer hardware operation.
- Provide on-going repairs for faculty, staff, and administration technology related equipment.
- Provide advice for departments on the selection of computer software.
- Provide on-going computer network assistance for faculty, staff, and administration.
- Provide on-going assistance for video conferencing transmission.
- Provide on-going help desk assistance for faculty, staff, and administration on technology related problems.
- Provide on-going availability external repair services for faculty, staff, and administration equipment that cannot be repaired by on-campus technicians.
- Provide on-going communication with SAC units in order to maintain a current database of hardware and software in use.

- Provide on-line collaboration between SAC units and ACCD Information Systems to avoid duplication of services.
- Provide on-going security for data, servers, and technology-related equipment.

Technology Training Program

Instruction:

- Provide on-going support for staff and administrators on computer software and hardware operation.

Employee Development:

- Provide on-going instruction for staff and administration on Internet and homepage design.
- Provide on-going instruction for staff and administration on E-mail, Advantage, CWIS, etc.
- Provide on-going instruction for staff and administration on general computer operations and applications.
- Provide on-going instruction for staff and administration on computer presentation software & design.
- Provide on-going instruction for staff and administration on multimedia software and design.
- Provide on-going instruction for staff and administration on video & sound capture & editing.

Administrative Support:

- Provide assistance to departments when designing projects after initial training period.
- Provide technical support to departments following initial training.

Veteran's Affairs

Student Services:

- Provide support during in-take for all new and returning DVA students.
- Set-up degree plans for each student and provide copy to students.
- Counsel all students (new, returning and transfer) using DVA benefits.
- Counsel/course placement for each enrollment.
- Increase electronic certification whenever possible.
- Provide timely certification for each enrollment.

Administrative Support:

- Secure the personnel needed to recruit veterans and dependents.
- Provide Office of Veterans' Affairs support to contact bases and reserve units.
- Survey files for errors to comply with department of veterans affairs regulations.
- Survey students to evaluate services to students.

Women's Center

Instruction:

Classes: Provide instruction for on-going SDEV 0370 and 0170 classes for academic support, skill development and increased retention.

Adult Re-Entry: Provide instructional opportunities for upgrading basic skills as a transition service for students preparing to enter college classes.

Workshop: Provide instruction via workshop/classes which will assist student to become a better student and individual (i.e., parenting, career and personal development).

Student Services:

Counseling: address special needs of female students by providing quality personal and career counseling.

Advisement: provide extended academic & financial aid advisement, and degree plan development to returning women students and single parents.

Referrals: provide appropriate referrals to other college units such as DSS and Special Services, and to community support services for housing, child care and extended mental health services.

Outreach: function as a liaison between San Antonio College departments and a variety of community social service agencies, schools & universities, and businesses.

Workforce Development Activities: Provide students with opportunities to achieve economic self-sufficiency via training, classroom instruction and workshops.

- Provide women students with networking, leadership and mentoring opportunities through activities and programs such as: Women's Student Organization and WINS.
- Assistance: provide transportation and textbook assistance to qualified students.

Retention: provide personal counseling/crisis counseling to improve retention of target populations.

Retention: Identify the special financial needs of women and provide financial aid advisement/resources to meet these needs.

Administrative Support:

Activities: Special Projects: on an annual basis, develop, plan and coordinate the Young Women's Conference.

Cooperate in the planning of Women in History Month.

Workshops and Seminars: provide on-demand and scheduled workshops, seminars and support groups for students, faculty development and community agencies.

Employee Development:

Provide opportunities for faculty and staff to participate in department, college and district committees and organizations and activities.

Provide on-going opportunities for faculty and staff to participate in wellness and professional development/training activities.

Community Support:

Continue to serve as a resource to the San Antonio/Bexar County Community through sponsorships and collaborative activities.

Division of Professional and Technical Education

Administrative Computer Technology

Student Services:

- Provide resources to support recruitment of new students, to strengthen retention of currently enrolled students, and to expand and enhance Tech-Prep and dual credit initiatives.
- Strengthen the career advisement process through open monthly seminars and provision of program area related literature for mailings and presentation purposes.
- Recruit and hire tutors and dictators to assist students in CIST Department classes and laboratories.
- Provide essential career planning and student advisement to assure progress toward goals.
- Provide departmental/campus organizations and affiliations with local professional organizations to aid students in personal/professional growth and to provide networking opportunities.
- Serve as a referral to jobs in the business community to assist currently enrolled and graduating students.
- Provide access to laboratories for use in completing instructional activities and preparing for certifications.
- Create brochures and marketing literature to recruit students and to inform the community of educational opportunities in technical occupations.

- Prepare announcements of scholarships and student services/opportunities to promote awareness of the college and department.

Employee Development:

- Provide essential resources to support training, college service, and professional development activities for faculty, staff, and laboratory technicians to assure competency and relevancy.
- Perform periodic evaluations of staff and faculty to improve performance and strengthen the instructional program.
- Provide faculty workstations in offices to allow curriculum and instructional materials development.
- Offer training opportunities to assure faculty/staff competence with new operating systems, hardware, and software acquisitions.
- Promote participation in professional organizations to further current knowledge and to assure professional growth.

Administrative Support:

- Serve students through improved assessment of outcomes and increased offerings to traditional and non-traditionally scheduled classes on campus and in the community through collaboration with the local workforce.
- Create and maintain a database to permit class scheduling, lab availability chart creation, and teacher schedules.
- Assess equipment/systems needs and acquire budget to provide crucial equipment, systems, and software for instructional programs.
- Generate statistics and reports crucial to the evaluation processes involved in college program review, Southern Association accreditation, and monitoring visits of the Coordinating Board.
- Arrange a minimum of two advisory committee meetings/activities each year to assure relevancy of curriculum in terms of business/community needs.
- Facilitate faculty-student interaction through listings of office hours and student homework distribution though faculty mailboxes.
- Provide essential resources to support state-of-the-art technology to further curriculum development, to foster instructional design, and to support efforts to strengthen faculty competence.
- Assess effectiveness of programs and services through the college program review process and through continued implementation of actions to comply with Southern Association recommendations and advisory committee recommendations.
- Recruit and hire faculty and staff to serve increased enrollments in all programs and add administrative support personnel to handle purchasing and budgeting.

Community Relations:

- Contribute to the professions in the ACT Department through active participation in professional organizations in administrative systems and court reporting.
- Participate in community activities/events to promote awareness of college goals and departmental offerings.
- Create brochures and informational literature to communicate curriculum and services to the community.
- Attend career nights and make presentations in area secondary schools to bolster enrollments and keep the community informed of offerings/services.
- Greet visitors and facilitate location of campus events in the Nail Technical Center.
- Assist students with the registration process in the Nail Technical Center.
- Refer telephone callers and visitors to the campus to appropriate services areas on campus.
- Offer monthly seminars to inform potential students and the community of computer-related career fields and department programs.

Banking

Instruction:

- Enhance the learning experiences in Banking through continual evaluation of innovative instructional technology.
- Monitor banking course offerings and course content to ensure that class materials are relevant to the needs of those we serve.
- Conduct and assess student evaluation to determine effectiveness of instruction.

Student Services:

- Improve accuracy in advisement; all potential program majors will receive degree plans no later than the permanent recording date.
- Recognize the Management Department's Outstanding student by participating in the Wall Street Journal Student Achievement Award.

Employee Development:

- Encourage professional and personal development of all faculty and staff members.
- Review resources for enhancement of supplemental materials.

Administrative Support:

- Evaluate adjunct faculty through student surveys.
- Respond to recommendations of the program Review assessment to ensure program improvements.
- Accomplish all administrative duties in a timely and proper manner through the coordinated efforts of the Department Chairperson, Program Coordinator, Faculty and staff.
- Improve program recruitment; , sources of students will be identified and contacted.
- Improve retention; faculty will disseminate to all banking classes the department class offerings for the following semester. This will be accomplished prior to the registration periods.
- Improve collaboration; communication will be made with the banking community and the Banking Program's Advisory Committee to develop student enrollment.
- Encourage continuous representation on college and district committees.

Business

Instruction:

- Provide instruction to Business Administration department students.
- Assign, collect and grade homework.
- Determine grades based on overall evaluation of students' work.
- Prepare and modify syllabi for courses offered.
- Faculty members maintain scheduled office hours.
- Encourage students to benefit from the Student Learning Assistance Center.

Student Services:

- Advise Business Administration department students.
- Provide Business Administration faculty as sponsors and coordinators for the Student Business Association.

Employee Development:

- Encourage professional development of faculty and staff members.

Administration:

- Prepare, administer, and grade examinations.
- Evaluate and counsel tenure-track faculty
- Conduct and assess student evaluations to determine effectiveness of instruction.
- Evaluate adjunct faculty through Chair's classroom observation and students' surveys.
- Offer afternoon, weekend and off campus courses.
- Prepare class schedules.

Encourage and assign faculty members to department, college and district committees.

Child Development

Instruction:

- Provide competency-based instruction to students in lecture and laboratory classes.
- Provide quality supervision by faculty of students at off-campus field experience sites and in the on-campus lab classrooms.
- Provide continuous improvement of current curricula and develop new programs as directed by industry representatives on departmental advisory committee.
- Identify and submit for purchase the technology, furniture and audiovisual materials needed for support of instructional programs.
- Identify and submit for purchase the technology, furniture and audiovisual materials needed for support of the administrative functions of the department.
- Implement learning outcomes in accordance with SACS and THECB requirements.
- Collaborate with business, secondary schools and 4 year universities to develop and refine Tech Prep articulation agreements.
- Contract for non-credit training with employers and agencies.
- Continue departmental representation on college and ACCD level committees.
- Continue participation of 100% of the full-time faculty on departmental committees.

Student Service:

- Provide academic career counseling the Child Development majors.
- Recognize outstanding lab students with the Norma L. Ziegler Award.

Employee Development:

- Facilitate professional development for faculty and staff to improve teaching effectiveness and departmental efficiency.
- Mentor adjunct Child Development faculty.

Administrative Support:

- Publicize the Child Development certificate and degree programs with brochures; presentations at local conferences, career days, and high school classes, etc.
- Plan class schedules to meet student and industry needs for each semester and summer session.

Community Support and Outreach:

- Provide training, on a volunteer basis, to local business, agencies, and organization.
- Respond to community inquires related to Child Development.

Computer Aided Drafting and Design Technology

Instruction:

- Prepare for and deliver appropriate instruction to students in Computer Aided Drafting and Design classes.
- Update courses and develop new courses as needed to keep this program up to date.
- Maintain all course syllabi.
- Maintain laboratory facilities and equipment, parts, supplies and software used in laboratories.
- Procure, install, and repair, if necessary, all laboratory equipment, parts, and supplies.

Student Services:

Contact and visit high schools to identify and explain the program to teachers and students.

- Develop, where appropriate, articulation agreements with area high schools.

Provide advising for all new and continuing Computer Aided Drafting and Design students.

- Provide a contact point for companies seeking CAD technicians and designers and for students seeking these jobs.

Employee Development:

Upgrade design skills as software is modified.

Upgrade faculty teaching skills.

Upgrade staff skills, as needed for each position.

Administrative Support:

- Provide planning and support for Drafting and Design program and Engineering Technologies Department.
- Maintain all needed department records.
- Participate in unit, department, division, college, and district committee activities.
- Maintain contacts with the design community through an advisory committee.

Community Service and Outreach:

- Provide contract instruction as needed by industry and community organizations.

Provide support for secondary CAD and Drafting by sponsoring competitions and serving as judges where needed.

Supply community and industry support by providing design advice as needed.

Computer Information Systems

Student Services:

- Provide resources to support recruitment of new students, to strengthen retention of currently enrolled students, and to expand and enhance Tech-Prep and dual credit initiatives.
- Strengthen the career advisement process through open monthly seminars and provision of program area related literature for mailings and presentation purposes.
- Recruit and hire tutors and dictators to assist students in CIST Department classes and laboratories.
- Provide essential career planning and student advisement to assure progress toward goals.
- Provide departmental/campus organizations and affiliations with local professional organizations to aid students in personal/professional growth and to provide networking opportunities.
- Serve as a referral to jobs in the business community to assist currently enrolled and graduating students.
- Provide access to laboratories for use in completing instructional activities and preparing for competitions.
- Create brochures and marketing literature to recruit students and to inform the community of educational opportunities in technical occupations.
- Prepare announcements of scholarships and student services/opportunities to promote awareness of the college and department.

Employee Development:

- Provide essential resources to support training, college service, and professional development activities for faculty, staff, and laboratory technicians to assure competency and relevancy.
- Perform periodic evaluations of staff and faculty to improve performance and strengthen the instructional program.
- Provide faculty workstations in offices to allow curriculum and instructional materials development.
- Offer training opportunities to assure faculty/staff competence with new operating systems, hardware, and software acquisitions.
- Promote participation in professional organizations to further current knowledge and to assure professional growth.

Administrative Support:

- Serve students through improved assessment of outcomes and increased offerings of traditional and non-traditionally scheduled classes on campus and in the community through collaboration with the local workforce.
- Create and maintain a database to permit class scheduling, lab availability chart creation, and

teacher schedules.

- Assess equipment/systems needs and acquire budget to provide crucial equipment, systems, and software for instructional programs.
- Generate statistics and reports crucial to the evaluation processes involved in college program review, Southern Association accreditation, and monitoring visits of the Coordinating Board.
- Arrange a minimum of two advisory committee meetings/activities each year to assure relevancy of curriculum in terms of business/community needs.
- Facilitate faculty-student interaction through listings of office hours and student homework distribution through faculty mailboxes.

Administrative Support:

- Provide essential resources to support state-of-the-art technology to further curriculum development, to foster instructional design, and to support efforts to strengthen faculty competence.
- Assess effectiveness of programs and services through the college program review process and through continued implementation of actions to comply with Southern Association recommendations and advisory committee recommendations
- Recruit and hire faculty and staff to serve increased enrollments in all programs and add administrative support personnel to handle purchasing and budgeting.

Community Relations:

- Contribute to the professions in the CIST Department through active participation in professional organizations in office systems, court reporting, and computer information systems.
- Participate in community activities/events to promote awareness of college goals and departmental offerings.
- Create brochures and infomational literature to communicate curriculum and services to the community.
- Attend career nights and make presentations in area secondary schools to bolster enrollments and keep the community informed of offerings/services.
- Greet visitors and facilitate location of campus events in the Nail Technical Center.
- Assist students with the registration process in the Nail Technical Center.
- Refer telephone callers and visitors to the campus to appropriate service areas on campus.
- Offer monthly seminars to inform potential students and the community of computer-related career fields and department programs.

Court Reporting

Student Services:

- Provide resources to support recruitment of new students, to strengthen retention of currently enrolled students, and to expand and enhance Tech-Prep and dual credit initiatives.
- Strengthen the career advisement process through open monthly seminars and provision of program area related literature for mailings and presentation purposes.
- Recruit and hire tutors and dictators to assist students in CIST Department classes and laboratories.
- Provide essential career planning and student advisement to assure progress toward goals.
- Provide departmental/campus organizations and affiliations with local professional organizations to aid students in personal/professional growth and to provide networking opportunities.
- Serve as a referral to jobs in the business community to assist currently enrolled and graduating students.
- Provide access to laboratories for use in completing instructional activities and preparing for competitions.
- Create brochures and marketing literature to recruit students and to inform the community of educational opportunities in technical occupations.

- Prepare announcements of scholarships and student services/opportunities to promote awareness of the college and department.

Employee Development:

- Provide essential resources to support training, college service, and professional development activities for faculty, staff, and laboratory technicians to assure competency and relevancy.
- Perform periodic evaluations of staff and faculty to improve performance and strengthen the instructional program.
- Provide faculty workstations in offices to allow curriculum and instructional materials development.
- Offer training opportunities to assure faculty/staff competence with new operating systems, hardware, and software acquisitions.
- Promote participation in professional organizations to further current knowledge and to assure professional growth.

Administrative Support:

- Serve students through improved assessment of outcomes and increased offerings of traditional and non-traditionally scheduled classes on campus and in the community through collaboration with the local workforce.
- Create and maintain a database to permit class scheduling, lab availability chart creation, and teacher schedules.
- Assess equipment/systems needs and acquire budget to provide crucial equipment, systems, and software for instructional programs.
- Generate statistics and reports crucial to the evaluation processes involved in college program review, Southern Association accreditation, and monitoring visits of the Coordinating Board.
- Arrange a minimum of two advisory committee meetings/activities each year to assure relevancy of curriculum in terms of business/community needs.
- Facilitate faculty-student interaction through listings of office hours and student homework distribution through faculty mailboxes.
- Provide essential resources to support state-of-the-art technology to further curriculum development, to foster instructional design, and to support efforts to strengthen faculty competence.
- Assess effectiveness of programs and services through the college program review process and through continued implementation of actions to comply with Southern Association recommendations and advisory committee recommendations.
- Recruit and hire faculty and staff to serve increased enrollments in all programs and add administrative support personnel to handle purchasing and budgeting.

Community Relations:

- Contribute to the professions in the CIST Department through active participation in professional organizations in office systems, court reporting, and computer information systems.
- Participate in community activities/events to promote awareness of college goals and departmental offerings.
- Create brochures and informational literature to communicate curriculum and services to the community.
- Attend career nights and make presentations in area secondary schools to bolster enrollments and keep the community informed of offerings/services.
- Greet visitors and facilitate location of campus events in the Nail Technical Center.
- Assist students with the registration process in the Nail Technical Center.
- Refer telephone callers and visitors to the campus to appropriate service areas on campus.
- Offer monthly seminars to inform potential students and the community of computer-related career fields and department programs.

Dental Assisting

Instruction:

- Provide quality instruction in courses available for Dental Assisting Technology Majors.
- Review and/or revise all program syllabi.
- Provide up-dated instruction and curriculum for all DA courses leading to a certificate and to an Associate in Applied Science Degree.
- Continue to foster productive relationships with the professional dental community by working with the advisory committee to insure a curriculum which meets workplace competencies.
- Continue to re-evaluate clinical practicum sites to insure professional learning environments that support our mission of quality, up-dated ethical practice.
- Work with WECM strategies to provide quality comparable instruction for all accredited dental assisting programs.
- Continue to liaison with the UTHSCSA to provide external learning experiences for laboratory competencies.
- Continue to foster relationships with 4 year universities to provide transferability for dental assisting completers.
- Complete an articulation agreement with UTHSCSA Dental Hygiene Program to transfer 6 hours of dental assisting courses.

Student Services:

- Provide counseling and advisement to all prospective and incoming students.
- Attend one or more "college night" or high school career presentations with help from Projects SPURSS.
- Provide presentations to student development classes regarding the program.
- Provide enrichment experiences for program majors through the Dental Assisting Club.
- Provide students with the opportunity to participate in non-class external learning experiences through the American Dental Assistants Association, the Texas Dental Assistants Association and the San Antonio Dental Assistants Organization with emphasis on the Texas Dental Convention Table Clinic Presentations.
- Provide recruiting CD's to area high schools and areas on campus.

Employee Development:

- Provide opportunity for college faculty and staff to participate in department, college and district committees and organizations.
- Provide opportunity for employee development by attending technology training through instructional innovation center classes.
- Provide information and support for professional dental assisting continuing education courses/seminars.
- Maintain an awareness of state of the art technology related to dental technologies; of the advances in the applications of these technologies, particularly in relation to instruction.

Community Support and Outreach:

- Provide dental health education for Travis elementary and on campus child care center.

Provide full mouth x-rays to interested staff, students, and faculty.
Present dental assisting topics to area high schools health occupation programs.

Administrative Support:

- Update dental equipment to state-of-the-art level.
- Revise practicum affiliation agreements to comply with current legal constraints.
- Maintain current practicum agreements and seek out new practicum sites.
- Provide an effective, safe, and secure learning environment by monitoring and correcting safety and security hazards in classrooms, laboratories and facilities.
- Administer scholarships, grants, provide job placement for graduates and insure transferability of courses to 4 year universities and the UTHSCSA.

- Secure additional publicity for the department and its course offerings in order to increase enrollment and meet student needs.
- Maintain productive relationships with the dental community on a national, state and local level through memberships and attendance at local, state and national meetings.
- Monitor and support tenured and adjunct faculty to ensure quality student outcomes.

Electronics Technology

Instruction:

- Prepare for and deliver appropriate instruction to electronics students.
- Curriculum Development: Update courses as required to keep program up with the state-of-the-art in electronics technology.

Student Services:

- Provide counseling for all new and ongoing electronics students.
- Visit high schools to identify, and explain the program to, possible future students.
- Work with area high schools and businesses to facilitate our students' transitions.

Administrative Support:

Provide planning and budgeting support.
Provide support for the Navy/SAC Tech Prep program. Includes tracking students and maintaining currency of program courses as related to the Navy courses.
Maintain all required program records (e.g., office files, requisitions, etc.)
Maintain the laboratory facilities and equipment, parts, and supplies used in the labs.
Procure, and install or repair if necessary, all laboratory equipment, parts, and supplies.
Participate in unit, departmental, division, and college-wide committee activities.
Maintain all course syllabi.
Maintain currency of competencies for all courses required for Electronics degrees.

Community Support and Outreach:

- Participate in community activities.

Engineering Technologies-Occupational Safety & Health Technology

Instruction:

Prepare for and deliver appropriate instruction to Occupational Safety & Health Technology students.
Meet with advisory committee to keep program up with the state-of-the-art in Occupational Safety & Health Technology field.
Prepare SAC and THECB forms for curriculum changes.

Student Services:

- Provide counseling for all new and ongoing Occupational Safety & Health Technology students.

Visit area employers and high schools to identify, and explain the program to possible future students.
Work with area high schools and businesses to facilitate our students' transitions.

Administrative Support:

Participate in unit, departmental, division, and college wide committee activities.
Review, select and recommend adjunct faculty members for appointment. Provide planning and budgeting support.
Maintain all required program records (e.g., office files, requisitions, etc.)

Community Support and Outreach:

Participate in community activities.

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Engineering Technologies-Engineering Technology

Instruction:

- Prepare for and deliver appropriate instruction to Engineering Technology students.

Student Services:

- Provide counseling for all new and ongoing Engineering Technology students.
- Visit area employers and high schools to identify, and explain the program to possible future students.
- Work with area high schools and businesses to facilitate our students' transitions.

Administrative Support:

- Meet with advisory committee to keep program up with the state-of-the-art in Engineering Technology field.
- Prepare SAC and THECB forms for curriculum changes.
- Participate in unit, departmental, division, and college-wide committee activities.
- Review, select and recommend adjunct faculty members for appointment.
- Provide planning and budgeting support.
- Maintain all required program records (e.g., office files, requisitions, etc.)

Community Support and Outreach:

- Participate in community activities.

Interpreter Training/American Sign Language

Instruction:

Provide quality instruction in courses available to students taking American Sign Language for Foreign language credit or interpreter training course.
Provide extensive video text, software, and media support for students.
Review and revise as necessary student packets for all courses.
Review and revise all department course syllabi.

Student Services

Provide students and staff opportunity to attend and participate in professional workshops relating to American Sign Language and Interpreting.
Provide students with opportunities to attend special topic panels hosted by department and staff.
Provide educational and/or course advisement to department majors and prospective students.
Provide enrichment activities through the student Connection Club.
Provide tutoring to students in ASL classes and Deaf students.
Provide recruitment and advising service by participating in college nights and community awareness events.

Employee Development

Provide opportunity for college faculty and staff to participate in department, college, and district committees and organizations.
Provide employee development activities for department faculty and staff by sending faculty to state and national conferences.

Administrative Support

Conduct annual evaluations of faculty.
Update Sign Language Resource Lab with current video, texts, software, and printed material.
Manage budget for department faculty and staff.
Plan course schedule for 38-40 sections.

Provide administrative support for instruction.

Recruit, select, and manage student personnel and temporary employees for department.

Administer and provide 4 workshops each year for Community Student Interpreters with University of Arkansas Interpreter Education grant monies.

Community Support and Outreach

Host Annual Department and Community Service Agencies Open House.

Host Deaf Awareness monthly meetings.

Host Texas Commission for the Deaf and Hearing Impaired State Certification Evaluations.

Provide support to the Deaf Community with student volunteers, faculty interpreting services various functions and co-sponsoring workshops and artistic performances.

Maintain positive relationships with the Deaf Community on a local, state, and national level though sponsoring events and membership and attendance at local, state, and national meetings.

Provide Interpreter Services to all San Antonio SPURS home basketball games.

Donate time and expertise to the newly opened Deaf and Hard of Hearing Center.

Legal Assisting

Instruction:

- Monitor Legal Assisting program to ensure courses & content are current and relevant to the needs of those we serve.
- Enhance the learning experience in Legal Assisting program through continued evaluation of computer assisted instruction and its utility in LA 2317.
- Respond to recommendations of the program Review assessment to ensure program improvements.
- Improve collaboration; regularly communicate with lawyers and judges in the community and with the Advisory Committee, to enhance program development and student enrollment.

Student Services:

- Improve accuracy in advisement; all potential program majors will receive degree plans no later than the permanent recording date of their first Legal Assisting class.
- Improve retention by notifying current students of next semester's schedule prior to the end of the current semester.
- Advise students every semester of special scholarships being offered to Legal Assisting students.

Employee Development:

- Encourage professional and personal development of all employees.

Administrative Support:

- Evaluate adjunct faculty through annual peer and student surveys.
- Improve recruitment by contacting appropriate sources of new students.
- Accomplish all administrative duties in a timely and proper manner through the coordinated efforts of the Department Chairperson, Program Coordinator, Faculty and staff.
- Conduct and assess student evaluations to determine quality and effectiveness of instruction.
- Encourage continuous representation on college and district committees.

Management

Instruction:

- Enhance the learning experiences through continual evaluation of innovative instructional technology.

Monitor course offerings and course content to ensure that class materials are relevant to the needs of those we serve.

Conduct and assess student evaluations to determine effectiveness of instruction.

Improve retention by notifying current students of course offerings for the next semester.

Student Services:

Provide counseling of all new and ongoing students.

Improve accuracy in advisement; all potential program and certificate majors will receive degree plans no later than the permanent recording date. (PRD)

Recognize the Management Department's Outstanding student by participating in the Wall Street Journal Student Achievement Award.

Strengthen the Public Administration program by recognizing outstanding student activities through the Public Administration Club.

Advise students of special scholarships being offered.

Employee Development:

- Encourage professional and personal development of all faculty and staff members.

Administrative Support:

Improve program recruitment; sources of students will be identified and contacted.

Improve retention; faculty will disseminate to all classes the department class offerings for the next semester. This will be accomplished prior to the registration periods.

Improve collaboration; communication will be made with the general business community and the Program's Advisory Committee to develop student enrollment.

Encourage continuous representation on college and district committees.

Evaluate adjunct faculty through student surveys.

Respond to recommendations of the program Review assessment to ensure program improvements.

Accomplish all administrative duties in a timely and proper manner through the coordinated efforts of the Department Chairperson, Program Coordinator, Faculty and staff.

Conduct and assess student evaluations to determine quality and effectiveness of instruction.

Community Support and Outreach:

Foster productive relationships with the community by working with advisory committees, with employers, and with off-campus teaching sites.

Participate in community activities to promote awareness of program offerings.

Publish brochures and informational flyers to communicate curriculum offerings to the community.

Committed to exposing children to higher education, the Public Administration Club, believes that we can provide hope to children for a brighter future.

Medical Assisting

Student Services:

Provide group advisement for new MA students and individual advisement for current students.

Assign an advisor for each student enrolled in the program

Provide leadership and guidance for the MA's of Tomorrow Club.

Provide review sessions in preparation for the Certified Medical Assistant Examination.

Attend 3 "college night" or high school career presentations with help from Project SPURSS.

Contact by letter students who have previously enrolled but have not completed the program.

Administrative Support:

Maintain current externship site agreements.

Support evening and weekend college program students and faculty by having adequate course offerings, equipment, supplies, and texts.

Seek and support project SPURSS in recruitment activities other than those listed above.

Keep current and recruit new adjunct faculty members to meet increased student enrollment.

Maintain liaison with local Chapter of AAMA , Bexar County Medical Society and San Antonio Medical Group Managers Association.

Maintain Tech-Prep agreements through working with TP office and HS teachers and attending Tech Prep meetings.

Instructional:

Provide quality, up-to-date instruction offered through Medical Assisting Technology.
Update and increase use of multi-media platform by all instructors.
Standardize Final Examinations in each course ensure continuity of instruction, to reduce reproduction cost and availability of examinations and align with CMA certification examination.
Provide realistic medical administrative procedures training through the use of computerized medical charting and medical office programs.

Employee Development:

Attendance at the annual AAMA convention.
Attendance at SAMGA meetings
other continuing educational offerings

Community Support and Outreach:

Visit local health career high school programs to promote the profession of Medical Assisting
Invite local elementary schools to visit our facilities
Participate in two community Health Fairs
Increase service learning by encouraging students to enroll in the "DO-IT" Program and perform volunteer service within the community.

Mortuary Science

Instruction:

- Update course objectives to reflect accreditation requirements and industry needs
- Acquire teaching aids to facilitate student learning
- Establish faculty position solely to supervise off-campus clinical programs

Employee Development:

- Increase participation in seminars, conventions, etc.

Administrative Support:

- Begin program promotion outside immediate service area (state-, nationwide)
- Update affiliation agreements with off-campus clinical sites
- Seek additional off-campus clinical sites
- Continue participation in off- and on-campus Program promotion opportunities

Community Support and Outreach:

- Provide faculty as resource for information and referral.

Nursing Education

Instruction:

- Support faculty through release time to upgrade curriculum, especially with WECM demands over the next two years.

Student Services:

- Maintain support through college services. Increase computer access for all students.

Employee Development:

- Continue to support faculty release time for professional development and reinstitute faculty development funds.

Administrative Support:

- Provide more effective support for this department.

Community Support and Outreach:

Provide recruitment budget and release time for advertising of program in the community.

Protective Services-Criminal Justice

Instruction:

- Criminal Justice offers quality education and training leading to entry requirements and work force development for both law enforcement and corrections personnel. Included are courses that lead to state certification.
- Criminal Justice is developing new course delivery methods, i.e., Internet courses, tutoring labs, interactive televised.
- In cooperation with Mental Health Technologies, Criminal Justice is developing a Certificate and an AAS meant to prepare students to entry into the Corrections career as Alcohol and Chemical Dependency Counselors.

Student Services:

- Counseling: Students receive both degree advisement as well as career development counseling for Criminal Justice careers.
- Student Life Activities: Criminal Justice sponsors and provides advice to a student association that in turn has sponsored career enhancement activities, community support, and provided a financial aid award.

Employee Development:

- Each member of Criminal Justice participates annually in meetings with colleagues from programs throughout the state to discuss developments in the field.

Administrative Support:

- Faculty Diversity: New adjunct professors from the professional fields in San Antonio has increased the already rich mixture of our diverse teaching staff. Increases in qualified female and ethnic group representation has resulted.
- Program mgt: Classes have expanded aggressively into non-traditional times.

Community Support:

- The CJ student association has sponsored support activities that have included the Battered Women's Shelter and Juvenile Probation.
- A member of the faculty is an officer for the Bexar County Sheriffs Academy Advisory Committee, and sits on the Advisory Committee for the Bexar County Juvenile Probation Department's Volunteers In Probation program.

Public Administration

Instruction:

- Enhance the learning experiences in Public Administration through continual evaluation of innovative instructional technology for possible adoption in two (2) courses. PA 1304 and PA 2310.
- Monitor public administration course offerings and course content to ensure that class materials are relevant to the needs of those we serve.
- Improve retention; faculty will make available to all public administration classes the department class offerings for the following semester. This will be accomplished prior to the registration periods.

Student Services:

- Improve accuracy in advisement; all potential program majors will receive degree plans no later than the permanent recording date. (PRD)
- Recognize the Management Department's Outstanding student by participating in the Wall Street

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Journal Student Achievement Award.

- Strengthen the Public Administration program by recognizing outstanding student activities through the Public Administration Club.

Employee Development:

- Encourage professional and personal development of all faculty and staff members.

Administrative Support:

- Evaluate adjunct faculty through annual peer and student surveys.
- Respond to recommendations of the program Review assessment to ensure program improvements.
- Accomplish all administrative duties in a timely and proper manner through the coordinated efforts of the Department Chairperson, Program Coordinator, Faculty and staff.
- Improve program recruitment; sources of students will be identified and contacted throughout the community we serve.
- Conduct and assess student evaluation to determine effectiveness of instruction.
- Improve collaboration; open communication will continue with the public sector community and the Public Administration Program's Advisory Committee to develop student enrollment.
- Encourage continuous representation on college and district committees.

Radio, Television and Film

Instruction:

Provide up-to-date instruction and curriculum development for 74 sections of Mass Communications/RTVB and FLMC classes leading to a terminal degree.

Continue to foster productive relationships with the professional media community by working with the advisory committee to insure a curriculum which meets workplace competencies.

Operate and maintain special purpose facilities (TV station, radio station, labs) integrated into instructional programs providing students with co-curricular experiences which parallel or replicate actual workplace environments.

Identify and purchase the technology, furniture, and media materials needed for support of instruction.

Student Services:

Advise and register all majors who are not first time at SAC students.

Provide recruitment by attending career nights, conducting on-site tours, and distributing information about the department.

Employee Development:

Maintain an awareness of state of the art technology related to communication technologies; of the advances in the applications of these technologies, particularly in regard to instruction.

Administrative Support:

Provide for an effective, safe, and secure learning environment by monitoring and correcting safety and security hazards in classrooms, laboratories and facilities.

Maintain productive relationships with the media community on a national, state and local level through memberships and attendance at local, state and national meetings.

Provide secretarial and clerical operations for the instructional program and for the radio and television station including meeting Federal, and State guidelines for the operation of broadcast facilities.

Administer scholarships, grants, provide job placement for graduates, and insure transferability of courses.

Monitor and support tenured faculty and adjunct faculty to assure quality student outcomes.

Community Support and Outreach:

Provide production and transmission support for the College's uses of media via committee service in the college and community.

Provide a broadcast media outlet for announcements by non-profit organizations who are under served by mainstream media.

Provide support for community media groups by serving as organizers and judges for media events and competitions.

Real Estate

Instruction:

- Monitor Real Estate program courses to ensure courses & content are current and relevant to the needs of those we serve.
- Improve the learning experience of our students through continued evaluation of instructional techniques and strategies.
- Improve retention by notifying current real estate students of next semester's schedule prior to the end of the current semester.

Student Services:

- Improve accuracy in advisement; all potential program majors will receive degree plans no later than the permanent recording date of each semester.
- The Real Estate Program will solicit scholarship funds from the real estate community for use by students in the Program.

Administrative Support:

- Encourage continuous representation on college and district committees.
- Conduct and assess student evaluations to determine the effectiveness of the Program's instruction.
- Evaluate adjunct faculty through annual peer and student surveys.
- Appropriately respond to recommendations of the program Review assessment in order to improve the Program.
- Accomplish all administrative duties in a timely and proper manner through the coordinated efforts of the Department Chairperson, Program Coordinator, Faculty and staff.
- Improve Program recruitment by contacting appropriate sources of new students.
- Improve collaboration and improve program development; regularly communicate with the real estate community and the Real Estate Advisory Committee.

Employee Development:

- Encourage professional and personal development of all employees.

Safety Engineering Technology

Instruction:

- Prepare for and deliver appropriate instruction to Safety Engineering Technology students.
- Meet with advisory committee to keep program up with the state-of-the-art in Safety Engineering

Technology field .

- Prepare SAC and THECB forms for curriculum changes.

Student Services:

- Provide counseling for all new and ongoing Safety Engineering Technology students.
- Visit area employers and high schools to identify, and explain the program to possible future students.
- Work with area high schools and businesses to facilitate our students' transitions.

Administrative Support:

- Participate in unit, departmental, division, and college-wide committee activities.
- Review, select and recommend adjunct faculty members for appointment. Provide planning and budgeting support.
- Maintain all required program records (e.g., office files, requisitions, etc.)

Community Support and Outreach:

- Participate in community activities.

Visual Arts and Technology-Graphic Arts

Instruction

Provide instruction for all sections of graphic arts courses projected in the annual budget

Provide laboratory/technological support for the Graphic Arts Program

Continue to upgrade faculty and student access to computerized visual arts data and imagery in support of learning and work environment.

Continue to foster a comprehensive approach to learning synthesized through the multicultural history of visual expression, the individual's aesthetic, contemporary issues, and the interdisciplinary academic nature of art.

Maintain global awareness by the faculty through the inherent global perspective that art and graphic arts provide.

Student Services

Administer scholarships, grants, review of student portfolios for job placement and transferability.

Provide faculty sponsorship of visual arts student organizations.

Continue to provide student advising.

Maintain at 85% the number of non-returning students who are either employed or seeking higher education.

Continue to increase the number of students who complete graphic arts courses and maintain a level at 85% or more.

Continue to increase the number of Associates in Applied Science degrees.

Continue to increase the number of students who transfer to a Texas public institution.

Plan a system to provide tutoring services for students.

Employee Development

Continue to advance professional development through research, academic studies, technological skills workshops, and professional conferences, in addition to production, publication, or exhibition of creative work.

100% of full time faculty will continue to participate in the departmental Exhibitions Program.

Provide support for all GRAA faculty and staff to be trained in the use of instructional technology.

Continue to maintain appropriate achievement levels of all GRAA employees utilizing the computer in their daily tasks.

Continue to encourage and support employee development through involvement in at least one activity per year, including graphic arts production, exhibiting, publishing, attending art exhibits, lectures and symposia.

Administrative Support

- Continue to interview, hire, monitor and support adjunct faculty to assure quality student outcomes.
- Provide for effective systems operations of the Graphic Arts Program
- Continue to support departmental operation and improvement through full faculty and staff participation in shared governance.
- Continue to stress to the administration the need to acquire 100% of the planned budget amount in order to provide improved quality instruction in graphic arts.
- Continue to provide 100% of technology and resources for faculty and staff to access and manage digitally recorded images.
- Proceed to request from the administration a new full time tenure track graphic arts position in order to meet increasing enrollments.

To provide for a secure and safe environment, continue to install and maintain multi-layered security systems in the GRAA labs as needed by changes in equipment and technology.

Request from the administration a new full time Systems Manager position in order to meet the increasing technical support demands of the GRAA computer labs as well as the needs of all technology in the VATC department.

Community Support/Outreach

Foster productive relationships with the professional arts and graphic arts community by working with advisory committees and coordinating activities with other institutions of higher learning.

Continue to solicit the GRAA Professional Advisory Committee to explore external sources of funding to augment the funding resources needed to purchase 100% of hardware and software.

Continue to review and assess the status of the GRAA program, facilities and equipment in order it keep it abreast with current industry standards.

Survey employers on the performance of GRAA student interns and graduates.

Continue to advertise and recruit for qualified adjunct graphic arts faculty in order to meet the shortage of faculty.

Continue to provide Continuing Education Workshops in Software and graphic arts to meet the technical learning needs of the community.

Executive Vice President

Admissions and Records

Student Services:

Register students six times a year

Assess residency on incoming student data forms approximately eight months out of the year

Evaluate graduation applications

Certify graduates for graduation

Evaluate, military, foreign, and domestic transcripts for admissions and transfer equivalency

Issue San Antonio College transcripts

Provide degree plans to prospective graduates

Process student enrollment verifications

Scan transcripts and residency forms

Disseminate information, route traffic via Admissions & Records Information Station

Conduct TASP information sessions to SDEV classes

Assist with Off-campus registration

Assist with Dual Credit and Distance Learning

Process and submit credit and non-credit contact hour funding reports.

Employee Development:

- Train other departmental staff on SIS-Plus

Community Support and Outreach:

- Provide registration support for corporations

Administrative Support:

- Create the class schedule
- Process class rolls and grade sheets
- Oversee Commencement Exercises
- Submit Academic and Continuing Education state reports
- Assist with Open Entry/Open Exit Classes
- Participate on various committees
- Monitor institutional TASP compliance

Employee Development

Administrative Support:

- Serve as a clearinghouse for the exchange of information about all types of opportunities for professional and holistic development by:
  - a. maintaining a resource data base of events, activities, seminars, workshops, courses and funding sources from within the ACCD system and beyond.
  - b. distributing the resource information via memos, flyers, email and college and district web sites.
  - c. referring employees' requests for personal and professional development to the appropriate providers.
- Provide direct funding assistance from SAC and ACCD Employee Development accounts for job related education and training.
- Collaborate with ACCD Colleges and Departments in providing the ACCD and Local Employee Development Day Conferences and Convocations.
- Administer ACCD block grants for departmental development events.
- Coordinate with the Faculty Senate the Minnie Stevens Piper Professor Award Nominations.
- Coordinate with the President and Deans the NISOD Excellence in Teaching Award nominations and NISOD Conference attendance.
- Coordinate with the President and Deans the New Employee Orientation at the beginning of the

Fall and Spring Semesters.

- Maintain sensitivity to the employees' particular development and holistic needs through the representative Employee Development Center's Advisory Committee and through employee surveys and program evaluations.

Student Life-College Health Center

Student Services:

- Medical Care - provide illness assessment and over-the-counter medications.
- Emergency Care - provide on-site treatment for all emergencies.
- Attendant Care - provide eating and bathroom assistance for the disabled.
- Crisis Counseling - assisting those in emotional crisis.
- Health Counseling - provide health education.

Administrative Support:

Daily operation/running of the Health Center

Student Life-Student Activities

Student Services:

- Student Center Programing: Films, Music, Displays, Speakers.
- Student Clubs/Organizations: Advising and Assisting.
- Student Information: Campus Events, Bus Cards.
- Counseling: Counsel students and refer to appropriate campus departments.
- All Campus Events: Plan, develop and implement all campus events.
- Student Center Support: Interface with departments utilizing SAC.
- Leadership Development: Provide appropriate activities to develop student skills.

Supporting all college departments and programs with cross trained staff and fund raising Resources

Global learning by sponsoring travel activities that facilitates cultural growth

Student Life-Student Activities – Intramurals

Student Services:

Intramurals: Develop, implement 15 intramural activities, including budgeting for events, hiring and training of referees, publicity for events

Game Room: Supervise game room operation

Club Sports: Develop and supervise 5 club sports operation including the hiring of coaches for teams, team scheduling, activity budgets, team travel.

Development of Recreation sports council to advise and make recommendation according to evaluations of programs.

Student Life-Student Activities – Student Government

Administrative Support:

- Provide advisor for development of Student Government.
- Provide budget for Student Government Activities.
- Provide support for College for Pennies Scholarship Run.

Student Services:

- Meet quarterly with other District Colleges Student Governments

  Meet weekly to discuss campus issues

  Increase awareness of Student Friendly campus

  Increase awareness of campus ADA issues

  Survey of student interest and needs

President

Honors Program

Student Services:

- Recruit PHP students from area high schools and from within SAC
- Facilitate transfer of graduates to upper division institutions

Administrative Support:

- Coordinate orientation and registration of PHP students
- Administer program by coordinating financial aid, course offerings & instruction, contract courses

Institutional Planning and Budget

Administrative Support:

- Coordinate all Institutional Effectiveness Steering Committee activities.
- Develop, with the College Institutional Effectiveness Steering Committee, planning and evaluation procedures.
- Develop and conduct appropriate planning workshops for all units.
- Prepare appropriate summary documents to assist Deans facilitating division planning.
- Work with Unit Managers (Deans, Department Chairs, Directors, Coordinators, etc.) in developing the various components of the unit plan: Unit Evaluation, Annual and Ongoing Objectives.
- Work with the College Institutional Effectiveness Steering Committee to prepare the Comprehensive College Plan.
- Prepare appropriate summary documents to assist Deans facilitating division evaluation.
- Work with the College Institutional Effectiveness Steering Committee to prepare the End of the Year Evaluation Report.
- Disseminate to appropriate administrators the results of the End of the Year Evaluation for use in future planning and institutional improvement.

- Work with Institutional Research in establishing a system for collecting data from the units and Deans, evidence related to college strategic objectives.
- Coordinate the college-wide evaluation of the planning process.
- Act as liaison with Planning components in other District colleges and District offices
- Provide information as requested to internal and external entities.
- Present workshops and provide assistance, as requested, to other institutions in their developing a planning process which is linked to budgeting.
- Serve on the District Strategic Planning Team.

Monitor budget activities of the college.

Produce weekly budget update reports posted to the Web.

Process budget adjustments.

Process position budget adjustments.

Process expense budget adjustments for revenue accounts.

Work with budget managers in understanding the budgeting process.

Liaison with the District Budget Office on all issues related to the budget.

Provide budget analysis for allocation decisions.

Public Relations

Student Services:

Plan and implement each semester the Honors Ceremony for approximately 2,600 part-time and full-time students with 3.5-3.9 or 4.0 GPAs (includes mailing invitation to 2,600 students, printing certificates, organizing the ceremony & speakers, holding a reception, providing certificates/pins to students at the event and throughout the year in the office).

Design, write & print college publications to support recruitment and to inform & assist students (e.g., the college General Information Brochure, the SAC Annual Report, Afternoon College brochure, miscellaneous flyers & posters).

Administrative Support:

Conduct all college media relations (e.g., write and send press releases, pitch stories to reporters, write PSAs & Requests for Coverage, calendar notes, news tips, answer reporter queries).

Provide internal communication with the SAC community by publishing the weekly Update on San Antonio College newsletter (including news, calendar items, achievements).

Assist the District PR office by providing news items for the district-wide newsletter ACCD Spectrum.

Provide internal and external communication by writing, designing & maintaining the PR office portion of the SAC Home Page (PDF form of Update, calendars, press releases, photos).

Community Support and Outreach:

Assist & publicize the annual Outstanding Former Student Awards (includes helping form and assist the selection committee, publicizing nomination process and honorees, purchasing plaques for presentation at Commencement, maintaining continuing plaque on campus, planning additional recognitions & involvement with honorees).

Assist with development and maintenance of the SAC Home Page on the World Wide Web (includes chairing the SAC Home Page Committee, drafting web development policies & procedures, acting as liaison with ACCD Information Systems, assistance with creating the home page structure & design).

Provide supplemental marketing to promote registration in SAC classes in Kerrville, New Braunfels & Seguin. (Developing a marketing plan, & coordinating with Distance Learning office and off-campus coordinators.)

Send "welcome back" postcards to students who were recently enrolled and may wish to return -- to encourage enrollment.

Assist the ACCD PR Office in producing district-wide ads to promote registration (includes writing copy for newspaper insert, brochures, overseeing photo shoots and assisting with production of TV ads, planning campaign slogans).

Plan and implement the annual San Antonio College Book Fair, to attract the community to the college campus, encourage literacy awareness, writing, reading (includes bringing book vendors to exhibit & sell books on campus, authors to read from their work, entertainers for children, musicians, food vendors, working with high schools to encourage students to write in competition, working with ACCD students to encourage involvement in the Poetry Slam, seeking donors from the community).

Submit news and calendar items for the HECSA calendar, appearing on Channel 19, and also helping produce & sometimes script video segments for the Channel 19 Video Showcase.

Draft & mail letters each spring from the president to graduating high school seniors in top 10 feeder schools and other selected schools.

Publicize college events & activities and help develop/maintain the college image (includes overseeing development of new college logo, working with committees to plan & promote events - such as Women's History Week, Hispanic Heritage, Wellness Fair, etc.)

Wellness Program

Instruction:

- Hold the annual cooking school
- Provide seminars on various topics

Student Services:

- Hold a health screening event each long semester
- Display health exhibits during the Health and Wellness Fair
- Involve PE classes in the Health and Wellness Fair

Employee Development:

- Hold the introduction to the employee exercise room each long semester
- Purchase needed replacement and new equipment for the employee exercise room and for the PE department
- Sponsor one coffee each year to promote Wellness activities
- Provide orientation to new employees each long semester
- Participate in the Wellness strand in the Employee Development Day activities
- Provide ongoing introduction to the marked walking trail on campus

Administrative Support:

- Develop budget request each year
- Manage the budget allocated
- Serve on various committees representing Wellness
- Initiate and coordinate all events and seminars
- Evaluate all events and seminars

- Serve on the District Wellness Committee
- Distribute and collect Wellness challenges covering the six dimensions of wellness

Community Support and Outreach:

- Hold a charity walk each long semester
- Work with Jim Dye to bring information about all the Wellness activities to community groups
- Provide ongoing introduction to the marked walking trail on campus

Appendix A

SAN ANTONIO COLLEGE TECHNOLOGY PLAN 2002-2003

San Antonio
College

Technology Plan

2002 - 2003

Submitted
September 24, 2002

BACKGROUND INFORMATION

The importance of information technology, its potential to enhance learning and administrative efficiency, combined with the need to spend resources wisely mandates a coherent plan for technology. San Antonio College is fortunate in deriving benefits from an Alamo Community College District initiative started several years go to provide all teaching faculty with personal computers and to provide software and networks necessary for word processing, classroom management, student records, financial data and various information sources such as e-mail, CWIS, INTERNET, and e-Portal. This initiative, therefore, provided an infrastructure that allows for comprehensive expansion of technology and growth of technical expertise for all employees. The college is taking the responsibility for providing hardware for professional and classified personnel with the district providing access to the network. The Board of Trustees has provided a portion of tuition fees for instructional technology purchases.

In the fall of 1994, the Executive Vice President appointed a Technology Committee and charged the committee with developing a three to five-year College Technology Plan. During the course of deliberations, the committee discovered the obvious; technology planning must start from the perspective of what the College expects technology to provide and how the goals may be achieved within the limits of available funds. A sub-committee of the Technology Committee was established to review and revise the Technology Plan annually.

With these considerations in mind and to learn the current status of computer technology on campus, the committee analyzed the results of a computer usage survey conducted in the fall of 1995 by a task force appointed for that purpose and completed an inventory of existing computer labs. The committee also investigated other forms of technology necessary to enhance college effectiveness and student learning.

The study revealed that in 1995, the vast majority of the 497 professors, classified staff, administrative and faculty personnel who responded to the computer usage survey reported access to the mainframe and/or networking. Eighty-four percent reported some use of e-mail, 52% use of Internet, and 60% made some use of CWIS. Fifty percent had 486 systems, but 36% were still using 386s or 286s. Faculty respondents used Internet and e-mail, and a majority practiced some degree of computer-assisted instruction and/or classroom management. However, a significant number (38-27% depending on the application) did not take advantage of the opportunities available and approximately half made no use of computers for classroom presentations or instructional preparation. Use of other technology such as interactive television and teleconferencing was also limited in spite of the availability of Starlink conferences and PictureTel. A Title III Grant enabled the College to establish a faculty enhancement center to provide for faculty development.

The committee next examined the ACCD Mission Statement, the ACCD Strategic Plan, the College Mission Statement, the College Goals and the Comprehensive College Plans for the past two years. Using this information, and input from the college community, the following technology principle mission, goals and objectives were established.

Having accomplished the purpose for which it was originally established, the Technology Committee voted in 2001 to reorganize itself into two sub-committees of the Instructional Effectiveness Steering Committee. The Technology Planning Sub-committee will review and revise the Technology Plan each year and the Technology Standards Advisory Committee will monitor technology purchases.

GENERAL PRINCIPLES

In developing the plan the committee was guided by the following general principles enunciated in one form or another in the literature:

Purposes to be served by technology must be clear. Answer the questions, "Who will be able to do what and how will they do it?"

Outcome expectations must be realistic. Information technology does not necessarily save time or money.

> It enables us to provide students' courses on the INTERNET and feedback on their work via electronic mail.
>
> Technology can also allow us to do some things better and more easily than would otherwise be possible.
>
> Also, the benefits of technology are not easily measurable. In fact, technology provides just another means of learning and teaching. Its effects are no more certain or easily assessed than those of a reading or writing assignment, a laboratory demonstration, or a lecture.

Funding must be provided for installation, training, upgrades, and support services. Technology is not a "one-time" issue. Permanent support is essential.

Programs must continue to be designed to encourage faculty and staff members to make full use of technology in their daily activities, whether in administration, support or instruction.

Technology planning must carefully consider the various options available. Time must be allowed to review fully all aspects of the plan and its implementation.

Appropriate reallocation of technology is essential to ensure the most effective use of resources.

TECHNOLOGY MISSION STATEMENT

San Antonio College is dedicated to providing responsive education through excellence, accessibility, and diversity. Technology will be used to enhance this mission by contributing to employee growth, administrative efficiency, curriculum development, and instructional delivery. Technology should be one means through which the College fosters an environment conducive to student learning.

Technology Goal	College Plan Goals
Deliver instruction at all levels.	Goal 1
Enhance curriculum development.	Goal 1
Provide faculty, staff, and administrative technology training on an on-going basis.	Goals 2 & 3
Enhance effectiveness of faculty, staff, and administrators.	Goal 4
Facilitate assessment, advisement, and registration.	Goal 2
Provide access to information for students, faculty, staff, and administrators.	Goal 4
Enhance delivery of student support services.	Goal 2
Optimize services to students through an on-going process of technology acquisitions and upgrades.	Goal All goals

TECHNOLOGY PRIORITIES

(Not in rank order)

Focus expenditures in areas likely to bring the greatest results.

Ensure technology is adequate to meet accreditation mandates.

Provide for replacement or upgrade of existing technology to include hardware and software for all areas of the college.

Provide technology support for all areas of the college and for new initiatives as appropriate.

Increase means for classroom multimedia presentations.

Increase training for employees and students as needed in all areas of relevant technology.

Provide for equipment needs that are technology related, but do not fit the definition of "high or advanced technology". Examples are overhead projectors, VCRs and cassette players.

Expand distance learning capability through interactive video and other new technology.

Provide security for all equipment, on-line data, courses, and computer programs.

Provide on-site maintenance and support for computers and other technology through the Technology Center.

Continue to improve linkage of computer facilities locally and at remote sites to provide information access such as INTERNET and the World Wide Web through stationary and mobile technologies.

Continue to network all computer and television facilities to provide universal user access where feasible.

Continue the systematic purchase of new technology.

Provide adequate ongoing support for the Technology Center.

Provide adequate ongoing funding and support for the Instructional Innovation Center.

Continue ongoing support for the Technology Training Program.

Continue ongoing support for the technology needs of the Learning Resource Center.

Continue ongoing support for the technology needs of the Enrollment Management and Assessment Center.

Continue ongoing support for the Student Learning Assistance Center.

Continue ongoing support for Distance Learning Education.

2002 - 2003 RECOMMENDATIONS

Expand multi-media capabilities as needed.

Expand interactive and streaming video capabilities and other technology as needed.

Fully institutionalize the Instructional Innovation Center by September 2003.

Establish a computerized proctored testing center for local and/or distance testing.

Add additional computer classrooms in the Student Learning Assistance Center.

Expand the use of mobile computing technology.

Develop a method to determine the appropriate number of technical personnel to meet the needs of the college.

Adjust compensation to better reflect market conditions for staff using technology.

PROCEDURES

Implementation of the Technology Plan should be carried out through the college planning and budgeting process. Each year the Deans will meet with unit managers/supervisors to discuss technology needs as identified in unit plans and establish unit priorities. The Deans will in turn meet with the Executive Vice President and President. All requests must be consistent with approved college goals and objectives and the goals set forth by the Technology Committee. The Technology Expenditure Plan will be presented to the Technology Committee for advisory input and to the College Academic Council for information purposes prior to implementation. Units authorized to purchase technology should seek technical advice from the Technology Center.

HARDWARE REALLOCATION PROCESS

"Computer" includes both computer hardware and software.

Step 1 Departments determine if surplus computers and other hardware can be reallocated within the department.

Step 2 Computers and other hardware not reallocated within the department will be released to the Deans' level for reallocation within the division.

Step 3 Computers and other hardware not reallocated within the division will be released to the Technology Center to produce an inventory of available computers for reallocation by the Deans to the remainder of the college.

Step 4 Computers and other hardware deemed to be no longer of use to the college will be dealt with through appropriate district procedures.

EVALUATION

The plan will be evaluated annually by the Institutional Effectiveness Technology Planning Sub-committee selected by the President.

The purposes of the evaluation are as follows:

To determine whether the Technology Plan adequately meets the needs of the college as identified by the Institutional Effectiveness Technology Planning Sub-committee and in college, unit, and division plans.

To determine through consultation with the Deans, Chairs, and Directors, the impact of technology on student learning, student services and accreditation requirements.

To determine the extent of implementation.

To identify problems concurrent with the implementation.

To modify the plan as determined by the evaluation, by unforeseen college needs and by requirements established by external agencies.

The evaluation process includes the following actions:

Initiates the process in the fall of each school year.

Gathers data to determine to what degree the goals of the plan have been addressed.

Uses the data to assess the progress of plan implementation.

Determines the implications of the data and modifies the plan or its implementation as needed.

Distributes a modified plan to the Institutional Effectiveness Committee and the College Academic Council.

Evaluation should be conducted with the following assumptions:

Broad indicators and detailed evidence will be sought.

Adequate evaluation takes thought and time.

Conclusions must be supported by evidence.

SAN ANTONIO COLLEGE INSTITUTIONAL EFFECTIVENESS TECHNOLOGY PLANNING SUB-COMMITTEE MEMBERSHIP

The President will select five to seven members to represent the diverse technology interest of the college. Members revising the 2002-2003 Technology Plan are"

Charlotte Wolf – Instructional Technologies – Technology Plan Chairperson
Bruce Davis – LRC
Dave Elder – SLAC
Les Germer – Technology Center
Joanna Grogan – CE
Lennie Irvin – English
Steve Kolars – CIS
Conrad Krueger – Math
Mike Psencik – Engineering
Bob Zeigler – President

Reference: Charlotte Wolf, Director of Instructional Technologies
File name: techplan 2002-03.doc

Appendix B

GLOSSARY OF INSTITUTIONAL EFFECTIVENESS TERMS

GLOSSARY OF INSTITUTIONAL EFFECTIVENESS TERMS

Activities, Ongoing: Activities which a unit needs to continue doing to fulfill its mission.

Activities, Operational: Activities associated with the completion of a Strategic Objective or an Operational Objective.

Annual (Operational) Objective Worksheet: A worksheet, developed for each annual (operational) objective, which contains justification for the objective, identification of the individual responsible for shepherding completion of the objective, the step by step activity plan with suspense dates for each activity and a space for a mid-year and end of the year status report.

Categories, College: Broad categories established to capture all activities in the college's fulfilling of its mission. The college categories are: Instruction, Student Services, Employee Development, Administration and Community Support and Outreach.

Core Indicator: A core indicator is a measure that describes a critical, widely recognized outcome of mission; one that is clearly responsive to key constituent groups and is regularly produced. ("A Report of the Community College Roundtable, AACC, August 1993)

Data, Base Line: The initial data from which measurement to a standard is made.

Data, New: Data that has been collected which identifies the unit's current position with regards to its established standard.

Effective Community College: The effective community college creates successful outcomes for multiple constituencies - internal and external. These outcomes serve as a benchmark for the community college mission by comparing results to purpose. ("A Report of the Community College Roundtable, AACC, August 1993)

Goal: The overall institutional goals should be few in number and also general in nature. However, the goals should be more specific than the mission statement and should define the general state of affairs or operating outcome which the institution seeks to achieve over the next three to ten year period. The institutional goals statement should also allow that some basis for measuring (in broad terms) success or failure is possible. (Strategic Planning and Budgeting for Colleges, Philip J. Bossert, National Association of College and University Business Officers - NACUBO, 1989)

Goals can also be established at the division or unit level.

Indicator: Usually referred to as a key indicator, this is that data set or set of statistics that best verifies the accomplishment of a specific goal. Associated with this should be an agreed to kind of measurement and a standard for accomplishment. ("A **Mini-Dictionary** on Institutional Effectiveness Terms," McLeod and Atwell, Community College Review, Vol. 20, Fall, 1992)

An indicator...is a concrete piece of information describing a condition or result of the community college that can be regularly produced, publicly reported, and systematically used in decision-making. ("A Report of the Community College Roundtable," AACC, August 1993)

Institutional Effectiveness (IE): A comprehensive approach to planning and evaluation which verifies the effectiveness of institutions in achieving their mission and provides for the systematic use of evaluation results to continuously improve performance and programs. (Texas Higher Education Coordinating Board)

When community college outcomes are compared to the institution's mission and goals, the result is a composite picture of an institution's effectiveness. ("A Report of the Community College Roundtable, AACC, August 1993)

Measure: The agreed upon kind and value of a data set as the standard of measurement for a given specific objective. ("A **Mini-Dictionary** on Institutional Effectiveness Terms," McLeod and Atwell, Community College Review, Vol. 20, Fall, 1992)

Units, divisions and the college identify and track a number of measures related to its mission. Measures which are either moving in an undesirable direction or which are not at a level desired are addressed through strategic action for a specified period of time.

Objective: A written, active and operational subdivision (Sometimes referred to as a specific objective) of a production goal. It must be well defined and, above all, measurable in its accomplishment. An objective should be specific respective to what is to be done, who is to do it, when is it to be completed, how it is to be evaluated and by what measure. ("A **Mini-Dictionary** on Institutional Effectiveness Terms," McLeod and Atwell, Community College Review, Vol. 20, Fall, 1992)

Objectives, Operational, Annual: Actions which are selected to move toward achievement of a Strategic Objective. Annual operational objectives are developed each year. Also called "Action Plans."

Objective, Strategic: Strategic objectives establish the standard (outcome) for operation for a specific portion (measure) of the college, division, unit's mission. Strategic Objectives set standards that are to be achieved at a future time.

Objective, Strategic, College Adopted: Developed by the Institutional Effectiveness Steering Committee. College Strategic Objectives establish a college standard to be achieved.

Objective, Strategic, Division Specific: Strategic Objectives that are unique to a division. Division Specific Strategic Objectives may address a College Strategic Objective indirectly by supporting the achievement of the college standard.

Objective, Strategic, Unit Specific: Strategic Objectives that are unique to a unit. Unit Specific Strategic Objectives may address a College Strategic Objective directly, the same wording, or indirectly by supporting the achievement of the college standard.

Standard: A (baseline or benchmark) quantity against which data relative to a specific objective are to be measured. ("A **Mini-Dictionary** on Institutional Effectiveness Terms," McLeod and Atwell, Community College Review, Vol. 20, Fall, 1992)

Strategies: The elements necessary to achieve a strategic goal or objective. Strategies might include: Promotion, Process, People, Priorities, Performance measures and/or budget requirements.

Strategic Objective Matrix: The matrix (worksheet) links the objective to the college category, goal and/or strategic objective. The work sheet identifies the objective measure, standard, data source, and date of anticipated achievement. The worksheet also contains base line and current data. Evaluation of those factors which are affecting, either positively or negatively, the unit's efforts towards achieving the objective are listed. The worksheet contains annual operational objectives designed to address, after evaluation, those factors negatively affecting the unit's efforts towards achieving the objective.

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